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[Additional Counsel Appears on Signature Page]

Attorneys for the Plaintiffs

IN THE SUPERIOR COURT OF THE STATE OF CALIFORNIA
COUNTY OF LOS ANGELES

THERON COOPER and ALICE TRAN,
individually and on behalf of all others
similarly situated,

Plaintiffs,

v.

AMERICAN HONDA MOTOR CO., INC., a
California corporation,

Defendant.

NO. BC448670

**SUPPLEMENTAL DECLARATION
OF BETH E. TERRELL IN
SUPPORT OF: (1) PLAINTIFFS'
UNOPPOSED MOTIONS FOR
FINAL APPROVAL OF CLASS
SETTLEMENT; AND (2)
ATTORNEYS' FEES AND
INCENTIVE PAYMENTS**

Complaint Filed: November 1, 2010

CLASS ACTION

Judge: Hon. William F. Highberger

Department: 307

Date: Friday, September 16, 2011

Time: 11:00 a.m.

CONFIRMED COPY
ORIGINAL FILED
SUPERIOR COURT OF CALIFORNIA
COUNTY OF LOS ANGELES

SEP 06 2011

John A. Clarke, Executive Officer/Clerk
BY Kim Hilaire, Deputy

1 I, Beth E. Terrell, declare as follows:

2 1. I am a member of Terrell Marshall Daudt & Willie PLLC ("TMDW"),
3 co-counsel for Plaintiffs and proposed class members in this matter. I am a member in good
4 standing of the bars of the States of Washington and California. I respectfully submit this
5 declaration in support of Plaintiffs' motion for final approval of class action settlement and
6 plaintiffs' counsels' motion for award of attorneys' fees, costs and expenses of the above-
7 captioned class action. Except as otherwise noted, I have personal knowledge of the facts set
8 forth in this declaration, and could testify competently to them if called upon to do so.

9 2. The deadline for objecting to the settlement was August 26, 2011. As of
10 September 6, 2011, forty six Settlement Class Members sent counsel written objections to the
11 settlement. Some of the Settlement Class Members commenting on the settlement sent their
12 comments only to Honda's counsel. On Honda's counsel has forwarded to us comments that
13 they received regarding this settlement as of September 6, 2011. I am informed and understand
14 that these comments represent all comments that they received regarding the settlement.

15 3. I am informed and understand that Honda's counsel has obtained all comments
16 that the Court received as of September 2, 2011 regarding the settlement and has forwarded
17 these comments to my firm. Class Counsel have reviewed these comments and they are not
18 substantially different in content from the objections that counsel received.

19 4. As of September 6, 2011, forty-six settlement class members submitted written
20 objections to the settlement to Class Counsel.

21 5. As of September 6, 2011, eight settlement class members commented favorably
22 in writing on the settlement.

23 6. Attached hereto as Exhibit 8 is a true and correct copy of a letter from Janet R.
24 Maltby, dated July 15, 2011 regarding the settlement.

1 7. Attached hereto as Exhibit 9 is a true and correct copy of a letter from James G.
2 McHale, dated July 15, 2011 regarding the settlement.

3 8. Attached hereto as Exhibit 10 is a true and correct copy of a letter from Lorelei
4 Ballard, dated July 30, 2011 regarding the settlement.

5 9. Attached hereto as Exhibit 11 is a true and correct copy of a letter from Alvin
6 Sowers, dated August 16, 2011 regarding the settlement.

7 10. Attached hereto as Exhibit 12 is a true and correct copy of a letter from Candie
8 Millsaps, dated August 4, 2011 regarding the settlement.

9 11. Attached hereto as Exhibit 13 is a true and correct copy of an undated letter
10 from Ana Baez regarding the settlement.

11 12. Attached hereto as Exhibit 14 is a true and correct copy of a letter from Deborah
12 Cushman, dated August 22, 2011 regarding the settlement.

13 13. Attached hereto as Exhibit 15 is a true and correct copy of a letter from
14 Geraldine M. Dodge dated July 19, 2011 regarding the settlement.

15 14. Attached hereto as Exhibit 16 is a true and correct copy of a letter from Eileen
16 MacGregor, dated August 29, 2011 regarding the settlement.

17 15. Attached hereto as Exhibit 17 is a true and correct copy of a letter from Lynn
18 Wiese, dated June 26, 2011 regarding the settlement.

19 16. Attached hereto as Exhibit 18 is a true and correct copy of a letter from Michael
20 A. Klein, dated August 26, 2011 regarding the settlement.

21 17. Attached hereto as Exhibit 19 is a true and correct copy of an undated letter
22 from Susan Rosner regarding the settlement.

23 18. Attached hereto as Exhibit 20 is a true and correct copy of a letter from Stephen
24 A. and Audrey D. Bernstein, dated July 6, 2011 regarding the settlement.

1 19. Attached hereto as Exhibit 21 is a true and correct copy of a letter from Glenda
2 Holmes Arnold, dated August 22, 2011 regarding the settlement.

3 20. Attached hereto as Exhibit 22 is a true and correct copy of a letter from Michael
4 A. McClintock, dated August 3, 2011 regarding the settlement.

5 21. Attached hereto as Exhibit 23 is a true and correct copy of a letter from Patti
6 Amelotte, dated August 12, 2011 regarding the settlement.

7 22. Attached hereto as Exhibit 24 is a true and correct copy of a letter from James
8 Sonja Lusk, dated August 13, 2011 regarding the settlement.

9 23. Attached hereto as Exhibit 25 is a true and correct copy of a letter from John M.
10 Linebarger, dated August 25, 2011 regarding the settlement.

11 24. Attached hereto as Exhibit 26 is a true and correct copy of an undated letter
12 from Phillip and Debra Herman regarding the settlement.

13 25. Attached hereto as Exhibit 27 is a true and correct copy of a letter from Antoine
14 J. Bastien van der Meer, dated August 25, 2011 regarding the settlement.

15 26. Attached hereto as Exhibit 28 is a true and correct copy of a letter from William
16 F. McComas, dated August 12, 2011 regarding the settlement.

17 27. Attached hereto as Exhibit 29 is a true and correct copy of a letter from Edward
18 M. Caughey, dated August 16, 2011 regarding the settlement.

19 28. Attached hereto as Exhibit 30 is a true and correct copy of a letter from Susan
20 Wright, dated June 27, 2011 regarding the settlement.

21 29. Attached hereto as Exhibit 31 is a true and correct copy of a letter from
22 Christopher Maletz, dated August 15, 2011 regarding the settlement.

23 30. Attached hereto as Exhibit 32 is a true and correct copy of a letter from
24 Raghuv eer R. and Anne C. Hoskote, dated August 8, 2011 regarding the settlement.

1 31. Attached hereto as Exhibit 33 are true and correct copies of letters supporting
2 the settlement.

3 I declare under penalty of perjury under the laws of the United States that the foregoing
4 is true and correct.

5 EXECUTED at Seattle, Washington this 6th day of September, 2011.

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Beth E. Terrell, CSB 178181

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PROOF OF SERVICE

I am a citizen of the United States and am employed in King County, Washington. I am over the age of eighteen (18) years and not a party to this action; my business address is 936 North 34th Street, Suite 400, Seattle, Washington, 98103-8869.

On September 6, 2011, I served the preceding document by placing a true copy thereof enclosed in a sealed envelope and served in the manner and/or manners described below to each of the parties herein and addressed as on the attached list.

BY MAIL: I caused such envelope(s) to be deposited in the mail at my business address, addressed to the addressee(s) designated. I am readily familiar with Terrell Marshall Daudt & Willie PLLC's practice for collection and processing of correspondence and pleadings for mailing. It is deposited with the United States Postal Service on that same day in the ordinary course of business.

BY HAND DELIVERY: I caused such envelope(s) to be delivered by hand to the addressee(s) designated.

BY OVERNIGHT COURIER SERVICE: I caused such envelope(s) to be delivered via overnight courier service to the addressee(s) designated.

BY FACSIMILE: I caused said document to be transmitted to the telephone number(s) of the addressee(s) designated.

BY ELECTRONIC MAIL: I caused said document to be transmitted to the email addresses of the addressee(s) designated.

I declare under penalty of perjury under the laws of the State of Washington that the foregoing is true and correct.

Executed at Seattle, Washington, on the 6th day of September, 2011.



PROOF OF SERVICE LIST

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35 *Attorneys for Plaintiffs*

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SUPPLEMENTAL DECLARATION OF BETH E. TERRELL IN
SUPPORT OF: (1) PLAINTIFFS' UNOPPOSED MOTIONS FOR
FINAL APPROVAL OF CLASS SETTLEMENT; AND (2)
ATTORNEYS' FEES AND INCENTIVE PAYMENTS - 7

— EXHIBIT 8 —

Janet R. Mallby
1675 Uniontown St. SE
Palm Bay, FL 32909
321-544-1918
July 15, 2011

TERRELL MARSHALL DAUDT & WILLIE PLLC
c/o Beth E. Terrell
936 North 34th Street, Suite 400
Seattle, WA 98103
In Re: Cooper, et al. v. American Honda Motor Co., Inc.
Case No. BC448670

To Whom It May Concern,

I am writing this letter to object to the current settlement proposed by American Honda Motor Co., Inc. (hereinafter referred to as Honda) in the above-mentioned case, as well as to suggest an alternate settlement. My objections are based upon my personal experiences and represent a fundamental disagreement with the terms of the proposed settlement. My letter is somewhat lengthy, but I pray that you will give consideration to my opinion and my proposal.

Briefly, as to my personal circumstances in this matter: I am a fifty-nine year old, single grandmother of limited means who does not wish to include "Sun Visor Replacement" as yet another *routine expense* that I am forced to absorb. I am the owner of a 2007 Honda Civic (VIN 2HGFG12837H548709), which I purchased new in April of 2007. Although I have owned this vehicle for only four years, my current mileage is about 92,000, as my daily commute to work is 100 miles roundtrip. My sun visors have been splitting since my third month of ownership, and my total to date is *five* (service receipts attached). *In the past five months alone both* passenger-side *and* driver-side sun visors have failed—the last occurring two weeks ago and being replaced just yesterday! Based upon the current settlement proposal, if Honda installs a new, faulty visor in my car the day before my odometer passes 100,000 miles (about four months from now), they can claim no legal liability *if it fails the following day!* Therefore, I feel *strongly* that the proposed cap of *100,000 miles* is an unsatisfactory solution.

In view of the fact that I will be unable to afford legal representation in this matter, I humbly beg Your Honor to consider a few important facts in determining a just and reasonable settlement:

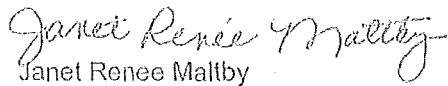
- No evidence or research exists to indicate that visor *usage* is the cause of this failure.
- No evidence or research exists to indicate that *mileage* on an odometer is a fair and accurate indicator of visor usage. (Half of my daily commute is in the dark!)
- All evidence does point to a flawed design or manufacturing process as the likely root cause of all of these failures.

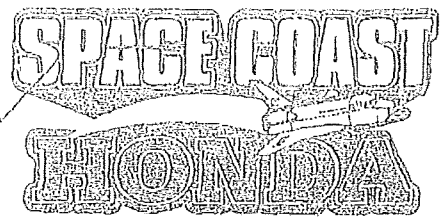
I submit that a "settlement" whose basis is the *replacement of one bad part with another bad part* is no settlement at all. In the proposed settlement, Honda simply agrees to install the same *faulty* sun visors for a few thousand more miles—a *solution which should not even be under consideration*. Indeed, such a proposal could not have been scripted with justice in mind. Rather, it is for the single purpose of *providing* Honda a *legal escape* from liability for a product which can—at best—*still be characterized* as having both a *known design flaw* and an *unacceptable failure rate*.

In view of this, an *independent* product warranty *at the visor level* should become a mandatory part of any *reasonable* settlement. Honda should be required to install visors that "*fail to fail*" for a reasonable period of time. I would propose that each replacement visor be warranted *for a minimum of three years from the date of installation—with no mileage restrictions*. It will take that long for most of us to believe that we have actually finally received a visor that won't fail. I believe that this is the only route to justice in this matter.

In closing, a settlement that allows replacing one bad visor with another bad visor is not a settlement that should be accepted, as it is *in no way* justice for the consumer. Honda continues to install parts that are known to be defective, with no regard for the cost and inconvenience that this unfairly settles upon the consumer. As long as this is the case, a reasonable judge might even decide to hold them liable *indefinitely*—or at least for the duration of original ownership—*whichever comes first*.

I sincerely appreciate your consideration in this matter,


Janet Renee Maltby



"Customers for Life"
 Buchanan - Brodsky - DeMango Enterprises
 1885 W. Hwy 620
 Cocon, FL 32926

(321) 459-3344
 Fax (321) 454-7896
 1 (800) 397-3944
 MV-41294

VISIT US AT: www.spacecoasthonda.com

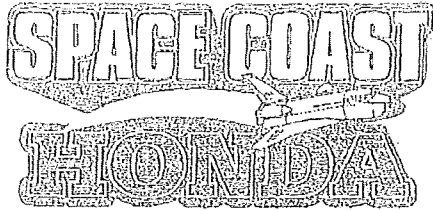
EXCLUSION OF WARRANTIES

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranty of any kind, express or implied, and disclaimer of warranty, including warranty of merchantability or fitness for a particular purpose, with regard to the parts and accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to, any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any other equipment to perform with respect to safety, handling, or comfort. The dealer does not guarantee that the work performed in accordance with this invoice will correct any problem specified on the description of the complaint.

DISCLAIMER OF WARRANTIES

The seller SPACE COAST HONDA hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and SPACE COAST HONDA neither assumes nor admits any other person to assume for it any liability in connection with the sale of the vehicle or product (FL 68-537).
 I hereby release the applicable dealer or seller to be held responsible for any necessary repairs and agree that you are not responsible for loss or damage to vehicle or equipment involved in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipment by the supplier or transporter. I hereby agree you and/or your employees' participation to receive no vehicle title loan bid on credit, interest or financing for the purpose of making any other purchase. An express mechanic's lien hereby acknowledged on the vehicle to secure the enclosed repair bills.

Adv: 193 PATRICK R HARTWIGER	Tag: 5629	License: X14 CAN	2HGFG1203 7H548709	Page: 1	Invoice: W23550
Invoice to			Driver/Owner Information		
MALTBY, RENEE 1600 WOODLAND DR #E114 ROCKLEDGE, FL 32955 Work: (321) 867-5068 Home: (321) 631-7365 Work Ext: 5			MALTBY, RENEE 1600 WOODLAND DR #E114 ROCKLEDGE, FL 32955 Work: (321) 867-5068 Home: (321) 631-7365 Work Ext: 5		
For Office Use			Vehicle Information		
Odometer In: 7629 Out:		WAR C S W Prelim	07 HONDA CIVIC EX 2DR CPE Blue		
			Stock#: 7H548709		
Begin: 10/13/07	Done: 10/13/07	Invoice: 10/13/07 09:24 PM	Inservice: 04/29/07		Sold: 04/29/07
Customer Waiting					
Concern 51	CUSTOMER STATES DRIVERS VISOR IS SPLIT			Operation	Tech Units
Cause	BROKEN			840100	143 0.1
Correction	SUNVISOR, LEFT - REPLACE.				
Parts	Part Number	PO#	Note	Description	Qty
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	SYMPTOM CD : 01801		DEFECT CD : 01801		
	PP- 83280SNA012A				
				TOTAL CHARGE FOR CONCERN	
Summary of Charges for Invoice W23550			Payment Distribution for Invoice W23550		
Customer Waiting					
Attention: The following invoices also exist CCS - CUSTOMERPAY CCS - CCS					
Last Page					



"Customers for Life"
 Buchanan - Brodsky - DeMasso Enterprises
 1886 W. Hwy 520
 Cocoa, FL 32920

(321) 450-3344
 Fax (321) 464-7396
 1 (800) 397-3344
 MV-41294

VISIT US AT: www.spacecoasthonda.com

EXCLUSION OF WARRANTIES

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranty of any kind, express or implied, and declines all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or consequential losses arising out of such purchases. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle of any of its systems to perform with reasonable safety, reliability, or control. The seller does not warrant that the work performed in accordance with this invoice will correct any problem specified on the description of the complaint.

DISCLAIMER OF WARRANTIES

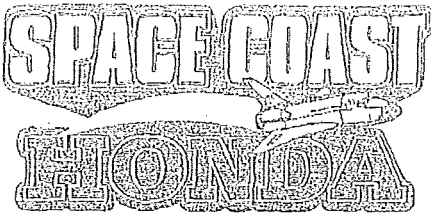
The seller SPACE COAST HONDA hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and SPACE COAST HONDA neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this vehicle or product (P.L. 93-537).

Buyer hereby authorizes the repair work to be done along with the necessary material and agrees that you are not responsible for any damage to vehicle or public let in vehicle areas of the, that or any other cause beyond your control or the any claims covered by insurance, or parts or damages to be repaired by the seller of this product. Please read your order your agreement carefully to verify the terms of this disclaimer. No dealer, employee or agent is authorized for the purpose of being authorized to accept any order from him/her connected with this vehicle to cause the signed disclaimer to be made.

Adv: 251 BRIDGET A CORBITT	Tag: 4305	License: X14 CM	2HGFG1283 7H548709	Page: 1	Invoice: W44325
Invoice to:			Driver/Owner Information		
MALBY, RENEE 1600 WOODLAND DR #E114 ROCKLEDGE, FL 32955 Work: (321) 867-5068 Home: (321) 631-7365 Work Ext: 5			MALBY, RENEE 1600 WOODLAND DR #E114 ROCKLEDGE, FL 32955 Work: (321) 867-5068 Home: (321) 631-7365 Work Ext: 5		
For Office Use:			Vehicle Information		
Odometer In: 27323	Out:	WAR W	Prelim	07 HONDA CIVIC EX ZDR CPE Blue	
			Stock#: 7H548709		
Begin: 09/20/08	Done: 09/20/08	Invoiced: 09/20/08 11:44 AC	Inservice: 04/29/07	Sold: 04/29/07	
Customer Waiting					
Concern Cause	51 CUSTOMER STATES DRIVER SUNVISOR FALLING APART BROKEN	Operation	Tech Units	Amount	
Correction	REPLACED DRIVER SUNVISOR	840100	209 0.1		
Parts	Part Number PO# Note Description	Qty	Sell		
	HON 63280-SHA-AD12A SUNVISOR *HIS98L*	1			
	SYNPTCM CD : 01801 DEFECT CD : 01801				
	FP- 63280SAAA012A				
TOTAL CHARGE FOR CONCERN			0.00		
Summary of Charges for Invoice W44325			Payment Distribution for Invoice W44325		
			Customer Waiting		
Estimate	0.10				
Last Page					

Thanks - Budget!





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(321) 469-9344
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 1 (800) 397-3944
 MV-41294

VISIT US AT: www.spacecoasthonda.com

EXCLUSION OF WARRANTIES

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, which apply to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or consequential losses arising out of such purchases. The undersigned purchaser further agrees that the warranties excluded by dealer, Honda, and its dealers include any warranties that such parts and/or accessories are of merchantable quality or that they will make any vehicle or any of its systems to perform within certain limits, mileage, or capacity. The dealer does not guarantee that the work performed in accordance with the attached will correct any problem specified on the description of the complaint.

DISCLAIMER OF WARRANTIES

The dealer SPACE COAST HONDA hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and SPACE COAST HONDA neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of the vehicle or product (P.L. 03-037).

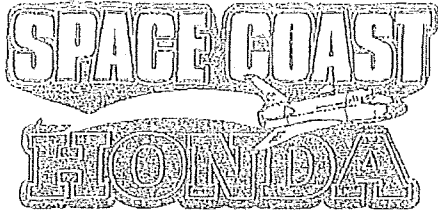
I hereby authorize the repair work hereafter set forth to be done along with the necessary materials and agree that you are not responsible for loss or damage to vehicle or contents therein in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the manufacturer. I hereby grant you and/or your employees permission to operate the vehicle in accordance with the above terms and conditions in the event of being out of inspection. An express warranty shall hereby be considered to have been made to secure the most effective remedy.

Adv: 210 MICHAEL B ABNEY	Tag: 7664	License: X14 CAM	2HGFG1283 7H54B709	Page: 2	Invoice: X99840		
Invoice to: MALBY, RENEE			Driver/Owner: MALBY, RENEE				
Invoiced: 03/24/11 14:10:28 WA			07 HONDA CIVIC EX 2DR CPE Blue				
Correction Type: XLB	EVERYTHING OK AT THIS TIME				TOTAL CHARGE FOR CONCERN	0.00	
Concern 33 Cause	REAR DISC BRAKE JOB - CIVIC WORN AT 2MM				Operation	Tech	Amount
Correction	REPLACE THE REAR BRAKE PADS - MACHINE THE ROTORS				RPCIV	202	
Parts	Part Number	PO#	Note	Description	Qty	Sell	
	HON	43022-35A-J00		43022384A50	1		
Type: XLB					TOTAL CHARGE FOR CONCERN		189.95
Concern 37 Cause	FLUSH BRAKE SYSTEM MAINT				Operation	Tech	Amount
Correction	HYDRAULIC BRAKE SYSTEM FLUSH				HYDB	202	
Parts	Part Number	PO#	Note	Description	Qty	Sell	
	HON	00798-9000		FLUID, BRAKE (DOT 3)	1		
Type: XLB					TOTAL CHARGE FOR CONCERN		79.95
Concern 52 Cause	REPLACE THE PASSENGER SUNVISOR SEPARATING				Operation	Tech	Amount
Correction	REPLACED THE PASSENGER SUNVISOR				SUNVISOR	202	0.00
Parts	Part Number	PO#	Note	Description	Qty	Sell	
	HON	83230-SNA-A01ZA		SUNVISOR *HH596L*	1	53.28	53.28
Type: XLB					Subtotal		
					PARTS		53.28
					TOTAL CHARGE FOR CONCERN		53.28
Summary of Charges for Invoice X99840				Payment Distribution for Invoice X99840			
PARTS			139.50	TOTAL CHARGE			1000.97
TIRES			385.60	CASH			1000.97
SUPPLIES			19.83				
LABOR			395.38				
STATE FEES			4.00				
SUB-TOTAL			944.31				
FIA SALES TAX			56.66				
TOTAL CHARGE			1000.97				
Estimate			1157.00				

Last Page

X

CUSTOMER



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 MV-11294

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EXCLUSION OF WARRANTIES

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser warrants and agrees that these parts are warranted of any kind, express or implied, including merchantability or fitness for a particular purpose, are limited to the parts under warranty package; and that in no event shall dealer be liable for incidental or consequential damages of any kind or for any cost of such purchase. The undersigned purchaser further agrees that the warranties included by dealer, herein, are not intended to any warranty that such parts meet or exceed any of merchantable quality or that they will install any vehicle or any of its systems to perform with reasonable safety, efficiency, or economy. This dealer does not guarantee that the work performed in accordance with the vehicle will correct any problem specified on this description of the complaint.

DISCLAIMER OF WARRANTIES

The seller SPACE COAST HONDA hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and SPACE COAST HONDA neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of the vehicle or product (FL 329-027).
 I hereby authorize the regular salesperson to sell items to come along with the necessary maintenance and care that you are not responsible for loss or damage to vehicle or vehicle information, access of file, but any other cause beyond your control or for any delays caused by weather, delay of parts, or other reasons by the supplier or transporter. I hereby agree you make your employee permission to operate the vehicle until a detailed on state, diagnosis of hardware for the purpose of being made together. An express manufacturer that is hereby acknowledged on state vehicle to receive the amount of repair bills.

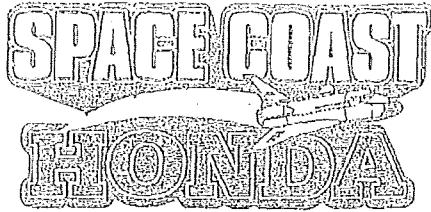
Adv: 210 MICHAEL B ABNEY	Tag: 7664	License: X14 CAN	2HGFG1283 7H548709	Page: 1	Invoice: X99840
Invoice To:			Driver/Owner Information		
MALTBY, RENEE 1600 WOODLAND DR #E114 ROCKLEDGE, FL 32955 Work: (321) 867-5068 Home: (321) 544-1918 Work Ext: 5			MALTBY, RENEE 1600 WOODLAND DR #E114 ROCKLEDGE, FL 32955 Work: (321) 867-5068 Home: (321) 544-1918 Work Ext: 5		
For Office Use			Vehicle Information		
Odometer In: 03931	Out:	XLB X	Prelim	07 HONDA CIVIC EX 2DR CPE Blue	
			Stock#: 7H548709		
Begin: 03/24/11	Done: 03/24/11	Invoice# 03/24/11 14:10 MA	Inservice: 04/29/07	Sold: 04/29/07	

Customer Concern

Concern	04	MOUNT AND BALANCE 4 FALKEN TIRES	Operation	Tech	Amount
Cause		WORN AT 2/32NDS	MB4	202	*
Correction		MOUNT AND BALANCE FOUR TIRES			
Parts		Part Number PO# Note Description Qty Sell			
		010 20555R16FAL TIRESA FALKEN ZE912 TIRE 4			
		010 VALVESTEM VALVESTEM 4 S			
		010 TIREFEE TBISS TIRE DISPOSAL FEE 4 B			
Type: XLB			TOTAL CHARGE FOR CONCERN		461.40
Concern	06	FOUR WHEEL ALIGNMENT	Operation	Tech	Amount
Cause		PER TIRES REPLACEMENT	4WAS	202	*
Correction		PERFORM 4-WHEEL ALIGNMENT WITH MAJOR SERVICE			
Type: XLB		Line Flags: NOS	TOTAL CHARGE FOR CONCERN		69.95
Concern	09	COOLANT SYSTEM SERVICE	Operation	Tech	Amount
Cause		MAINT	COOL	202	*
Correction		DRAIN AND REFILL THE RADIATOR, INSPECT THE COOLING SYSTEM, PRESSUR			
Comment		E TEST THE SYSTEM			
Parts		Part Number PO# Note Description Qty Sell			
		HON KITCOOL COOLANT SERVICE SPEC 1 **00 **00			
		HON 0L999-9011 COOLANT (TYP2 BLUE) 1 S			
Type: XLA			TOTAL CHARGE FOR CONCERN		69.95
Concern	11	PERFORM FREE MULTI-POINT INSPECTION PER CUSTOMER APPROVAL	Operation	Tech	Amount
Cause		MAINT	MAINT	202	

P A I D
 MAR 24 2011
 By DS

X



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EXCLUSION OF WARRANTIES

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that he/she makes no warranty of any kind, express or implied, and excludes all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be held liable for incidental or consequential damages or commercial losses arising out of such purchases. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to, any warranties that such parts and/or accessories are of merchantable quality or that they will meet any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort. The dealer does not guarantee that the work performed in accordance with this estimate will correct any problem specified on the description of the complaint.

DISCLAIMER OF WARRANTIES

The seller SPACE COAST HONDA hereby expressly disclaims all warranties, either express or implied, including any implied warranty of merchantability or fitness for a particular purpose, and SPACE COAST HONDA neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of the vehicle or product (PL 02-037).

Dealer warrants the replacement parts to be done along with the necessary material and parts that you are not responsible for any damage to vehicle or other parts of vehicle in case of fire, theft or any other cause beyond your control or for any other reason, including any parts or damage to parts supplied by the seller or manufacturer. It only covers your dealer's employees or personnel to provide the vehicle with the defects of a vehicle, including or excluding the dealer's liability and/or insurance. An express agreement is hereby entered into on the part of the dealer to secure the endorsement of the third.

Adv: 210 MICHAEL B ABNEY	Tag: 7793	License: X14 CAN	2HGFG1203 7H548709	Page: 1	Invoice: W06121
Invoice to:			Driver/Owner Information:		
MALTBY, RENEE 1600 WOODLAND DR #E114 ROCKLEDGE, FL 32955 Work: (321) 867-5068 Home: (321) 544-1918 Work Ext: 5			MALTBY, RENEE 1600 WOODLAND DR #E114 ROCKLEDGE, FL 32955 Work: (321) 867-5068 Home: (321) 544-1918 Work Ext: 5		
For Office Use:			Vehicle Information:		
Odometer In: 91914	Out: 91916	WAR X W	Prelim	07 HONDA CIVIC EX 2DR CPE Blue	
			Stock#: 7H548709		
Begin: 07/14/11	Done: 07/14/11	Invoiced: 07/14/11 08:32 AM	Inservice: 04/29/07	Sold: 04/29/07	

****Customer Waiting****

Concern	51	CUSTOMER STATES DRIVERS SIDE SUNVISOR SEPARATING - 11-031	Operation	Tech Units	Amount
Cause		SUNVISOR SPLIT SEPARATING	840185	248 0.1	
Correction		REPLACED THE DRIVERS SUNVISOR			
Parts		Part Number PO# Note Description Qty Sell			
		HON 83280-SNA-A012A SUNVISOR *NH598L*			1
		SYMPTOM CD : R7600 DEFECT CD : 5S700			
		FP- 03280SNA012A			
			TOTAL CHARGE FOR CONCERN		0.00

Summary of Charges for Invoice W06121	Payment Distribution for Invoice W06121
---------------------------------------	---

****Customer Waiting****

Attention: The following Invoices also exist
 XLB - CUSTOMERPAY
 Estimate 38.24

Last Page



— EXHIBIT 9 —

7-26-11

James G. McHale
611 Norris Ave., #3
McCook, NE 69001
Phone : 308-345-8669

RECEIVED BY LBS

AUG - 1 2011

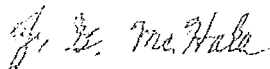
Honda Sunvisor Reimbursement
P.O. Box 2902
Torrance, CA 90501-2902

Dear Sir:

Upon receipt of your communication, indicating that I have produced all requirements as proof of replacement of a broken sun visor for my 2007 Honda Civic LX (Vin # 1HOFA16587L114225), with the exception that the Webb Body Shop Invoice does not register the mileage, inasmuch as they were merely replacing a broken Honda part. The only mileage I can produce is what my Civic registers today, 7-26-11, and that is, 8889.

If Honda insists on mileage at the time of replacement of the sun visor, there is no way I can produce that figure since Webb Body Shop had no reason to record that figure at the time of replacement, and, therefore, I object to Honda's using this loop-hole to circumvent this class action suit.

This is a comment on the settlement in *Cooper, et al. v. American Honda Co., Inc.*, Case No. BC 448670.

Sincerely yours, 

J.G. McHale

cc. Los Angeles Superior Court; Berk Law PLLC; and Lewis Brisbois BISGAARD & SMITH LLP

HONDA SUNVISOR CLAIMS ADMINISTRATION

July 20, 2011



0004020479

JAMES MCHALE
611 NORRIS AVE APT 3
MC COOK, NE 69001-3141

VIN: 1HGFA16587L114225

Our office has received from you a Claim Form relating to the settlement that was reached in the Class Action entitled Cooper v. American Honda. We are unable to process your sun visor claim due to the following reason(s):



The Claim is missing one or more of these items:

_____ Name

_____ Address

_____ Mileage

_____ Certification Signature

_____ Required documentation (Receipt, Invoice or Canceled Check)

_____ Other: _____

Please mail the requested information to:

HONDA SUNVISOR REIMBURSEMENT
P.O. BOX 2902
TORRANCE, CA 90501-2902

TO EXPEDITE YOUR CLAIM, PLEASE INCLUDE THIS BAR CODED DOCUMENT WITH THE INFORMATION REQUESTED ABOVE

If you are submitting copies, please ensure information is legible.

— EXHIBIT 10 —

Lorelei Ballard ♦ 13232 Dax Ct. ♦ San Diego, CA 92129 ♦ Phone: 858-484-7540

Lewis Brisbois Bisgaard & Smith LLP ♦ 221 N. Figueroa St., Suite 1200
Los Angeles, CA 90012

RECEIVED

July 30, 2011

Re: Cooper, et al. v. American Honda Motor Co., Inc., Case #: BC 448670
VIN and Model Year of my Class Vehicle: 2HGFG12876H568315, 2006

July 30, 2011

To Roy M. Brisbois:

I am writing to express my objection to the settlement proposal in the case of *Cooper, et al. v. American Honda Motor Co., Inc.* I object because the proposal does not benefit Class Vehicle owners who made extra efforts to preserve the life of their sun visors and because Class Counsel is prepared to seek a windfall at the expense of low income Class Vehicle owners.

The proposed settlement will not benefit me because, although my sun visor may be defective, I have taken great care to prevent damage to it. I store my Class Vehicle in a garage and when I park outside I always place a sun shade across the windshield. I have provided a benefit to my community by sparing the street of one more parked car. Too many cars on the street can present dangers by blocking visibility of motorists, pedestrians, and bicyclists. If I paid good money for my Class Vehicle and the life span of the sun visor is publically revealed to be diminished, I should receive compensation for the decrease in market value of my Class Vehicle.

I also object to Class Counsel seeking up to \$430,000.00 for fees and expenses in an economic climate where new lawyers from non-elite schools live in poverty. My hero, Jill Ballard, graduated from Thomas Jefferson School of Law in 2008, cum laude, with sufficient law clerking experience. She passed the hardest bar in the nation on the first try, yet could only make enough money to live in poverty and collect food stamps for two years. She eventually gave up her leasehold estate to avoid giving all her hard earned money to a greedy landlord, Robert G. De Laurentis, Jr. Now she can sometimes save up enough money to make pay small payments of accruing interest on her student loans (which are in their third year of deferment.) Jill Ballard is the smartest person I know and I believe that she has not failed in any way. I do not see fairness when lawyers living at the top of the wealth pyramid keep collecting disproportionate shares of wealth while their intellect and skill levels are not any greater than those lawyers living at the bottom of the wealth pyramid. Furthermore, Class Counsel seems to be seeking so much money that they are even taking away from the heros of the case, the named Plaintiffs, who will only receive \$1,500 each.

Respectfully submitted,


Lorelei Ballard

— EXHIBIT 11 —

Alvin Sowers
608 S Grand
Lyons, KS 67554
alsowers@yahoo.com
620-257-3546

August 16, 2011

Los Angeles Superior Court
Central Civil West
600 South Commonwealth Avenue
Los Angeles, CA 90005

Berk Law PLLC
c/o Steven Berk
1225 15th Street NW
Washington, DC 20005

Terrell Marshall Daudt & Willie PLLC
c/o Beth E Terrell
936 North 34th Street, Suite 400
Seattle, WA 98103

Lewis Brisbois Bisgaard & Smith LLP
c/o Roy M. Brisbois
221 N. Figueroa Street
Suite 1200
Los Angeles, CA 90012

Reply to: Objection to Settlement
Cooper, et.al. v. American Honda Motor Co, Inc., No. BC448670

Owner Information:
Alvin L. Sowers, Jr.
608 S Grand
Lyons, KS 67554
620-257-3546

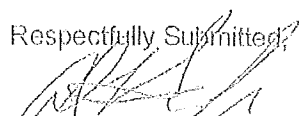
2007 Honda Civic
VIN 1HGFA16577L015928

To Whom It May Concern,

I am an original owner of my Honda Civic. I use the car to commute to work each day. The round trip commute is approximately 84 miles. I now have approximately 127,000 miles on the vehicle. I began having problems with the driver's sign sun visor splitting near the pivot rod within the first year. I was unaware they was a reoccurring problem for Honda Civics' until the receipt of this settlement notice. I never fixed it. Had the damage occurred later in the cars life cycle, I would understand the decision.

Knowing now this to be a defect I believe the fact that I exceed the 100,000 miles limit should not preclude me from this settlement. I have place pictures at the bottom of this page to demonstrate the problem I am having. I would ask those involved in this case to reconsider a settlement with me. All I really want is a method to fix the problem.

Respectfully Submitted,



Alvin L. Sowers, Jr.



— EXHIBIT 12 —

Candie Millsaps
301 University Drive
Waldorf, MD 20602
301-752-4857

RECEIVED BY 1026

AUG 30 2011

August 4, 2011

To whom it may concern:

This letter is in reference to the settlement of Cooper, et al. v. American Honda Motor Co., Inc., Case No. BC 448670. I am commenting on the case, disagreeing with the extension of warranty made on the sun visors by Honda.

I currently own a 2006 Honda Civic with VIN 2HGFG12836H561426. The sun visor on this vehicle has actually been cracked and broken for almost 2 years now. As you can see in the attached service multi-point inspection, (the most recent service I've had on the vehicle) the dealership recommended that I get it replaced. At that time, I was within the odometer of the warranty claim; however, this was prior to knowing of this legal dispute with Honda and I did not want to pay for the sun visor. I think the cost was outrageous.

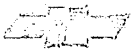
I believe I am still entitled to getting this replaced without paying anything even though I have since gone over the 100,000 mile warranty extension. I have been the only owner of this vehicle and have kept it for over 5 years. I would like Honda to cover the cost of the replacement of the sun visor whether it be in the form of warranty or a check sent to me to cover the cost.

If you should have any questions, please feel free to contact me anytime. My contact information is listed at the top of this letter. Your attention to this matter is greatly appreciated.

Sincerely,



Candie Millsaps



Kendixon



HONDA

2298 Crain Hwy • Waldorf, Maryland 20601-3145

www.kendixon.com 301-645-7000 301-843-8700 301-884-2171

Parts Direct Lines 301-645-9656 301-843-9104 301-884-0340

SO No: 514319
Tag#: 5409

*** Service Invoice Customer Copy *** Auth#: 145738 Page 4

Customer No: 145738 Candie Lynne Millsaps 501 UNIVERSITY DR WALDORF MD 20602	Advisor: JEFF	Invoice Date: 03/23/2011	Term: CASH
Home: (301)638-2578 Bus: (301)423-5111 Cell: (301)752-4857 Today: Email: CNUZ4YOU@YAHOO.COM	License No: AA	Odometer In: 97972	Odometer Out: 97974
	Year Make: 2006 HONDA	Model: CIVIC	Stock No: 05/09/2006
	Vehicle ID No: 2HGFG12836H561426	Selling Dealer: SO Date: 03/23/2011	InServ Date: 06/09/2006
		Model No: Delivery Date: 06/09/2006	Location:

REQUEST/COMPLAINT CORRECTIONS

WASH COURTESY EXTERIOR CAR WASH

TYPE	CSR#	Amount
CP	515	0.00

Technician: 917 MATTHEW

Cause: DONE
Correction: DONE

Request Total \$0.00

LABOR	\$772.89
PARTS	\$850.79
OIL/GAS	\$0.00
MISC.	\$0.00
SUPPLIES	\$35.95
SUBLET/TOW	\$0.00
ENV FEE	\$5.70
DISCOUNT	\$243.55
SUBTOTAL	\$1,421.78

SALES TAX	\$43.39
WARR DEDUCTIBLE	\$0.00
OTHER DEDUCTIBLE	\$0.00

TOTAL INVOICE \$1,465.17

If you have any concerns - please see Tony Deep
PARTS GUARANTEED 12MO 12,000 MILES
SERVICE HOURS MON-FRI 6AM-8PM SATURDAY 7AM-5PM

MAR 23 2011

visa

DISCLAIMER OF WARRANTIES

KEN DIXON CHEVROLET BUICK HEREBY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE AND NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF THE PARTS.

Notice to Our Customers: Please note that we are not liable for any casualty loss that you may sustain when it is in for service should it be stolen or damaged by persons not employed by this dealership. We cannot be held responsible for the highest quality of repairs and service to your vehicle and cannot be held responsible for the required level of care to ensure the safekeeping of your vehicle and protection thereof from the damaging acts of third parties not employed by us. Should your vehicle be damaged despite our best efforts, your resort will be to your own vehicle insurance provider. Should you wish to know the extent of our insurance coverage for these facilities and our repair operations, ask your service sales representative or his/her supervisor.

I ACKNOWLEDGE RECEIPT OF THE PARTS AND LABOR LISTED ABOVE X

KEN DIXON AUTOMOTIVE
 2298 CRAIN HIGHWAY
 WALDORF, MD 20601
 301-645-7000 301-843-8700
 9437021

Ken Dixon
MULTI-POINT
VEHICLE INSPECTION



Name: _____ Year/Model: _____ Date: _____

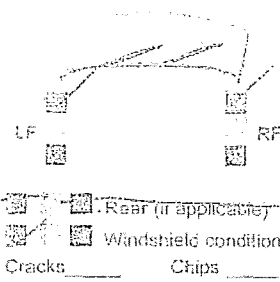
Repair Order #: 5405 VIN (last 8 digits): 8H561426 Odometer: 97972 MI: _____ MII: _____

Checked and OK May Require Attention Soon Requires Immediate Attention

INTERIOR

Air Conditioning Performance Remaining engine oil life: _____ % Reset: _____ N/A: _____

WIPER BLADES



CHECK TIRES AND TREAD DEPTH

(Check body condition)

8/32 or Greater LF RF
 7/32 to 4/32 LF RF
 3/32 or Less LF RF
 PSI @ _____ set to _____ PSI

(Check lamps)

Lowest Tread Depth: _____ /32

Rotation needed Alignment needed Balance needed
 Rotation performed Alignment performed Balance performed
 LF LR Wear Pattern/Damage RF RR

CHECK BATTERY

Battery condition
 Battery cables and connections

CHECK FLUID LEVELS

CHECK BRAKES/MEASURE FRONT AND REAR LININGS

OK	FILLED	REQUIRES ATTENTION
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> Engine oil	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> Brake fluid reservoir	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> Transmission (if equipped w/dipstick)	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> Coolant recovery reservoir	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/> Power steering	<input checked="" type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/> Windshield washer	<input type="checkbox"/>

<input checked="" type="checkbox"/> LF	7 mm (9/32) or greater	<input checked="" type="checkbox"/> RF
<input checked="" type="checkbox"/> LR	6 mm (5/32) to 4 mm (5/32)	<input type="checkbox"/>
<input checked="" type="checkbox"/>	3 mm (4/32) or less	<input type="checkbox"/>
<input checked="" type="checkbox"/> LR	4 mm (5/32) or greater	<input checked="" type="checkbox"/>
<input checked="" type="checkbox"/>	3 mm (4/32)	<input type="checkbox"/> RR
<input checked="" type="checkbox"/>	2 mm (3/32) or less	<input type="checkbox"/>
Lowest Front Lining <u>7mm</u>		Lowest Rear Lining <u>5mm</u>
<input checked="" type="checkbox"/> Brake system (also including lines, hoses, and parking brake)		

ADDITIONAL CHECKS

Additional Recommended Services

- Fuel system (also including gas cap seating)
- Engine, transmission, drive axle, transfer case
- Engine cooling system
- Shocks and struts - also check operation
- Inspect visual condition:
- Belts: engine, accessory, serpentine, and/or V-drive
- Hoses: engine, power steering and HVAC
- Engine air filter and cabin air filters
- Steering components and steering linkage
- CV drive axle boots or driveshafts and U-joints
- Exhaust system components

- 1) P/S Flush (08)
 - 2) Oil Change (08)
 - 3) Spark plugs (05)
 - 4) Repair Transmission (08)
 - 5) _____
 - 6) _____
 - 7) _____
 - 8) _____
- Service Consultant: _____
 Technician: _____ No.: _____

SIMPLIFIED MAINTENANCE

MII Required Performed MII Required Performed

EO Order form Auto Graphics 301.843.6472

— EXHIBIT 13 —

SUBJECT: Objection to the settlement in the *Couger, et al. v American Honda Motor Co., Inc.*
Case No BC 448670

My name is Ana Miriam Baez (maiden name) and I am the owner of a 2006 Honda Civic that I purchased in California in April 7th, 2008. I have been very happy with my purchase of this vehicle except for one complaint: the sun visor was defective and broke only two months after I purchased the vehicle. I believe that the settlement must be amended for customers who like me have worked at 100,000 miles on the car purchased but have been living with a broken visor for a long time.

I am currently stationed with the Army at Fort Carson, Colorado. Around the same time that I noticed the broken visor I was deployed to Iraq; from June 2008 thru April 2009. I returned from my deployment and the operational tempo in my unit was high and I kept putting off changing my sun visor because of my lack of time and money. Furthermore, for a long time the visor was broken but it could still be used, it was just a pain to lock back up after use. It was not until the end of last year around October of 2010 that the visor broke completely off and now cannot block the sun from my eyes. I purchased another vehicle, a 2001 Mazda Tribute because it was a 4X4 and it was used all through the snow season in Colorado (October thru May). During this time, I did not use the Honda Civic very much and the visor was not as necessary. Now that I am using this car more I would like to be compensated for the deficient sun visor because it broke a long time ago and that is not satisfactory.

My Honda Civic has less than 102,700 miles on it but those 2,700 miles make me ineligible for the benefits according to the proposed settlement. I don't think that is fair. An amendment should be drafted to cover situations like mine where the repairs were not done but the deficiencies and damage occurred not long after the purchase date.

My information as requested is as follows:

Full Name: Ana Miriam Baez

Current Address: 640 N. Murray Blvd, Apt.218, Colorado Springs, CO, 80915

Telephone number: 719-510-0440

Model Year: 2006

VIN: 1HGFA15536L058581

Thank you in advanced for your attention to this objection; I look forward to receiving favorable feedback from you. Please see the pictures attached for supporting evidence for my claim.

Sincerely,

Ana Baez

— EXHIBIT 14 —

August 22, 2011

Los Angeles Superior Court
Central Civil West
600 South Commonwealth Avenue
Los Angeles, Ca 90005

RECEIVED BY LBSS
AUG 26 2011

To Whom It May Concern:

I am commenting on the settlement in Cooper, et al.v. American Honda Motor Co., Inc., Case No. BC 448670.

I own a 2007 Honda civic 2 door coupe; the sun visor has been broken for The last year; cracked just as you stated in your letter. I purchased the vehicle new from the dealer in our area.

Unfortunately, I commute a great distance back and forth to work at least 3 or 4 times a week, so my vehicle is well over the 100,000 mile limit for the warranty. (135,000 approx.) I object to the fact that there is a mileage limit on the warranty of the sun visor; I do not understand what the mileage limitation has to do with the quality or faultiness of the visor. It is clearly faulty no matter how many miles the vehicle has been driven. I feel that I am entitled to have the visor repaired by Honda at no charge for this reason.

Thanks and best regards,

Deborah Cushman

Deborah Cushman
7 Lynda Lane
Drums, Pa 18222
570-436-1077
Honda Civic Coupe 2007
Vin# 2HGFG116X7H578659

cc: Berk Law PLLC
c/o Steven N. Berk
1225 15th Street NW
Washington, DC 20005

Lewis Brisbois Bisgaard & Smith LLP
c/o Roy M. Brisbois
221 N. Figueroa Street
Suite 1200
Los Angeles, CA 90012

— EXHIBIT 15 —

July 19, 2011

Los Angeles Superior Court
Central Civil West
600 North Commonwealth Avenue
Los Angeles, CA 90005

RE: COMMENT on the settlement in Cooper, et al. V. American Honda Motor Co., Inc

Dear Honorable Judge Highberger,

I am writing this letter to let the Court know that I feel that limiting the length of the extended warranty for the Civic sun visors to seven years or 100,000 miles is NOT sufficient. I am now going on my fourth sun visor malfunction since the purchase of my car in 2006. It is not justified that the purchasers of Honda Civics who bought the automobiles in good faith that they were getting a car well constructed should have to bear the brunt of a failure of any part of the automobile which we were not warned about prior to purchase. There should not be any limit on getting free replacement of the sun visors from Honda. They should be required to honor their company brand when a malfunction of any part of their product occurs. I am planning on keeping my auto for years past the seventh that the extended warranty states. Therefore, should I be penalized because of that? I love everything about my Civic except for this sun visor issue, which is dangerous because my vision is blocked when the sun visor permanently obstructs my view. To me this is a safety issue primarily, and secondly, after the seven years it will also become a financial issue.

Sincerely yours



Geraldine M. Dodge
6790 NW 69 Court
Tamarac, FL 33321
954-724-4546
2006 Civic, VIN #1HGCFA168761087947

Copy to:
Berk Law PLLC
c/o Steven S. Berk
1725 15th Street NW
Washington, DC 20005

— EXHIBIT 16 —

August 29, 2011

Los Angeles Superior Court
Central Civil West
6000 South Commonwealth Avenue
Los Angeles, CA 90005

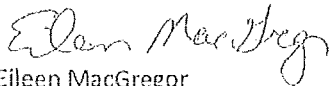
Re: Cooper, et al v. American Honda Motor Co., Inc.
Case #BC448670

To Whom It May Concern:

I realize that I am responding late to this lawsuit. I have been sick for the past month. I did want to comment, however. I purchased my 2008 Honda Civic on 6/13/08. The VIN # is 1HGFA16518L096961. This is my first Honda vehicle. On 9/5/09, a little over a year after I purchased my new vehicle, I brought it to my local dealership due to a problem with my driver's side sun visor. The visor was still under warranty at that time. Earlier that week, the sun visor split when I tried to pull it down to block the sun while driving. I drive approximately 25 minutes to and from work each business day on a major interstate. The split in the visor made it difficult to see while driving, which you can imagine made driving on the interstate very difficult.

When I brought my Civic in for the repair the mechanic told me that there were other vehicles with the same problem. I asked if there was a recall on this obviously defective part. I was told that Honda did not deem it as a safety issue. I asked how it could not be a safety issue if it made seeing while driving difficult.

I did not have any out-of-pocket expenses since my car was still under warranty at that time. However, my concern is that my sun-visors will split again after the extended warranty expires. At this time I'm afraid to put the visor down to block the sun because if it splits I will be stuck driving on the interstate with limited visibility until I can schedule a repair. I believe these defective parts should be recalled by Honda because it is clearly a safety issue and I do not understand why this was not addressed. I'm uncertain from the materials that were sent to me if I will be included in a recall if there is one in the future. The materials that were sent were rather confusing.



Eileen MacGregor
321-631-5729
6160 Fay Blvd.
Cocoa, FL 32927

Cc: Berk Law PLLC
c/o Steven N. Berk
1225 15th Street NW
Washington, DC 20005

Terrell Marchall Daudt & Willie PLLC
c/o Beth E. Terrell
936 North 34th Street, Suite 400
Seattle, WA 98103

— EXHIBIT 17 —

Lynn Wiese
208 Parkside Drive
Palo Alto, CA 94306
(650) 494-2084

June 26, 2011

Los Angeles Superior Court
Central Civil West
600 South Commonwealth Avenue
Los Angeles, CA 90005

RECEIVED BY LBBS
JUN 29 2011

Re: Cooper, et al. v. American Honda Motor Co., Inc., Case No. BC 448670

Class Vehicle: 2007 Civic Si, VIN #2HGFA55567H710357

Legal grounds for objecting: By invitation on Page 9 of the
Superior Court of the State of California Notice of Proposed Class Settlement.

Factual Grounds for objecting: I am the legal owner of the above cited Class Vehicle
which had a sunvisor installed at the Dealership at the time of purchase.

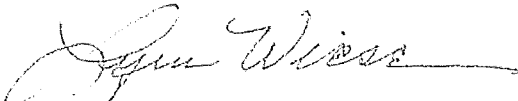
To Whom It May Concern:

To date, I have experienced no problem with the sunvisor on my car, and I have
NO CLAIM for reimbursement under this Settlement.

MY OBJECTION in the above cited Case is the SEVEN-YEAR/100,000 MILE
LIMITATION aspect of the Settlement.

My argument: As an owner of a sunvisor which may be OR MAY MANIFEST
THE DEFECT at some future date, I believe I should receive no-cost repair or
replacement of the sunvisor WHENEVER THAT DEFECT MIGHT EMERGE. If the
sunvisor on my vehicle does not manifest the known splitting defect until just after seven
years or 100,000 miles it seems unjust that it should suddenly become my financial
responsibility to have it corrected. THE WARRANTY FOR REPAIR OR REPLACEMENT
OF A SPLIT SUNVISOR ON CLASS VEHICLES SHOULD BE UNLIMITED.

Thank you,



Lynn Wiese

cc: TERRELL MARSHALL DAUDT & WILLIE PLLC
c/o Beth E. Terrell
936 North 34th Street, Suite 400
Seattle, WA 98103

✓
LEWIS BRISBOIS BISGAARD & SMITH LLP
c/o Roy M. Brisbois
221 N. Figueroa Street, Suite 1200
Los Angeles, CA 90012

— EXHIBIT 18 —

Michael A. Klein
12034 Snider Road
Cincinnati, Ohio 45249
mak717@AOL.com
513-659-1866

August 26, 2011

Los Angeles Superior Court
Central Civil West
600 South Commonwealth Avenue
Los Angeles, CA 90005

RE: Theron Cooper and Alice Tran v. American Honda Motor Co., Inc. No. BC448670

Dear Sir or Madam:

I am the owner of a 2008 Honda Civic EX sedan (VIN: 1HGFA15868L071193) that I purchased new March 21, 2008. The driver's side visor that is the subject of this suit failed on April 27, 2011, when my vehicle had approximately 138,000 miles. I purchased a replacement part at a cost of \$51.01 on April 30, 2011, and installed it myself. I submitted a written request to American Honda Motor Co., Inc. (Honda) for reimbursement on May 5, 2011. Honda rejected my request for reimbursement.

I am writing to restate my objection to the settlement. Specifically, I object to the portion of the settlement limiting claims to 100,000 miles. I request that the mileage limitation be eliminated or substantially increased, such as to 200,000 miles. I have no objection to the time limitation.

I previously timely submitted my objection, following proper procedures, via U.S. mail to the Court, to plaintiffs' counsel (addressed to Mr. Berk), and to defendant's counsel. I have read in documents subsequently filed with the Court on August 8, 2011, by plaintiffs' counsel that plaintiffs' counsel appears to have made misrepresentations to the Court inasmuch as my objection was omitted. This is most apparent in the Declaration of Beth E. Terrell in Support of: Plaintiffs' Unopposed Motion for Final Approval of Class Settlement and (2) Attorneys' fees and Incentive Payments that includes a Compendium of 21 objections wherein my objection was omitted. Section II (A)(5) of the Memorandum of Points and Authorities in Support of Plaintiffs' Unopposed Motion for Final Approval references that Compendium in discussing 21 objections. Inasmuch as I have actual knowledge only of the omission of my objection, I am not in a position to ascertain whether other objections have also been omitted and whether they would be material to the Court's disposition of this case. I further cannot ascertain the cause of such omission(s).

I request that the Court investigate this matter to ascertain the cause of such omission and to further ascertain whether there are any additional omissions of properly filed objections that may have a bearing on the Court's disposition of this case.

Sincerely yours,


Michael A. Klein

CC: ✓ Terrell Marshall Daudt & Willie, PLLC
c/o Beth E. Terrell

Lewis Brisbois Bisgaard & Smith LLP
c/o Roy M. Brisbois

— EXHIBIT 19 —

— EXHIBIT 20 —

July 6, 2011

From: Stephen A. and Audrey D. Bernstein
301 Daphne Drive
Enterprise, AL 36330
H-334-348-2474

RECEIVED BY LBS

For: Los Angeles Superior Court
Central Civil West
600 South Commonwealth Avenue
Los Angeles, CA 90005

JUL 27 2011

Berk Law PLLC
c/o Steven N. Berk
1225 15th Street NW
Washington, DC 20005

Lewis Brisbois Bisgaard & Smith LLP
c/o Roy M. Brisbois
221 N. Figueroa Street, Suite 1200
Los Angeles, CA 90012

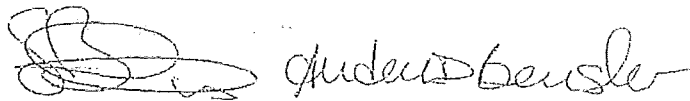
Subject: Objection to Settlement, Cooper, et al. v. American Honda Motor Co., Inc.,
Case No. BC 448670

RE: 2006 Honda Civic LX, VIN #2HGFA16576H504700

Dear Sir/Madam,

I object to the settlement of this Class Action case as it goes before the legal processes, and hope to have the settlement amended as requested below. I have been fortunate in that my local Honda Dealer has covered my three (3) repairs of the defective visor as I have owned this vehicle. However, we paid for the extended warranty plan at time of purchase. Now, with my vehicle out of warranty and beyond the limits of this settlement, we are no longer protected from future defects. This is my objection with this proposed settlement—instead, Honda Motor should provide this repair free for the life of its car. This is not that expensive of a request and a convenience to Honda's loyal owners.

Please do not hesitate to contact me via phone or email at audliemom@adelphia.net for any questions or comments. Thank you again for your time, patience, and assistance.



STEPHEN A. and AUDREY D. BERNSTEIN
Owners

— EXHIBIT 21 —

August 22, 2011

Court
Los Angeles Superior Court
Central Civil West
600 South Commonwealth Avenue
Los Angeles, CA 90005

Class Counsel
BERK LAW PLLC
c/o Steven N. Berk
1225 15th Street NW
Washington, DC 20005

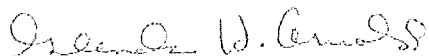
Defendant's Counsel
LEWIS BRISBOIS BISGAARD & SMITH LLP
c/o Roy M. Brisbois
221 N. Figueroa Street
Suite 1200
Los Angeles, CA 90012

Dear Sir or Madam:

I am writing in order to give notice that I object to the following settlement.

I am commenting on the settlement in *Cooper, et al. v. American Honda Motor Co., Inc.*, Case No. C 448670. My name is Glenda Holmes Arnold, P. O. Box 93, Fernwood, MS 39635, telephone number is 601-249-7213. I own a (class vehicle) 2006 Honda Civic Sedan with VIN #2HGFA16806R503348. I think the settlement is unfair to certain class members because it limits the settlement to those who have under 100,000 miles on their vehicle. I have over 100,000 miles, and my sunviser has split open, but as the settlement stands, I will not be compensated. I have to buy a new sunviser because this one is no good. It has only been split for about a month. I do not intend to appear at the Fairness hearing or Final Approval. I do intend to submit a claim anyway.

Regards,



Glenda Holmes Arnold
P. O. Box 93
Fernwood, MS 39635

— EXHIBIT 22 —

Michael A. McClintock
620 North Sycamore Street
Gardner, Kansas 66030-1705
August 3, 2011

Terrell Marshall Daudt & Willie PLLC
c/o Beth E. Terrell
936 North 34th Street, Suite 400
Seattle, Washington 98103

SUBJECT: Honda Sunvisor Proposed Settlement VIN: 1HGFA16576L069504

Dear Ms. Terrell,

I object to the settlement because the length of time, and mileage; of the extended warranty, are not long enough. I purchased the Civic knowing that Honda vehicles can last for years with high mileage. I have already had three visors replaced (at dealer's expense), and, expect to keep my car for many more years, but this can lower any re-sale value on the car.

Honda should re-design the visor as a single piece visor (such as the CR-V), instead of repeatedly replacing them with the inferior multi-piece visor. This makes their responsibility for a quality item limited, while putting the burden on the owner.

Thank you in advance.

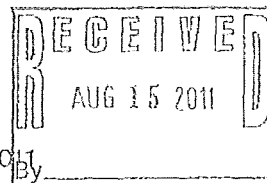
Sincerely,



Michael A. McClintock

cc: Los Angeles Superior Court
Lewis Brisbois Bisgaard & Smith LLP

— EXHIBIT 23 —



LOS ANGELES SUPERIOR COURT
Central Civil West
600 South Commonwealth Avenue
Los Angeles, CA 90005

August 12, 2011
Patti Amelotte
390 E. Kingsley Ave.
Pomona, CA 91767
909-461-3201

BERK LAW PLLC
c/o Steven N. Berk
1225 15th Street NW
Washington, DC 20005

patti@pattiamelotte.com
2006 Honda Civic
VIN#JHMFA16806S008136

LEWIS BRISBOIS BISGAARD & SMITH LLP
c/o Roy M. Brisbois
221 Figueroa Street
Suite 1200
Los Angeles, CA 90012

CASE NO:BC448670 Cooper, et al, v. American Honda Motor Co., Inc.

To whom it may concern,

I would like to comment on the settlement offer in the aforementioned case.

This settlement is far too little to take care of the problem. In fact, it does not address the underlying manufacturer's defect. This is not a problem due to misuse by the owners. It is a defect and should be repaired once and for all, not just covered over with an extension of warranty.

I have not incurred any actual expenses for this issue - just aggravation and time wasted. There is a serious defect in the visor. The two dealers I have taken the car to told me that Honda knew that there was a defect.

I am well over the mileage limitation so this settlement will do me no good. It does not fix the known manufacturer's defect. I should not "ever" have to pay for the replacement of the visor due to it cracking/splitting open.

I purchased my car in April of 2006. Before the end of my first year of ownership the drivers side visor broke. I had it replaced under warranty at a dealership without problem. Within a year it happened again and reluctantly the dealer again replaced it. The third year the dealer would not fix it under warranty. I wrote a letter to Honda and they approved the replacement free of charge (see the copy of the attached letter). The next year I had delayed getting the broken visor repaired and in August 2010 I was in a car accident which resulted in the visor being replaced.

I object to the settlement. I am disgusted that this is the best outcome for a known manufacturer's defect.

Patti Amelotte

2006 Honda Civic VIN#JHMFA16806S008136

American Honda Motor Co., Inc.

Honda Automobile Customer Service
1919 Torrance Boulevard
Mail Stop: 500 - 2N - 7D
Torrance, CA 90501-2746

Patti Amelotte

390 E. Kingsley Ave.
Pomona, CA 91767
909-461-3201
patti@pattiamelotte.com
December 15, 2008

American Honda Motor Co., Inc.
Honda Automobile Customer Service
P.O. Box 2964
Torrance, CA 90509
Telephone: (800) 999-1009

To Whom It May Concern:

I am writing to you today to ask for your assistance regarding the replacement of the driver's side sun visor in my 2006 Honda Civic.

Within the first year I owned the vehicle, the driver's side sun visor broke open at the top where it connects to the ceiling of the car. The plastic cracked open as if it was catching on something inside the sun visor making it impossible for it to stay up out of the way flush with the ceiling of the car.

The service department at DHC Gardena Honda, CA, replaced it for me.

Within the second year of ownership it broke again in the same way. As DHC Gardena Honda had fixed it previously under warranty I returned to their service department and they replaced it free of charge.

Now during my third year of ownership it has broken again in the same way.
I do not understand what is wrong.

The service department in DHC Gardena Honda told me that they have been replacing a lot of the sun visors on the Honda Civics and that Honda knows that there is a problem with them.

The manager in DHC Gardena Honda is not willing to replace it again for me due to the amount of mileage on my car.

However, I do not understand what mileage has to do with faulty construction of the part. I have owned many cars over the years and the sun visor never broke.

A friend bought a 2007 Honda Civic and has had the same problem with his sun visor.

My sister had a Honda Accord for 10 years and the sun visor never broke.

I do not think that I should have to pay to replace the sun visor this year nor any subsequent years.

Obviously something is catching on inside of the sun visor and breaking it from the inside. This is not abuse on my part, it is faulty design. Fortunately I am not tall so my view is not obstructed while I drive but it is annoying to say the least.

I expect to hear back from someone in a timely manner regarding this matter. I anticipate a permanent and satisfactory resolution to it as well.

Sincerely,

Patti Amelotte

— EXHIBIT 24 —

August 13, 2011

Los Angeles Superior Court
Central Civil West
600 South Commonwealth Avenue
Los Angeles, CA 90005

RECEIVED BY LUSK
AUG 19 2011

Re: Cooper, et al v. American Honda Motor Co., Inc.
Case No. BC 448670

I am stating my comments/objections here as allowed/explained in the notice I received in July. I don't agree with part of the settlement. I submitted a claim and received reimbursement of \$62.17 for one visor that I had replaced and paid for in March 2010. Prior to that date I made several other trips to Gary Smith Honda in Fort Walton Beach where the car was purchased to get visors replaced, those visors were covered by warranty. Although my car is barely 5 years old it has over 100,000 miles on it so apparently I won't be eligible for future repairs/reimbursements on the two broken visors I am currently sporting. I hope I am not in an accident caused by the broken visors that impair my vision every single time I drive my car.

Although I am happy that someone initiated this lawsuit and I was able to get this one reimbursement please know the replacement visors installed are the SAME as the defective ones removed. There has been no attempt to make them better. I was told at Gary Smith Honda that it was more cost effective for them to just keep replacing them than it would be to redesign them???? The broken visors are a DANGER! This is not just an aesthetic problem or a convenience problem. The broken visors won't stay up, they block the driver's vision not only on the driver's side; the passenger's side visor hanging down also impairs the ability to see.

I think Honda should be made to repair all defective visors free of charge in the future (with no limit to age of car or mileage, what does mileage have to do with it??) OR preferably redesign and reinstall a visor that won't break when you use it. Shouldn't there be a recall?



Sonja Lusk
2941 Sherwood Drive
Navarre, FL 32566
850-939-2159
2006 Honda Civic EX (vin 2HGFG12856H552002)

cc: Berk Law PLLC
c/o Steven N. Berk
1225 15th St. NW
Washington, DC 20005

Lewis Brisbois Bisgaard & Smith LLP
c/o Roy M. Brisbois
221 N. Figueroa St., Ste 1200
Los Angeles, CA 90012

— EXHIBIT 25 —

John M. Linebarger
14315 Soula Drive NE
Albuquerque, NM 87123
(W) 505/845-8282
jmlineb@comcast.net

25 August 2011

Dear Sirs:

The purpose of this letter is to comment on, and object to, the settlement in *Cooper, et al. v. American Honda Motor Co., Inc.*, Case No. BC 448670. Here are the relevant details of the Honda Civic that I own:

Model Year: 2006

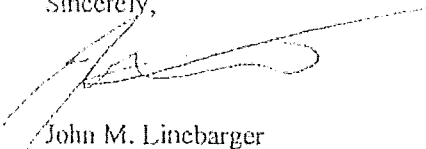
VIN: 1HGFA16576L145190

I have three grounds for objection to the terms of the settlement:

1. *The frequency of the problem.* I live in Albuquerque, New Mexico, where the heat is intense during the summer months, especially in the middle of the day. I have had to replace my sun visors *every single year* since I have bought my car. However, were I to actually use my sun visors, I would be forced to replace them *every single week* during the summer months.
2. *The settlement does not require Honda to solve the problem*, which is the poor design of the sun visors. The visors are of two-piece construction, not one-piece, and the two pieces are glued together instead of being screwed together. The glue melts in the hot Southwest sun and the visor pieces separate, thus become inoperable. Honda is not being required to redesign the visors; instead, all that Honda is required to do is to extend the warranty to 7 years or 100,000 miles, whichever comes first. After that time (or mileage), the problem will still exist, and the consumer will have no recourse, and will be forced to pay for repairs.
3. *The unsafe situation that results from coping with the problem.* I have simply stopped using my sun visors in order to keep from having to constantly replace them. I would imagine that I am not alone in this practice. In the slanting sun of dusk or early morning, this leads to unsafe conditions because I am frequently unable to see oncoming traffic because of the blinding sun. In my opinion, Honda (both at the corporate level and at the level of the local dealer) bears the liability for any accident that should occur due to this practice, because of its refusal to redesign the sun visors for the Southwest market.

Please feel free to contact me with any questions or problems. I am contemplating contacting local legal counsel because of the unsafe situation that Honda's negligence has forced me to adopt simply in order to avoid having to replace the sun visors every single week during the summer months. In my personal view, the settlement as proposed is a bad settlement for the consumer over the long run. *Please require Honda to solve the problem and fix the design of the sun visors!*

Sincerely,



John M. Linebarger

Class Member
Phillip and Debra Herman
1437 Fieldstone Dr.
Allen, TX 75002
972.396.8088

No. 1 Court
Los Angeles Superior Court
Central Civil West
600 South Commonwealth Avenue
Los Angeles, CA 90005

Cooper, et al. v. American Honda Motor Co., Inc.,
Case No. BC 448670

Concerns to the Court and Class Counsel as follows for 2007 Honda Civic Coupe;
VIN#2HGFG12817H523842:

Honda Cars of McKinney Service and Parts Department in Texas has performed replacement under warranty for the driver's side (right visor) twice, and the passenger's side (left) once, so there has been no out-of-pocket expense as of date.

However, the defective visors were replaced with the same visor indicated as having a defect from that which required replacement, thus lending itself to the possibility of popping and cracking again for a third time.

How does replacing a defective sun visor with another defective sun visor fix the issue?

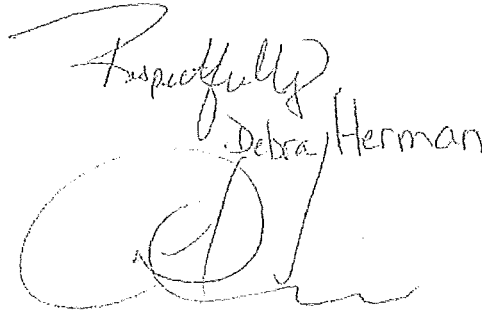
When I asked the service repair man this question, he simply replied, "We are just keeping the customer happy by replacing the broken one with a non-broken one." I told him I would like them both replaced with a non-defective substitute, yet he stated there was not a non-defective sun visor available. So I was given another defective part as replacement.

I have enclosed a copy of repair reports. In addition, as per legal correspondence, I have sent this letter and a history of all repair invoices to the three law firms listed as affiliates.

Lewis Brisbois Bisgaard & Smith LLP
c/o Roy M. Brisbois
221 N. Figueroa Street
Suite 1200
Los Angeles, CA 90012

Terrell Marshall Daudt & Willie PLLC
c/o Beth E. Terrell
936 North 34th Street, Suite 400
Seattle, WA 98103

Berk Law PLLC
c/o Steven N. Berk
1225 15th street NW
Washington, DC 20005

Respectfully,
Debra Herman


H523842

CELL: 214-448-661

86119

ROBERT LORANCE 190 5881 07/05/11 HOC583261
175SHY 49,085 ATOMIC BLUE
07/HONDA/CIVIC COUPE/2DR CPE EX AT 12/26/06 77
2 H G F G 1 2 8 1 7 H 5 2 3 8 4 2 207669
07/05/11

PHILLIP HERMAN
1437 FIELDSTONE DR
ALLEN, TX 75002-4947

972-396-8088

MO: 49086

LABOR & PARTS

J# 1 32HOZ11-031 06-09 CIVIC SVISOR UNITS: 0.10 TECH(S):1041 WARRANTY
CUSTOMER STATES RIGHT SUNVISOR IS SPLITTING OR COMING APART.
REPLACE PER WARRANTY EXTENSION 11-031 - .1
ALSO THE DRIVER SIDE IS POPPING WHEN PUTTING IT UP OR
DOWN.
COMES APART: FAILED PART: 83280-SNA-A01ZB
DEFECT CODE: 5S700, SYMPTOM CODE: R7600

REPLACED LEFT SIDE VISOR, ORDERED RIGHT SIDE FOR REPLACEMENT

QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
1	0	83230-SNA-A01ZA SUNVISOR NH598L		WARRANTY
PART ON SPECIAL ORDER				
** QUANTITY 1 IS SPECIAL ORDERED **				
JOB # 1	1	83280-SNA-A01ZA SUNVISOR NH598L		WARRANTY
			JOB # 1 TOTAL PARTS	0.00
			JOB # 1 TOTAL LABOR & PARTS	0.00

Replaced Twice

J# 2 02HOZ1 HONDA MULTI-POINT UNITS: TECH(S):1041 0.00
HONDA MULTI-POINT VEHICLE INSPECTION
THANK YOU FOR CHOOSING HONDA CARS OF MCKINNEY FOR YOUR
SERVICE NEEDS.
TECHNICIAN PERFORMED A FREE MULTI-POINT VEHICLE INSPECTION
ON YOUR VEHICLE. RESULTS ARE ON THE ATTACHED SHEET.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
				JOB # 2 TOTAL PARTS 0.00
				JOB # 2 TOTAL LABOR & PARTS 0.00

J# 3 94HOZ01 COMPLIMENTARY WASH!! UNITS: TECH(S):1041 0.00
COMPLIMENTARY WASH ON YOUR VEHICLE PERFORMED AT NO-CHARGE
CUSTOMER GOODWILL
COMPLETED COMPLIMENTARY WASH OF CUSTOMERS VEHICLE.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
				JOB # 3 TOTAL PARTS 0.00
				JOB # 3 TOTAL LABOR & PARTS 0.00

J# 4 81HOZ-QCI QUALITY INSPECTION UNITS: TECH(S):DP00 DPXX WARRANTY
QUALITY CONTROL INSPECTION

HONDA CARS OF MCKINNEY HAS PERFORMED A QUALITY CONTROL
INSPECTION ON YOUR VEHICLE AFTER THE MAINTENANCE AND/OR
REPAIRS WERE PERFORMED. WE DO THIS TO INSURE THAT YOUR
SATISFACTION WITH OUR SERVICE DEPARTMENT IS EXCELLENT.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE
				JOB # 4 TOTAL PARTS 0.00
				JOB # 4 TOTAL LABOR & PARTS 0.00

HOCS583501

7H523842

CELL: 214-448-661

86119

ROBERT LORANCE

190

6125

07/06/11

HOCS583501

175SHY

49,120 ATOMIC BLUE

PHILLIP HERMAN
1437 FIELDSTONE DR
ALLEN, TX 75002-4947

07/HONDA/CIVIC COUPE/2DR CPE EX AT

12/26/06

77

2-H G F G 1 2 8 1 7 H 5 2 3 8 4 2 207669

07/06/11

972-396-8088

MO: 49121

LABOR & PARTS

J# 1: 02HOZ11-031 06-09 CIVIC SVISOR UNITS: 0.10 TECH(S):1095 539 WARRANTY

REPLACE RIGHT SUNVISOR, SOP HERE
REPLACE PER WARRANTY EXTENSION 11-031 .1
COMES APART: FAILED PART: 83280-SNA-A01ZB
DEFECT CODE: 5S700, SYMPTOM CODE: R7600

REPLACE ONE VISOR - OP# 8401B5 .1

-----QTY-----FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----
JOB # 1 1 83230-SNA-A01ZA SUNVISOR NH598L WARRANTY 0.00

JOB # 1 TOTAL PARTS

JOB # 1 TOTAL LABOR & PARTS 0.00

-----J# 2: 01HOZ288 BDC-APPT-LORIE UNITS: 0.00 TECH(S):1095 539 INTERNAL

CUSTOMER'S APPOINTMENT SET BY LORIE
BDC CENTER
THANKS FOR CHOOSING HONDA CARS OF MCKINNEY FOR YOUR
SERVICE NEEDS!

PARTS-----QTY-----FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----
JOB # 2 TOTAL PARTS 0.00

JOB # 2 TOTAL LABOR & PARTS 0.00

-----J# 3 02HOZ1 HONDA MULTI-POINT UNITS: 0.00 TECH(S):1095 539 INTERNAL

HONDA MULTI-POINT VEHICLE INSPECTION
THANK YOU FOR CHOOSING HONDA CARS OF MCKINNEY FOR YOUR
SERVICE NEEDS.
TECHNICIAN PERFORMED A FREE MULTI-POINT VEHICLE INSPECTION
ON YOUR VEHICLE. RESULTS ARE ON THE ATTACHED SHEET.

PARTS-----QTY-----FP-NUMBER-----DESCRIPTION-----UNIT PRICE-----
JOB # 3 TOTAL PARTS 0.00

JOB # 3 TOTAL LABOR & PARTS

INTERNAL

ADV WASH!! UNITS:
VEHICLE PERFORMED AT NO-CHARGE

TECH(S):1095 539

7/27/2011
4:38:10

SUMMARY HISTORY DISPLAY

3030
PAGE 3

CUSTOMER NAME PHILLIP HERMAN

SERIAL NO. 2HGFG12817H523842

TOTAL R/O'S 11

TOTAL SERV. DAYS 11

MAKE HO HONDA

N#	RO.NO.	RO. DATE..	MILES.	ADV/TECH	J#	T	OPERATION CODE.	DESCRIPTION.....
				T			CCXX 1 C 01HOZ035	O/F 28.95 HONDA
				T			1095	
				T			2033	
				T			603	
				T			2049	
				T			2059	
				T			2060	
				T			2018	
				T			2092	
				T			CCXX 2 C 05HOZTROTATION	*TIRE ROTATION
				T			1095	
				T			2033	
				T			603	
				T			2049	
				T			2059	
				T			2060	
				T			2018	
				T			2092	
				T			CCXX 3 W 07HOZ1	4 WHEEL ALIGNMEN
				T			1095	
				T			2033	
				T			603	
				T			2049	
				T			2059	
				T			2060	
				T			2018	
				T			2092	
				T			276	
9	401189	10/27/2007	9808	A			581	
				T			992 1 W 32HOZ07-055	06-07 CIV ABS OR
				T			992 2 W 20HOZ	BODY-GEN
10	379348	06/11/2007	5969	A			1014	
				T			CCXX 1 I 01HOZ16	FREE O/C-SRV&PAR
				T			1095	
				T			2033	
				T			2039	
				T			CCXX 2 C 05HOZTROTATION	*TIRE ROTATION
				T			1095	
				T			2033	
				T			2039	
11	364775	03/10/2007	2423	A			614	
				T			2001 1 I 94HOZ04	CP PDS - CARS

7/27/2011
4:38:10

SUMMARY HISTORY DISPLAY

3030
PAGE 2

OWNER NAME PHILLIP HERMAN SERIAL NO. 2HGFG12817H523842
TOTAL R/O'S 11 TOTAL SERV. DAYS 11 MAKE HO HONDA

N#	RO.NO.	RO. DATE..	MILES.	ADV/TECH	J#	T	OPERATION CODE.	DESCRIPTION.....
4	558365	12/28/2010	42423	T	1026	1	I 06HOZ	ENGINE-GEN
				T	1026	2	I 01HOZ288	BDC-APPT-LORIE
				T	2004	3	I 81HOZ-QCI	QUALITY INSPECTI
				T	1026	4	I 94HOZ01	COMPLIMENTARY WA
				T	1026	5	C 01HOZ031	O/F 32.95 HONDA
				A	2079			
				T	1026	1	W 06HOZ	ENGINE-GEN
				T	1026	2	I 02HOZ1	HONDA MULTI-POIN
				T	1026	3	I 96HOZ-DECBKRS	RED OP CODE-BRAK
				T	1026	4	I 97HOZ05	YELLOW CODE-TIRE
5	537231	07/22/2010	36761	T	1026	5	I 96HOZ18	RED OP CODE-AC/H
				T	1026	6	I 96HOZ06-FILTER	RED OP-CODE ENGI
				T	1026	7	I 96HOZ06	RED OP CODE-ENGI
				T	1026	8	I 96HOZ041	RED CODE - BRAKE
				T	1026	9	I 96HOZ16-STEER	RED CODE-STEERIN
				T	1026	10	I 96HOZ01	RED - MAINTENANC
				A	190			
				T	1095	1	C 01HOZ031	O/F 32.95 HONDA
				T	6048			
				T	2050			
6	506104	11/27/2009	30912	T	2044			
				T	297			
				T	7043			
				T	7044			
				T	CC00			
				T	1095	2	I 02HOZ1	HONDA MULTI-POIN
				T	6048			
				T	2050			
				T	2044			
				T	297			
8	409502	12/26/2007	12669	T	7043			
				T	7044			
				T	CC00			
				T	1095	3	I 94HOZ01	COMPLIMENTARY WA
				T	6048			
				T	2050			
				T	2044			
				T	297			
				T	7043			
				T	7044			
6	502774	11/02/2009	30344	T	CC00			
				T	2004	4	C 81HOZ-QCI	QUALITY INSPECTI
				A	7015			
				T	235	1	C 01HOZ039	O/F 26.95 HONDA
8	409502	12/26/2007	12669	T	235	2	C 96HOZ18	RED OP CODE-AC/H
				T	235	3	C 96HOZ06-FILTER	RED OP-CODE ENGI
8	409502	12/26/2007	12669	T	235	4	C 96HOZ041	RED CODE - BRAKE
				A	1032			
8	409502	12/26/2007	12669	T	667	1	W 32HOZ08-039	06/07 CIV W/PUMP
				A	1030			

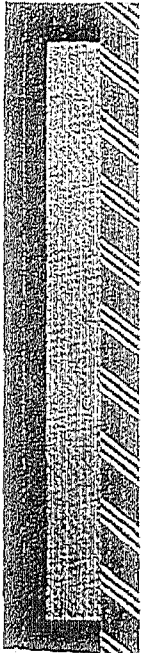
07/27/2011
4:38:10

SUMMARY HISTORY DISPLAY

3030
PAGE 1

CUSTOMER NAME PHILLIP HERMAN SERIAL NO. 2HGFG12817H523842
TOTAL R/O'S 11 TOTAL SERV. DAYS 11 MAKE HO HONDA

IN#	RO.NO.	RO. DATE..	MILES.	ADV/TECH	J#	T	OPERATION CODE.	DESCRIPTION.....
1	583501	07/06/2011	49121	A				
				T				
				T	539	1	W 32HOZ11-031	06-09 CIVIC SVIS
				T	1095			
				T	7077			
				T	7081			
				T	7089			
				T	2073			
				T	8017			
				T	CC00			
				T	539	2	I 01HOZ288	BDC-APPT-LORIE
				T	1095			
				T	7077			
				T	7081			
				T	7089			
				T	2073			
				T	8017			
				T	CC00			
				T	539	3	I 02HOZ1	HONDA MULTI-POIN
				T	1095			
				T	7077			
				T	7081			
				T	7089			
				T	2073			
				T	8017			
				T	CC00			
				T	539	4	I 94HOZ01	COMPLIMENTARY WA
				T	1095			
				T	7077			
				T	7081			
				T	7089			
				T	2073			
				T	8017			
				T	CC00			
				T	DP00	5	W 81HOZ-QCI	QUALITY INSPECTI
				T	DPXX			
				T	7085			
2	583261	07/05/2011	49086	A				
				T	190			
				T	1041	1	W 32HOZ11-031	06-09 CIVIC SVIS
				T	1041	2	C 02HOZ1	HONDA MULTI-POIN
				T	1041	3	C 94HOZ01	COMPLIMENTARY WA
				T	DP00	4	W 81HOZ-QCI	QUALITY INSPECTI
				T	DPXX			
				T	2004			
				T	7085			
				T	2044			
				T	1041	5	C 96HOZ18	RED OP CODE-AC/H
				T	1041	6	C 96HOZ06	RED OP CODE-ENGI
				T	1041	7	C 96HOZ041	RED CODE - BRAKE
				T	1041	8	C 96HOZ16-STEER	RED CODE-STEERIN
3	559186	01/03/2011	42964	A				
				T	591			



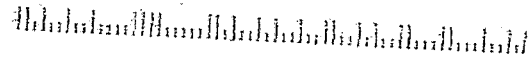
DEBRA HERMAN
1437 Fieldstone Dr.
Allen, Texas 75002

NORTH TEXAS FED
DALLAS TX 75001
95 010 3011 000 5 L



Terrell Marshall Daudt & Willie PLLC
c/o Beth E. Terrell
936 North 34th Street, Suite 400
Seattle, WA 98103

98103986600



— EXHIBIT 27 —

Antoine J. Bastien van der Meer
P.O. Box 185
Lane, Oklahoma 74555
work: 580-326-3108 / home: 580-889-4787 / work fax: 580-326-3182

August 25, 2011

Judge Highberger
Los Angeles Superior Court
Central Civil West
600 South Commonwealth Avenue
Los Angeles, California 90005

COPY

Re: **Objection to Settlement**
Cooper et al. v. American Honda Motor Co., Inc.
Case No. BC 448670

Vehicle information:
2007 Honda Civic Si
VIN 2HGFG21577H705736

Dear Judge Highberger:

I object to the settlement in this case because it does not address safety issues. I therefore respectfully ask the Court not to approve the settlement unless Honda corrects the defective visor problem instead of replacing broken visors with defective ones.

On March 14, 2007, I bought a new Honda Civic Si. Since then, Honda has replaced five defective visors on my Si (copies of dealer invoices attached). When broken, the visors flopped down, and blocked my forward vision, which rendered them useless for their intended purpose. I had to drive with the broken visors swivelled to the left, which then blocked my side vision.

Here's the visor replacement history on my Si:

date	Mileage		
03/14/07	42	purchase date	
09/29/08	22,025	first visor replacement	(left side warranty)
12/23/08	26,135	second visor replacement	(left side warranty)
07/22/09	32,906	third visor replacement	(left side warranty)
08/04/11	46,965	fourth visor replacement	(left side extended warranty)
08/04/11	46,965	fifth visor replacement	(right side ext. warranty)


Based on my experience, the average Honda Civic owner might have to replace ten visors by the time his or her vehicle has 153,000 miles on it. When the extended visor warranties

August 25, 2011
Judge Highberger
page 2

expire at seven years or 100,000 miles, some owners of high-mileage Civics might forgo replacing a broken (and unsafe) visor because they can't afford the \$100.00 to do so.

Hondas, as we all know, easily last well over 200,000 miles. The prospect of an aging Civic fleet with defective sun visors sharing our roads presents an unacceptable risk to Civic owners and to the public. In light of the foregoing, it would be proper for this Court to not approve the settlement unless Honda corrects the visor problem instead of replacing broken visors with defective ones.


Respectfully submitted, this 25th day of August, 2011.





Antoine J. Bastien van der Meer
P.O. Box 185, Lane, Oklahoma 74555
580-889-4787 home / 580-326-3108 work / 580-326-3183 work fax

attachments:

copy of 09/29/08 visor replacement info / Red River Honda (2 pages)
copy of 12/23/08 visor replacement invoice / Red River Honda
copy of 07/22/09 visor replacement invoice / Riverside Autoplex
copy of 08/04/11 visor replacement invoice / Honda of Paris (2 visors)

cc: Terrell, Marshall, Daudt & Willie PLLC 
c/o Beth E. Terrell
936 North 34th Street, Suite 400, Seattle, WA 98103

Lewis, Brisbois, Bisgaard & Smith LLP 
c/o Roy M. Brisbois
221 N. Figueroa Street, Suite 1200, Los Angeles, California 90012

American Honda Motor Co., Inc. 
Honda Automobile Customer Service
1919 Torrance Boulevard
Mail Stop: 500 - 2N - 7D
Torrance, CA 90501-2746

09.29.08

VEHID 7H705736	SERIAL NO.	2HGFG21577H705736
BASTIEN VAN DER MEER,ANTOINE (OWNER)	CUSTOMER	308475
PO BOX	DELV. DATE	03MAR07
LANE OK 74555	IN SERVICE	03MAR07
HOME PHONE 580 889-4787	WAR. EXP. DATE	KEY 000N139
BUS. PHONE 580 889-3343 EXT.	LICENSE NO.	
CELL PHONE N/A	UNIT N/A	SLSMN 70461
PAGER N/A CODE	SA	
E-MAIL		
07 HONDA CIVIC 39202		
Command? (Enter, *, N, VEH, CUST, ?)?		

580 FAR #
326-3182

RO No: 17044 Opened: 23DEC08 Closed: 23DEC08 Mileage: 26135
Line Code: A Booker: 70286 Comeback: N
Cause:

SA.....	TECH...	TYPE.	OPCODE..	CB-RO....	DESCRIPTION.....		
70286	70092	CPH	01		MAINTENANCE		
			PARTS\$	45.43	LABOR\$	9.95	MISC\$ 0.00
70286		CPH	9997		MISC. SHOP CHARGES		
			PARTS\$	0.00	LABOR\$	0.00	MISC\$ -15.75

Line Code: 8 Booker: 70286 Comeback: N
Complaint: 67 CUSTOMER STATES THAT DRIVERS WIPER IS NOT WORKING
Cause:

SA.....	TECH...	TYPE.	OPCODE..	CB-RO....	DESCRIPTION.....		
70286	70092	CPH	67		ACCESSORIES OTHER		
			PARTS\$	0.00	LABOR\$	0.00	MISC\$ 0.00

*--- 5 of 13 - Dealer: HONDA-S -----
RO No: 15459 Opened: 29SEP08 Closed: 29SEP08 Mileage: 22025
Line Code: A Booker: 70068 Comeback: N
Complaint: 67 CUSTOMER STATES THAT DRIVERS VISOR WILL NOT STAY UP
Cause: FOUND VISOR BROKEN AND COMING APART

SA.....	TECH...	TYPE.	OPCODE..	CB-RO....	DESCRIPTION.....		
70286	70152	WH	840100		SUNVISOR, LEFT - REPLACE. 5/B# 08-023		

Press B, S#, Return for next page, EST#, ?, or E to Exit:

CUSTOMER #: 308475

17044



AUTOPLEX
TOYOTA HONDA NISSAN

2020 US Hwy 75N, Denison, TX 75020
(903) 463-9800

ANTOINE J BASTIEN VAN DER MEER
PO BOX
LANE, OK 74555

INVOICE

PAGE 1

HOME: 580-889-4787 CONT: N/A
BUS: 580-889-3343 CELL:

SERVICE ADVISOR: 70286 STEVE JONES

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG
	07	HONDA CIVIC	2HGFG21577H705736		26135/26135	
DEL. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT
03MAR07 DE			WAIT			CASH
H.O. OPENED	READY	OPTIONS: STK:JT70093 DLR:10 ENG:2.0 LITER TRN:6 SPEED MANUAL				
09:46	23DEC08	10:34	23DEC08			

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
A	REQUEST	B	SERVICE	W/LOP	ROTATE		
	01		MAINTENANCE				
			70092	CPH		9.95	9.95
			1	15400-PLM-A02 FILTER, OIL	6.72	4.91	4.91
			1	94109-14000 WASHER, DRAIN (14MM)	0.84	0.84	0.84
			5	0002 BULK OIL	2.50	2.00	10.00
			1	76622-SVA-A01 RUB, BLADE (700MM)	6.88	6.88	6.88
			1	17220-RRA-A00 ELEMENT, AIR CLEANER	22.80	22.80	22.80
MISC	SERVICE COUPON		CPH			-15.75	-15.75

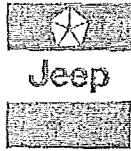
PERFORMED OIL AND FILTER CHANGE, SERVICED EMISSION SYSTEM, INSPECTED ALL BRAKE AND TIRE WEAR, INSTALLED NEW AIR FILTER, LOAD TESTED BATTERY AND CHARGING SYSTEM, (NO ROTATE BEST TIRES ON FRONT) INSPECTED ALL SUSPENSION BOLTS, STEERING, AND TIE RODS, INSPECTED EXHAUST SYSTEM, TOPPED ALL OTHER FLUIDS, SET TIRE PRESSURES.

B	CUSTOMER STATES THAT DRIVERS WIPER IS NOT WORKING						
	67	ACCESSORIES	OTHER				
			70092	CPH		0.00	0.00
				REPLACED DRIVERS SIDE VISOR			

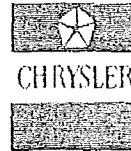
CUSTOMER PAY	SHOP CHARGE FOR REPAIR ORDER						2.77
	PARTS AND SERVICE NEW EXTENDED HOURS						
	MONDAY TO FRIDAY				7:30 a.m. to 6:00 p.m.		
	SATURDAY				8:00 am to 12:00 pm		

THANK YOU FOR BRINGING YOUR VEHICLE TO RED RIVER HONDA NISSAN
YOUR NEXT APPOINTMENT IS _____

ON BEHALF OF SERVICING DEALER, I HEREBY CERTIFY THAT THE INFORMATION CONTAINED HEREON IS ACCURATE UNLESS OTHERWISE SHOWN. SERVICES DESCRIBED WERE PERFORMED AT NO CHARGE TO OWNER. THERE WAS NO INDICATION FROM THE APPEARANCE OF THE VEHICLE OR OTHERWISE, THAT ANY PART REPAIRED OR REPLACED UNDER THIS CLAIM HAD BEEN CONNECTED IN ANY WAY WITH ANY ACCIDENT, NEGLIGENCE OR MISUSE. RECORDS SUPPORTING THIS CLAIM ARE AVAILABLE FOR (1) YEAR FROM THE DATE OF PAYMENT NOTIFICATION AT THE SERVICING DEALER FOR INSPECTION BY MANUFACTURER'S REPRESENTATIVE.	STATEMENT OF DISCLAIMER	DESCRIPTION	TOTALS	
	The factory warranty constitutes all of the warranties with respect to the sale of this item/line. The Seller hereby expressly disclaims all warranties, other express or implied, including any implied warranty of merchantability or fitness for a particular purpose. Seller neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of this item/line.	CUSTOMER SIGNATURE	LABOR AMOUNT	9.95
			PARTS AMOUNT	45.43
			GAS, OIL, LUBE	0.00
			SUBLET AMOUNT	0.00
			MISC. CHARGES	-12.98
			TOTAL CHARGES	42.40
			LESS INSURANCE	0.00
			SALES TAX	3.98
			PLEASE PAY THIS AMOUNT	46.38
SIGNED) DEALER, GENERAL MANAGER OR AUTHORIZED PERSON (DATE)				



Riverside
Autoplex LLC.



916 South George Nigh Expway • McAloster, Oklahoma 74501
(918) 423-2288 • Fax (918) 423-5349
riversideauto@hotmail.com

CUSTOMER NO. 31044	ADVISOR COURTNEY K ROGERS	588	TAG NO. SOPI	INVOICE DATE 07/22/09	INVOICE NO. HOC5122230
ANTOINE VAN DER MEER A PO BOX 185 LANE, OK 74555	LABOR RATE	LICENSE NO.	MILEAGE 32,906	COLOR RED/	STOCK NO.
	YEAR/MAKE/MODEL 07/HONDA/CIVIC SI/2DR CPE MT			DELIVERY DATE	DELIVERY MILES
	VEHICLE ID NO. 2 H G F G 2 1 5 7 7 H 7 0 5 7 3 6			SELLER'S INFLER NO.	PRODUCTION DATE
	F.T.E. NO.	P.O. NO.		R.O. DATE 07/13/09	
FILE NUMBER 580-889-3343	BUSINESS PHASE	COMMENTS			MO: 32906

LABOR & PARTS

JOB # 1 23MAZ TRH TECHS 1852 WARRANTY

DRIVERS SIDE VISOR JUST FLOPS DOWN
VISOR BROKEN
REPLACED BROKEN VISOR WITH NEW

PARTS	QTY	FP NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
JOB # 1	1	83280-SNA-A01ZC	SUNVISOR N4220L		
				JOB # 1 TOTAL PARTS	0.00
				JOB # 1 TOTAL LABOR & PARTS	0.00

TOTALS

*****CASH () CREDIT CARD () CHECK () NO. ()****
*****CHARGE () CONTROL ()*****
*****PO# ()*****
*****AUT# ()*****
***** SPECIAL NOTICE SPECIAL NOTICE SPECIAL NOTICE *****
*****[918]423-5291 OR [918]423-2288*****
*****YOUR COMMENTS WILL BE APPRECIATED*****
*NOTICE REPAIRS REQUIRING THE USE OF GENUINE HONDA MAZDA AND CHRYSLER DODGE JEEP PLYMOUTH PARTS ARE WARRANTED FOR 12 MONTHS OR 12000 MILES THIS INCLUDES PARTS AND LABOR. ALL OTHER PARTS CARRY THEIR OWN WARRANTY (90 DAYS ON LABOR).

ANY WARRANTIES ON THE PRODUCT SOLD HEREBY ARE THOSE MADE BY THE MANUFACTURER. THE SELLER, RIVERSIDE AUTOPLEX LLC, HEREBY EXPRESSLY DISCLAIMS ALL WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, AND RIVERSIDE AUTOPLEX LLC NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY LIABILITY IN CONNECTION WITH THE SALE OF SAID PRODUCTS.

TOTAL LABOR... 0.00
TOTAL PARTS... 0.00
TOTAL SUBLET... 0.00
TOTAL G.O.G... 0.00
TOTAL MISC CHG... 0.00
TOTAL MISC DISC... 0.00
TOTAL TAX... 0.00

TOTAL INVOICE \$ 0.00

CUSTOMER'S SIGNATURE

NOT RESPONSIBLE FOR LOSS OR DAMAGE TO CARS OR ARTICLES LEFT IN CARS IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL OR FOR ANY DELAYS CAUSED BY UNAVAILABILITY OF PARTS OR DELAYS IN PARTS SHIPMENT BY THE SUPPLIER OR TRANSPORTER.

CUSTOMER SIGNATURE

THE PLYMOUTH AND DODGE COMPANIES, EBELVILLE, OKLAHOMA 74554

PAGE 1 OF 1

CUSTOMER COPY

[END OF INVOICE] 04:26pm

Thank You

FOR BRINGING
YOUR
AUTOMOBILE
TO US
FOR
SERVICE.



ON ORDER

1505 NE LOOP 286 • PARIS, TEXAS 75460
 PHONE (903) 784-9400 FAX (903) 739-9921
 www.hondaofparis.net

RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
J1HOZ054	54000 MILE SERVICE	MO					

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	T/VE	OPERATION	OPERATION DESCRIPTION
05/09/11	55183	44797	15207	12264	C	00HOZLOF	LUBE OIL FILTER

SALESPERSON NO. _____ SERVICE STATE REG# 2

2HGFG21577H705736	07/HONDA/CIVIC/SI/ZDR CPE NAVI ST M	PRODUCTION DATE	STOCK #	EXPIRES	36939
ANTOINE J BASTIEN VAN DER MEER P O BOX 185 LANE, OK 74555	CUSTOMER ID 14840	SERVICE CONTRACT	DELIVERY DATE	DELIVERY MILE	SECURITY CLEARING
AJINBY@YAHOO.COM	RED/SI	CONTRACT NO	EXPIRATION DATE	EXPIRATION MILE	TAX ID
RESIDENCE PHONE 580-326-3108	WARRANTY	HOZZ	AM Y	Y	M
09:26am	07/21/11	06:00pm	PRIORITY	MILEAGE	46,777
				ALTERNATE	14795
				ADVISOR	SCOTT

I hereby authorize the repair work therein set forth to be done by you, together with the furnishing by you of the necessary parts and other material for such repair, and agree that you are not responsible for any delays caused by unavailability or delayed availability of parts or materials for any reason, but you neither assume or delegate any other person to assume for you any liability in connection with such repair. You shall not be responsible for loss or damage to the above vehicle, or any of its contents, in case of fire, theft or other cause beyond your control. That an express mechanic's lien is hereby acknowledged on the above vehicle in payment for repairs thereon that your repair shop may perform on the above vehicle on streets, highways or elsewhere for the purpose of testing and/or restoring such vehicle.

APPOINTMENT Yes No

LABOR RATE _____

X

COMMENTS :
 WAIT

1 W:60HOZ12 VISORS
 CUSTOMER STATES RECALL NOTICE WAS RECEIVED FOR CIVIC-VISOR

END WORK LOOSE
 REPLACE BOTH SIDES
 08.04.11
 46,965 miles

11453
 01

NOTICE PURSUANT TO PROPERTY CODE, §70.001
 I AM THE PERSON OR AGENT ACTING ON BEHALF OF THE PERSON WHO IS OBLIGATED TO PAY FOR THE REPAIR OF THE MOTOR VEHICLE SUBJECT TO THE REPAIR AGREEMENT. I UNDERSTAND THAT THE VEHICLE IS SUBJECT TO REPOSSESSION IN ACCORDANCE WITH BUSINESS & COMMERCE CODE, §9.609, IF PAYMENT FOR THE REPAIR OF THE MOTOR VEHICLE BY A CHECK, MONEY ORDER, OR A CREDIT CARD TRANSACTION IS STOPPED, DISHONORED BECAUSE OF INSUFFICIENT FUNDS, NO FUNDS, OR BECAUSE THE MAKER OR DRAWER OF THE ORDER OR THE CREDIT CARD HOLDER HAS NO ACCOUNT OR THE ACCOUNT UPON WHICH IT IS DRAWN OR THE CREDIT CARD ACCOUNT HAS BEEN CLOSED.

83280-SMA-A012C
 83230-SMA-A012C

STRAIGHT TIME (HOURS)	FLAT RATE	RONO.	B	TIME OFF
		OPER. NO.		11 AUG 4 11:48AM
		EMP. NO.		ON FEB 28 3

PAGE 1 OF 1

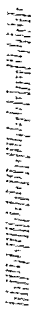
TECH COPY

36939

Signature of the Person Responsible as Agent for Person Responsible for payment

Amberline II

PO Box 185
Lane OK 74555



Ferrell, Marshall, David & Willie, P/O

c/o Bell Ferrell

936 Norman 34th Street

Suite 400

Seattle, WA 98103



1000



98103

U.S. POSTAGE
PAID
NO. 7928
ATLANTA, GA
98103
300-315-3000

— EXHIBIT 28 —

William F. McComas
2506 Worthington Way
Fayetteville, AR 72703
(479) 442-8105
wfmccomas@hotmail.com

August 12, 2011

Rust Consulting, Inc.
Box 8000
Faribault, MN 55021-940

RE: VIN 2HGFA16889H314550
Honda Civic 2009
Approximate Date of Purchase January 2009

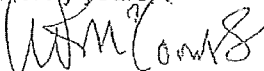
All you probably care about is our desire NOT to be part of the class action Case No. BC448670 (Ct. of California, County of Los Angeles) against Honda Motor Company.

However, feel free to read on:

This class action claim is the most frivolous and overblown action that I have ever seen. Our visor broke and Honda fixed it without charge. Done! Honda behaved in exactly the way a good company should behave – why sue them?

You and the lawyers you work for should be ashamed. Inappropriate cases like this tie up the courts and raise the cost of products for all of us. Perhaps if Honda had failed to live up to their responsibility to replace the faulty visor, some modest claim might be in order. However this overblown and unnecessary action would make even ambulance chasers look good. Perhaps we need to invent a new label for lawyers who prey on responsible companies in this fashion.

Sincerely yours



William F. McComas

Cc: Berk Law PLLC (Honda Sun Visor Case)
1225 15th Street NW
Washington, DC 20005

Terrell Marshall Dault and Willie PLLC (Honda Sun Visor Case)
936 North 34th Street, Suite 400
Seattle, WA 98103

Lewis Brisbois Bisgaard and Smith LLP
c/o Roy Brisbois
Suite 1200
Los Angeles, CA 90012

— EXHIBIT 29 —

Terrell Marshall Daudt & Willie PLLC
c/o Beth E Terrell
936 North 34th Street, Suite 400
Seattle WA 98103

August 16, 2011

Dear Madam:

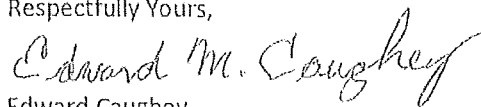
I am writing to comment on the settlement in Cooper, et al. v. American Honda Motor Co., Case No. BC 448670. I have the legal right to make these comments, being the current owner of a 2006 Honda Civic, VIN # 1HGFA16536L007856.

I strongly oppose the payment of any cost award to class members or counsel. I consider this case to be the most frivolous of which I have ever heard. I was embarrassed to receive a notice by mail outlining this proposed class settlement. I cannot imagine a circumstance in which a cracked car visor will be harmful to a driver or passenger of a car.

I am completely satisfied by the extended warranty offered by the American Honda Motor Co. and their willingness to cover the cost of visors that need to be or have been replaced.

Class Actions like this, with huge counsel fees and miniscule rewards for class members, hurt business and kill jobs in our suffering economy.

Respectfully Yours,


Edward Caughey
1119 Darlington Road
Ligonier PA 15658
724-238-3225

— EXHIBIT 30 —

REIMBURSEMENT CLAIM FORM

FOR OFFICIAL USE ONLY

01

2006-09 Civic Sunvisor Repair

Cooper v. American Honda Motor Co., Inc.,

Case No. BC448670 Super. Ct. of California, County of Los Angeles



* 0 0 1 8 1 2 8 6 3 5 *

SUSAN WRIGHT
260 E 204TH ST
EUCLID, OH 44123-1855

MAILING SUMMARY

CODE: 0018128635

VIN: JHMFA15856S000910

MAIL DATE: June 27, 2011

This comment is in reference to the settlement in Cooper, et al. v. American Honda Motor Co., Inc. Case No. BC 448670. The Plaintiffs allege that the sun visors in the Class Vehicles are defective, causing them to split apart which may impair their function.

As of August 17, 2011, the sun visors installed on my Honda 2006 Civic are in good repair. The car is serviced at the Honda dealership where I purchased the automobile. The service department at the dealership has advised that if I would replace both visors, it would cost \$103.32.

In light of this fact I find that the suggested award of \$430,000 and attorneys fees and expenses is excessive. The \$1500 service award in recognition of the Plaintiff's efforts is misleading as the number of plaintiffs is not noted.

- Complete the Contact and Vehicle Information above
- Attach a copy of a receipt, invoice, canceled check, or other documentation from an authorized Honda dealer or independent repair facility. This document should include your vehicle's identification number (VIN); mileage; visor part number and cost of repair (parts and labor); name, address, and phone number of the repair facility that performed the repair; and the date the repair was completed.
- Sign and date the Claim Form
- Mail this completed form and copies of your receipts and invoices to:

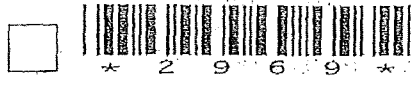
Honda Sunvisor Reimbursement
P.O. Box 2902
Torrance, CA 90501-2902

Certification (Signature required)

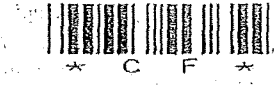
The information on this form is true and correct to the best of my knowledge and belief.

Signature: *Susan Wright*

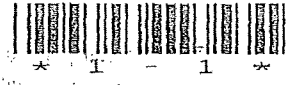
Date: *8/17/2011*



* 2 9 6 9 *



* C F *



* 1 - 1 *

— EXHIBIT 31 —

Case No. BC 448670

COOPER § IN THE SUPERIOR COURT
PLAINTIFF §
V. §
§ OF CALIFORNIA
AMERICAN HONDA MOTOR CO., INC. §
DEFENDANT §
§ COUNTY OF LOS ANGELES

OBJECTION OF CLASS MEMBER CHRISTOPHER MALETZ
TO THE
APPLICATION FOR ATTORNEYS' FEES

1. I am a class member in the above-captioned matter. I received a notice of the proposed settlement and to hereby register my objection to the requested award of attorneys' fees. I do not wish to opt out and I do wish to object and to preserve my right to appeal from any award of fees.

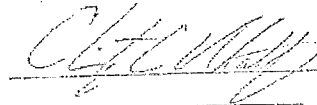
2. The settlement appears to be one in which class members may receive a small compensation (less than \$90 in the off chance their visor needs to be replaced) or no compensation (if the vehicle is over seven years old or has more than 100,000 miles, or if no visor damage occurs) and class counsel receive a massive compensation. I object to this.

3. I object to class counsel receiving \$430,000.00 for nothing done to benefit a large percentage of the class. I believe that the notice is defective because it does not provide an explanation of how the attorneys' fee and cost award was calculated and how that compares to what the class receives.

4. My sense is that the percentage of the class that actually takes advantage of this settlement will be quite small since the problem seems to be - according to a bit of internet research - limited to areas of the country where the temperature gets very hot. For Civic owners in much of the rest of the country this will not be much of a problem.

5. Therefore, if the compensation of the class is actually of sufficient value to justify a fee of \$430,000.00 for the class counsel, then the class counsel should be willing to accept payment contingent on the value of sun visors *actually replaced* under the settlement. I do not know how many Civics Honda sold with the relevant defect (the deficient notice, of course, provides no information on this either). But the take-up rate on low-value potential reimbursements of this sort is typically very low, which means that there is every reason to believe that the value of the settlement consists almost exclusively in the claimed fee award, plus a \$1,500 service award for the named Plaintiffs "efforts on behalf of the Class" (no doubt these efforts were quite exhausting and worthy of this "service award"). In the end, this strikes me as a phony lawsuit by some people who want to make money off the nuisance value of a lawsuit over a problem that hardly needs to be addressed.

6. I object to any recovery of fees in this case that is not connected to the actual recovery of the class.



Christopher Maletz

Dated: August 15, 2011

Christopher Maletz
5714 Gladden Court
Alexandria, VA 22303
(202) 246-3585

— EXHIBIT 32 —

14510 Reflection Lakes Dr.
Ft. Myers, FL 33907
August 8, 2011
(239) 466-7004

TO: COURT

Los Angeles Superior Court
Central Civil West
600 South Commonwealth Avenue
Los Angeles, CA 90005

AND: CLASS COUNSEL

Terrell Marshall Daudt & Willie PLLC
c/o Beth E. Terrell
936 North 34th Street, Suite 400
Seattle, WA 98103

AND: DEFENDANT'S COUNSEL

c/o Roy M. Brisbois
221 N. Figueroa Street
Suite 1200
Los Angeles, CA 90012

Dear Sirs/Madams:

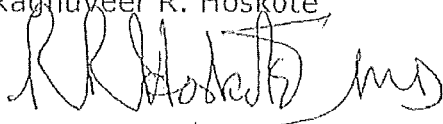
This letter is in response to a request for comments on the pending lawsuit in the Superior Court of the State of California, County of Los Angeles, known as *Cooper, et al. v. American Honda Motor Co. Inc., Case No. BC 448670*. We received notification from Rust Consulting, Inc. of being included in a Class Action Lawsuit as a result of our co-ownership of a **2008 Honda Civic Hybrid (VIN JHMFA36298S024572)**.

We are against this lawsuit. We believe that it based on unreasonable premises requiring exorbitant time and monetary expenditures which far outweigh the simple repair requirements. It is our opinion that the plaintiffs and their attorneys should not receive any compensation, rather they should be fined heavily for attempting such willful abuse of the court system.

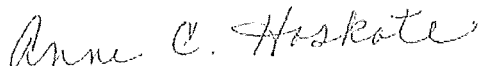
We understand that we must remain within the lawsuit in order for our comments to be heard by the court.

Respectfully submitted,

Raghuv eer R. Hoskote



Anne C. Hoskote



— EXHIBIT 33 —

307
July 2, 2011

Los Angeles Superior Court
Central Civil West
600 South Commonwealth Avenue
Los Angeles, CA 90005

Re: Cooper, et al. v. American Honda Motor Co., Inc.,
Case # BC 448670

2006 Honda Civic Coupe VIN 2HGFG12656H550619

To whom it may concern,

I am writing to you to confirm that I am in favor of the settlement in Case # BC 448670 for the following reasons.

Because of the excessive problems I had with the sun visors in my 2006 Honda Civic Coupe VIN 2HGFG12656H550619, I personally requested an extended replacement warranty on the sun visors from American Honda in October 2007.

I am including a copy of the letter I wrote to them indicating the problems that I had with the sun visors in my 2006 Honda Civic at that time.

After I was granted an extended warranty coverage on the sun visors for my vehicle at the Spreen Honda dealer in Loma Linda, I still had the sun visors replaced a couple of times under the coverage they had offered.

I believe that I had a total of 7 sun visors replaced in the 3 years I owned the vehicle and believed a manufacturing defect existed in the sun visors.

I believe all Class Members of this settlement will be able to benefit knowing that they will be able to have their vehicle repaired correctly and/or be reimbursed for expenses they have paid to have the sun visors replaced.

Thank you for letting me show my support for this settlement.


Ronald Hogle
10961 Desert Lawn Dr. # 151
Calimesa Ca. 92320
(951) 733-3501

REC'D JUL 11 2011

October 21, 2007

American Honda Motor Co., Inc.

Honda Automobile Customer Service
Mail Stop 500-2N-7A
1919 Torrance Blvd.
Torrance, CA 90501-2746

Re: 2006 Honda Civic Coupe VIN 2HGFG12656H550619

Dear American Honda,

I am writing to you because of the excessive problems I have had with the sun visors in my 2006 Honda Civic Coupe and I am requesting an extended replacement warranty on the sun visors.

I bought my 2006 Honda Civic in April of 2006.

In September of 2006, I had to replace the passenger side sun visor because the plastic came apart and it would not fold up to the roof position. In May of 2007 I had to replace both sun visors because they both came apart and would not fold up to the roof position. In July of 2007 the passenger sun visor failed and I had to have it replaced again. Last week on October 12, 2007 I had to take the vehicle down to have the drivers side sun visor replaced again. That totals three times for the passenger side and two times for the drivers side.

I have never had a vehicle that has had so many sun visors replaced, and this vehicle is only 18 months old. There is no excuse for the sun visors to fail so many times in this short period of time. There is definitely a manufacturing defect in the sun visors you are installing on these vehicles.

My factory warranty will expire within the next few weeks due to mileage and I will be expected to pay to replace these every few months if I want the vehicle kept in good condition. This is not acceptable.

I am requesting that I get an extended replacement warranty on the sun visors, and they be replaced if needed until the end of the extended warranty period of (six years or 100,000 miles whichever occurs first) which I purchased with the vehicle.

You can contact Spreen Honda in Loma Linda to verify any records for this vehicle.

Please contact me as soon as possible to confirm the extension of the warranty for the sun visors.

Thank you in advance with your assistance,

Ron Hogle
1658 W. Lincoln St.
Banning Ca. 92220
(951) 733-3501

7.351

Los Angeles Superior Court
Central Civil West
600 South Commonwealth Avenue
Los Angeles, CA 90005

Joy & Brady Williams
3116 Passour Ridge Lane
Charlotte, NC 28269
July 6, 2011
980-226-8338
2007 Honda Civic LX 4-door
VIN 1HGFA16547L084270

Re: Cooper, et al. v American Honda Motor Co., Inc., Case No. BC448670
Greetings,

We are thankful for the persons who initiated this action since our driver side sun visor was replaced today for no charge with my mileage at 94,000. Although we were extremely disappointed that our new 2007 Honda Civic driver side sun visor broke apart after limited usage and only 58,000 miles. We are grateful that Honda is being held accountable. Brady was out of work and unable to afford the \$97.50 part only quote he received from Honda on 9/10/09. Consequently, the visor remained taped up and out of service.

We like this settlement and encourage it's approval. Additionally, we wish there were other options, short of selling our care, concerning the other ten defective issues we have encountered with this car. Some defects have been covered and some have not been covered. However, the number of defects and the associated costs have been significant for a Honda purchased new on 3/31/07 with 51 miles.

- 4/15/08 ABS wheel sensor O ring receptor defective - recall covered under warranty
- 7/25/08 Brake switch - recall covered under warranty
- 9/18/08 Right outer CV joint replaced due to excessive bearing wear - covered under warranty
- 9/18/08 Water pump pulley replaced since bolts may lose tension and come loose - recall
- 9/29/08 Left outer CV joint replaced from clicking noise - covered under warranty
- 3/18/09 Engine block cracked at coolant passages - covered under warranty
- 7/22/09 Left outer axle, boot and right front axle and drive shaft - covered under warranty
- 9/10/09 Sun visor on driver side broken - NOT covered by warranty
- 9/30/09 Battery replaced due to dead cell - covered under warranty
- 6/8/11 Front drive axle repaired at 92,933 miles - NOT covered by warranty

Sincerely,

Joy Williams *Brady Williams*
Joy Williams and Brady Williams

REC'D JUL 11 2011



7650 RUTON SMITH BLVD. • P.O. BOX 667 • CONCORD, NC 28026
(704)979-7500 • TOLL FREE 1-800-866-1961



CELL: 501-258-2914

CUSTOMER NO. 141482		ADVISOR DEBBIE ALBRITTON 146596		TAG NO. DA70	INVOICE DATE 07/06/11	INVOICE NO. HOCS712574
BRADY WILLIAMS 3116 PASSOUR RIDGE LN CHARLOTTE, NC 28269-6140 WRITEBRADY@BELLSOUTH.NET		LABOR RATE	LICENSE NO. WSW-9246	MILEAGE 94,154	COLOR BLUE/	STOCK NO.
		YEAR/MAKE/MODEL 07/HONDA/CIVIC/4 DOOR SEDAN	DELIVERY DATE 03/31/07		DELIVERY M/F/S 51	
		VEHICLE I.D. NO. 1HGFA16547L084270	SELLING DEALER NO. 206981		PRODUCTION DATE	
RESIDENCE PHONE 980-226-8338	BUSINESS PHONE 501-258-2914	COMMENTS		MO: 94154		
JOB# 1 CHARGES		Service Charge. The Service Charge defrays Dealer's overhead costs, including, but not limited to, shop supplies, employee safety measures and training, and waste disposal and handling. The Service Charge may include Dealer profit. Not all transactions will cause Dealer to incur all of the costs defrayed by the Service Charge. The Service Charge is not a government-required fee.				
LABOR #1 40HOZ INT/EXT TRIM CONCERN TECH(S):45780 WARRANTY DRIVERS VISOR SPLIT 11-031 SUN VISOR ON DRIVERS SIDE SPLIT, FALLING APART FAULTY VISOR REPLACED VISOR		As part of our effort to provide the highest possible level of service to our customers, we would like your authorization for this Dealership to contact you in order to ensure you are happy with your purchase, keep you informed of new product offerings and promotions, remind you of necessary vehicle maintenance or service, and for any other reason we feel is necessary or appropriate. UNLESS YOU CHECK THE BOX BELOW , by signing below, you give this Dealership PERMISSION to contact you (either personally, via text messages or with prerecorded telemarketing messages) at the telephone numbers (which may include wireless phone numbers), fax number and/or e-mail address listed. This AUTHORIZATION allows us to better serve you in compliance with federal and state regulations and in no way is a condition to receiving goods or services.				
PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE----- 1 83280-SNA-A01ZA SUNVISOR 000000 TOTAL - PARTS 0.00		WARRANTY 0.00 JOB# 1 TOTALS----- JOB# 1 JOURNAL PREFIX HOCS JOB# 1 TOTAL 0.00				
COMMENTS----- LB						
RECOMMENDATIONS----- RECOMMEND TIRES AND ALIGNMENT FROM LAST SERVICE INDUCTION SERVICE 99.95						
TOTALS-----						
***** * NEXT RECOMMENDED SERVICE: * 07/06/2011 / 94154 MI 11HOZTBELT TIMING BELT 89 BACK *****						
EFFECTIVE JUNE 1ST THE SERVICE REMINDER THAT YOU ARE RECEIVING WILL BE SENT VIA EMAIL. PLEASE PROVIDE YOUR ADVISOR OR OUR CASHIER WITH YOUR EMAIL ADDRESS.		TOTAL LABOR....		0.00		
		TOTAL PARTS....		0.00		
		TOTAL SUBLET....		0.00		
		TOTAL G.O.G....		0.00		
		TOTAL MISC CHG....		0.00		
		TOTAL MISC DISC....		0.00		
		TOTAL TAX.....		0.00		
		TOTAL INVOICE \$		0.00		
HAVE YOU HEARD ABOUT OUR NEW BODY SHOP LOCATION? ASK YOUR SERVICE ADVISOR FOR DETAILS!!!!!!!!!!!!!!!!!!!!						
WOULD YOU PREFER CONTACT VIA E-MAIL? YES NO						
E-MAIL ADDRESS:						
CASH CHECK VISA MASTERCARD DISCOVER						
CUSTOMER SIGNATURE						

As part of our effort to provide the highest possible level of service to our customers, we would like your authorization for this Dealership to contact you in order to ensure you are happy with your purchase, keep you informed of new product offerings and promotions, remind you of necessary vehicle maintenance or service, and for any other reason we feel is necessary or appropriate. **UNLESS YOU CHECK THE BOX BELOW**, by signing below, you give this Dealership PERMISSION to contact you (either personally, via text messages or with prerecorded telemarketing messages) at the telephone numbers (which may include wireless phone numbers), fax number and/or e-mail address listed. This AUTHORIZATION allows us to better serve you in compliance with federal and state regulations and in no way is a condition to receiving goods or services.

Please do not contact me as provided above.

Customer agrees that this Agreement includes all of the terms and conditions on the front and back side hereof, that this Agreement cancels and supersedes any prior agreement including oral agreements, and as of the date below comprises the entire agreement between Customer and Dealer.

July 7, 2011

TO THE RESPECTFUL Judge Highberger

REF: CASE No. BC 448670

COOPER, et al. v. AMERICAN HONDA MOTOR Co., Inc.,

RESPECTFUL Judge Am a class member in THE ABOVE MENTION CASE, My name is Guillermo Quinions Velez, I LIVE in Puerto Rico AT VILLAS DEL CAFETAL, L-13 CALLE 14, YAUCO PUERTO RICO 00698-3430 I OWN A HONDA CIVIC Si 2-DOOR 2008 and as a class member I will like to TELL THE COURT THAT I LIKE THE SETTLEMENT AND IT should be APPROVED.

Respectfully

Guillermo Quinions Velez

787-410-7636

VIN 2HG FJ21568H704305

REC'D JUL 16 2011

July 1, 2011

Los Angeles Superior Court
Central Civil West
600 South Commonwealth Avenue
Los Angeles, CA 90005

REC'D JUL 05 2011

RE: *Cooper, et al. v. American Honda Motor Co., Inc.*
CASE NO. BC 448670

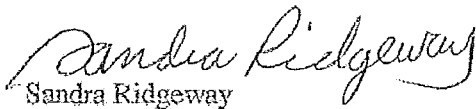
This letter is in response to the Notice I received regarding the proposed settlement relating to the defective sun visors in the "Class Action Lawsuit".

Based on the facts described in the lawsuit, **I CONCUR WITH THE LAWSUIT and urge the court to proceed with the legal actions and provide payment to all eligible Class Members.**

I SANDRA RIDGEWAY support the lawsuit. I personally feel the lawsuit is fair, reasonable and in the best interest of those individuals who believed in Honda's automobiles and spent their hard-earned money to purchase or lease one of the vehicles listed in the Notice.

As part of the Class Members, Thank you for the opportunity to provide my comments.

Sincerely,


Sandra Ridgeway

5243 Riverside Drive # 502
Macon, GA 31201-8895
Telephone: 478-405-8510
Purchased: a 2008 Honda Civic U.S. LX 4S
Purchase Date: 12/15/2007
VIN 1HGFA165X8L038590

REC'D JUL 08 2011

Comment on settlement in *Cooper, et al. v. American Honda Motor Co., Inc.*, Case No. BC 448670.

From: Steven J. Dickert
103 Lavender Court
Radcliff, KY 40160-1994
270-351-9698

Current Owner: 2008 Honda Civic
Purchased : June 2008
VIN : 2HGFA16598H321690

As a Class Member of this suit I wish to express my full support. Without the expense of similar court actions automobile manufacturers seem to loose any incentive to use top quality materials in their products.

Though not related to this suit, I have already received an extended warranty on this vehicle for major engine damage due to unexplained coolant loss.

I did not purchase a new vehicle to fill my closet with warranty extensions. I need a vehicle I can depend on after the warranties expire.

Sincerely,


Steven J. Dickert

7/04/11

307

120 Sterling Court Apt 1
Norfolk VA 23505
(757) 323-2262

Los Angeles Superior Court
Central Civic West
600 South Commonwealth Avenue
Los Angeles CA 90005

Dear Los Angeles Superior Court:

I am writing to express that I am in favor of the proposed settlement regarding Honda sun visors, in the case of *Cooper, et al v. American Honda Motor Co., Inc.*, Case No. BC 448670.

My sun visor is currently broken as described in the complaint (split and does not work, for almost 1 year), and I did not yet replace it.

I look forward to the settlement so that I may have it replaced under the extended warranty settlement.

Thank you.

Sincerely,



George McPhee
2006 Honda Civic

REC'D AUG 19 2011
1031 67
67
67

To whom it may concern

Hello,

I am Mi Joong Yoon who is a Class Member regarding Honda Civic Sun Visor Litigation.

I like the settlement and that it should be approved. I moved from Torrance, California to El Mirage, Arizona 10 days ago. My sun visor on the driver side was split open today. It could be weak in hot weather and was cracked down finally. I need more warranty. I really want that this settlement should be approved.

Thank you.

Sincerely,

MI JOONG YOON



Date: Aug 21, 2011

Current Address: 11818 W. Paradise Dr.

El Mirage, AZ 85335

Telephone: 310)818-9745

Model year: 2007 Honda Civic 4 Door LX Automatic Transmission

VIN: 2HGFA16527H512320

REC'D AUG 26 2011

REIMBURSEMENT CLAIM FORM

Vehicle Identification Number (VIN) (Required) 1HGFA168181057944

Mileage at time of repair: 3570.40 # of Sunvisor repair invoices you are submitting: 2

Total Amount Requested: \$ Undecided, I want what is fair.

To Apply For Reimbursement

- Complete the Contact and Vehicle Information above
- Attach a copy of a receipt, invoice, canceled check, or other documentation from an authorized Honda dealer or independent repair facility. This document should include your vehicle's identification number (VIN); mileage; visor part number and cost of repair (parts and labor); name, address, and phone number of the repair facility that performed the repair; and the date the repair was completed.
- Sign and date the Claim Form
- Mail this completed form and copies of your receipts and invoices to:

307

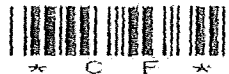
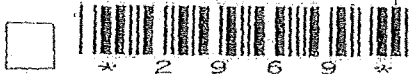
Honda Sunvisor Reimbursement
P.O. Box 2902
Torrance, CA 90501-2902

Certification (signature required)

The information on this form is true and correct to the best of my knowledge and belief.

Signature: NICK WEXLER

Date: 07/17/11



Katherine C. Post
233 Maple St.
Bennington, VT 05201
7/2/11

Los Angeles Superior Court
Central Civil West
600 South Commonwealth Ave.
Los Angeles, CA 90005

I am writing to say I like this settlement and it should be approved. I was very upset when my visor broke. I hadn't had the car very long, and the visor needed to be replaced. I had asked the person at the dealership if there was a recall or warranty on it and he actually said no, I may have used it too much. I was outraged, I barely used it. It was very dangerous, it wouldn't stay up, and it would fall down while I was driving. Tape wouldn't work to keep it up. It cost me \$74.10 out of my pocket. I have to work over 10 hours to make that amount. I was so upset I looked up similar things that may have happened to other Honda civics and I found a lot. I printed out only three pages. I'm sending them to you. My VIN is 2HGFA16586H514362 and my mileage at the time was 67,415. Thank you for your time.

Sincerely,

Katherine C. Post

Katherine C. Post

REC'D JUL 08 2011

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2006 Honda Civic SUN VISOR FALLS APART



Be notified about new defects, investigations, recalls & lawsuits for the 2006 Honda Civic: YOUR EMAIL ADDRESS

ZIP CODE

TYPICAL REPAIR COST:
\$90.00

AVERAGE MILEAGE:
36,483 MILES

6.9

TOTAL COMPLAINTS:
47 COMPLAINTS

FAIRLY SIGNIFICANT

MOST COMMON SOLUTIONS:

1. redesign the sun visor (2 reports)
2. replace it (10 reports)
3. honda replaced under warranty (4 reports)
4. not sure (4 reports)
5. Get it replaced by a third party (4 reports)
6. fix defective sun visors using two binder clips on each side (1 report)



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This problem may be covered under warranty. Ask your Honda dealer.

2010 MALIBU LE **\$199** OR **39** CASH **\$2,119**
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 802-338-1111

47

2010 Civic EX 1.8L
MAY 15 AUTOMATIC TRANSMISSION 44,000 MILES

Same complaints for our 2006 Civic sun visor. It cracked after very light use. Dangles right in your face creating a dangerous driving visibility issue.

I called Honda customer service at: 800 999 1009 and they were downright rude about it. They said this is not a safety issue so no recall will happen. I told them that Toyota didn't figure floor mats were a big deal either and look what resulted!

So I'm not getting mad but getting even. I reported this defect to our IL Attny General and local TV news consumer reporter too. I also filed a complaint with the NHTSA. Here's that link:
<http://www.odi.nhtsa.dot.gov/voq/index.cfm>

If enough of us do this it will force Honda's hand into recalling the faulty sun visors and coming up with a part that won't turn to dust in a year's time.

Update from Jun 8, 2010
 Same complaints for our 2006 Civic sun visor. It cracked after very light use. Dangles right in your face creating a dangerous driving visibility issue.

I called Honda customer service at: 800 999 1009 and they were downright rude about it. They said this is not a safety issue so no recall will happen. I told them that Toyota didn't figure floor mats were a big deal either and look what resulted!

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If enough of us do this it will force Honda's hand into recalling the faulty sun visors and coming up with a

mikekay
 Mount Prospect, IL, USA

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46

2009 Civic
JUN 01 AUTOMATIC TRANSMISSION 50,000 MILES

The visor is very distracting as if basically falls down and takes away partial view of my driving. Just to mention both my visors are the same way just dangling. Why would I like to fix something if there is a flaw there? it's like paying for something that you know is going to happen again. Definitely not worth fixing if Honda is not looking for a permanent fix. Talked to a representative and they told me that if I do fix it and there is a recall on it that I will be reimbursed. Please Honda look out for us.

francoa
Cicero, IL, USA

SEND A COMMENT »

45

2010 Civic SI 2.0L I4
APR 01 MANUAL TRANSMISSION 100,000 MILES


I am now on my third driver's side visor. The first time it was covered by the dealership, but the second time I had to pay. I am definitely not going to pay again for a flawed design.

This and the horrible A/C condenser design on this car (broke twice) has led me to the decision that I will NEVER buy a Honda again. Hell, other than the crappy transmission on my 1999 Pontiac Grand Am, I never had an issue with that car. A/C never broke and no interior parts broke. Sure they didn't have good quality material but they never broke it.

amadort
Simi Valley, CA, USA

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The 2010 Nissan Altima Sedan



STARTING AT \$19,900

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44

2006 Civic SI 2.0L 4 cyl
JAN 01 MANUAL TRANSMISSION 30,000 MILES

I have replaced at least six visors on my 2006 Civic Si. I would expect Honda to come up with a fix for this, and they have not. The visors split when exposed to heat from the sun, particularly when used to hold a sun shade in place. I recently bought my daughter a new Hyundai Sonata... I may sell the Civic and buy a Hyundai since Honda is letting it's loyal customers down!

p.s. Dealer could care less!

Stephen M.
Ocean Springs, MS, USA

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43

2009 Civic EX 4-cyl
JUL 21 AUTOMATIC TRANSMISSION 65,099 MILES

This is a major defect. I am thankful for my Honda dealer that is treating me well thru my Honda Care 100K Warranty.

Frank K.
Titusville, FL, USA

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42

2009 Civic SI 2.0L Ivttech
SEP 30 MANUAL TRANSMISSION 24,000 MILES

Sun visor would not stay up. It split at the hinge. Took it apart to find a fix. It just seems like a bad design. Replacing seems the only option, however dealer asked \$70 for the part and \$70 for putting on the two screws.

shubhodeep
Hillsboro, Oregon, USA

SEND A COMMENT »

37

2009 Civic EX 1.8L
 JUN 01 AUTOMATIC TRANSMISSION 20,000 MILES
 The New 2011 Civic EX with Available Boost V6 Engine



Starting having to drive around with one hand on the steering wheel.


41

2009 Civic EX 1.8L
 JUN 01 AUTOMATIC TRANSMISSION 30,000 MILES
 Guardo H, Kansas City, MO, USA

Yet another...2 years after buying the drivers visor split. The part that turns to push the visor flat against the roof just rotates. Dealer fixed it for free as "loyalty". Not covered under warranty. Definitely a flaw in the design.

scheidt
 Kansas City, MO, USA
 SEND A COMMENT »

2011 Ford Taurus with Available Radar-Based BLIS®



40

2006 Civic LX 1.8L
 JUN 01 AUTOMATIC TRANSMISSION 6,000 MILES

I bought my car brand new, and 3 months later I was having to get a new visor put in. At first I thought it wasn't that big of a deal, thought it was just mine. That was in 2006 since then I have had 3 put in. They were all under warranty until now. My visor on my driver side just keeps splitting open. It would probably happen on the passenger side too from the looks of all the complaints. I haven't had a visor in on my driver side for awhile now because it costs so much to buy a new one. It was just annoying to begin with but I almost had a wreck the other day because I was blinded by the sun and had to hold one hand up just to block the sun so I could half way drive. Guess I'm going to have to make another complaint to Honda about Crappy parts.

Frankle F.
 Lawndale, NC, USA
 SEND A COMMENT »

39

2010 Civic
 JAN 02 AUTOMATIC TRANSMISSION 53,000 MILES

We are a Honda family. The 2006 Civic EX was our 5th Honda since the early 90's. The passenger side visor broke about 2 years ago which we replaced at \$70. I complained to the parts department then. About six months later, the driver side broke. I paid for a new one and once again complained. Now the passenger side is broken again. This is just wrong. I just sold our 1998 Accord and sure it had paint problems, but never once visor problems. This is an unnecessary owner expense that Honda needs to resolve. If you expect to keep your reputation for manufacturing an exceptional and reliable product, you need to listen to your customers.

Charlotte D.
 Pflugerville, TX, USA
 SEND A COMMENT »

38

2009 Civic LX 1.8L
 DEC 01 AUTOMATIC TRANSMISSION 89,000 MILES

Honda charged 150.00 to fix both broken visors. Not covered under extended warranty.

rad23199B
 Plainfield, IL, USA
 SEND A COMMENT »

36

2009 Civic LX 1.8L
 AUG 19 AUTOMATIC TRANSMISSION 40,000 MILES

I've been having same issue with visors. It may be related to the heat in TX. The visors split open and fell apart. First the passenger and couple of weeks later the driver one. After reading the complaints here I don't want to pay multiple times for design flaw.

I called Honda customer service: (800)999-1009 and got a case number. Make sure that the customer service documents your case. If there are enough complaints they may issue a recall or service bulletin of some kind.

roberteb
 Houston, TX, USA
 SEND A COMMENT »