## UNITED STATES DISTRICT COURT DISTRICT OF MASSACHUSETTS

**RACHEL C. WILLIAMS**, on behalf of herself and others similarly situated,

Plaintiff,

v.

Civil Action No. 1:14-cv-12859-LTS

AMERICAN HONDA FINANCE CORP.,

Defendant.

# PLAINTIFF'S UNOPPOSED MOTION FOR PRELIMINARY APPROVAL OF CLASS ACTION SETTLEMENT

For the reasons set forth in her accompanying Memorandum in Support of this Motion, Plaintiff Rachel C. Williams submits this Motion and requests the following:

1. That the Court enter the attached proposed Order (attached as Exhibit A to the Settlement Agreement) that preliminarily approves the proposed Settlement Agreement (the "Agreement," attached as Exhibit 1 to this motion) and direct the parties to carry out their obligations pursuant to the Agreement. As part of the Agreement, the parties have agreed to the entry of the proposed Order. Capitalized terms in this Motion shall, unless otherwise defined

herein, have the same meaning as in the Agreement.

2. That the Court provisionally appoint Ms. Williams as Class Representative and provisionally appoint Elizabeth Ryan and John Roddy of Bailey & Glasser LLP, and Steven R. Striffler of the Law Office of Steven R. Striffler, as Class Counsel for settlement purposes.

3. That the Court conditionally certify the following class for settlement purposes:

All Massachusetts residents who, between April 4, 2010, and July 26, 2018:

(a) had a RISC held by Honda;

(b) had their motor vehicle repossessed by Honda or its agents and were sent one or more Massachusetts Repossession Notices;

(c) have not obtained a discharge in bankruptcy applicable to any such RISC; and

(d) Honda has not obtained a deficiency judgment against such person.

4. That the Court adopt the following proposed schedule, the Court's calendar

permitting, for completion of remaining tasks:

ACTION	DATE
Preliminary Approval Order Entered	At the Court's Discretion
Notice Deadline	Within 45 days following entry of Preliminary Approval Order
Exclusion/Objection/ Claim Deadline	45 days after Notice is sent
Class Counsel's Fee Motion Submitted	At least 14 days prior to the Final Approval Hearing
Final Approval Brief and Response to Objections Due	At least 14 days prior to the Final Approval Hearing
Deadline to File Exclusions	At least 14 days prior to the Final Approval Hearing
Final Approval Hearing Date	At least 120 days following entry of Preliminary Approval Order

5. Plaintiff is authorized to state that Defendant American Honda Finance

Corporation does not oppose the relief sought by this Motion—*i.e.*, the entry of the Preliminary

Approval Order in the form attached hereto as Exhibit A.

- 6. Grounds for this Motion are set forth in the accompanying Memorandum.
- 7. Attached to this Motion are the following exhibits:
  - Exhibit 1: Class Action Settlement Agreement with Exhibits
  - Exhibit 2: Declaration of Elizabeth Ryan

Dated: April 17, 2019

Respectfully submitted,

# Plaintiff,

By her attorneys:

/s/ Elizabeth Ryan Elizabeth Ryan, BBO # 549632 eryan@baileyglasser.com John Roddy, BBO # 424240 jroddy@baileyglasser.com Bailey & Glasser LLP 99 High Street, Suite 304 Boston, MA 02110 (617) 439-6730 (617) 951-3954 (fax)

Steven R. Striffler, BBO # 664224 Law Office of Steven R. Striffler 21 McGrath Highway, Suite 301 Quincy, MA 02169 (617) 290-1573 (866) 314-2716 (fax)

# **CERTIFICATE OF SERVICE**

I hereby certify that this document filed through the ECF system will be sent electronically to the registered participants as identified on the Notice of Electronic File (NEF) on April 17, 2019.

<u>/s/ Elizabeth Ryan</u> Elizabeth Ryan

# EXHIBIT 1

#### SETTLEMENT AGREEMENT

Subject to final approval by the Court and in exchange for valuable consideration, Plaintiff Rachel Williams (the "Class Representative" or "Plaintiff") and Defendant American Honda Finance Corporation ("Honda") enter into this Class Action Settlement Agreement (the "Agreement") dated April 16, 2019. The Class Representative enters into this Agreement on behalf of herself and the Settlement Class Members as defined below. The Agreement fully and finally compromises and settles this action, which shall be dismissed with prejudice as to all Parties and Released Persons upon the following terms and conditions.

WHEREAS, the Class Representative filed a class action complaint against Honda in the Norfolk County Superior Court on April 3, 2013, which was removed to the U.S. District Court for the District of Massachusetts on July 3, 2014, in Case No. 14-cv-12859-LTS (the "Action"). On December 18, 2014, Ms. Williams filed an Amended Class Action Complaint ("Complaint"), Dkt. No. 30, which alleged certain violations of the Uniform Commercial Code, c. 106, §§ 9-610 to 9-625, the Massachusetts Motor Vehicle Retail Installment Sales Act, M.G.L. c. 255B, §§ 20A, 20B, and Chapter 93A, with respect to the repossession and sale of vehicles in Massachusetts and the notices sent with respect to those repossessions and sales;

WHEREAS, Honda denies the material allegations in the Complaint and denies any and all liability with respect to all facts and claims previously and currently alleged in the Complaint and further denies that the Settlement Class has suffered any damage or is entitled to any recovery;

WHEREAS, Plaintiff sought money damages, and contested and disputed liability for any deficiencies she allegedly owed;

WHEREAS, sharply contested issues of both law and fact exist concerning the allegations and claims made against Honda;

### Case 1:14-cv-12859-LTS Document 104-1 Filed 04/17/19 Page 3 of 40

WHEREAS, Class Counsel has conducted an extensive investigation into the facts and law relating to the Action;

WHEREAS, Class Counsel has fully analyzed and evaluated the merits of the Parties' contentions and this settlement, and after taking into account the foregoing along with the substantial risks of continued litigation and the likelihood that the Action, if not settled now, will be protracted and expensive, is satisfied that the terms and conditions of this Agreement are fair, reasonable, adequate, and equitable, and that a settlement of the Action is in the best interests of the Settlement Class defined below, based upon the following substantial benefits that the settlement bestows upon the Settlement Class:

(i) Honda will pay \$1,900,000 for the benefit of the Settlement Class and for the purposes of implementing this settlement, which will be used to provide monetary relief to certain Settlement Class Members, as described below, and to pay attorneys' fees and costs and an incentive payment, as approved by the Court;

(ii) For all Settlement Class Members, the Parties agree that all Deficiency Balances, which total approximately \$19,844,278, will be eliminated;

(iii) Settlement Class Members whose repossessed vehicles were sold by Honda and who made payments to Honda in excess of \$5 after repossession will be entitled to a cash benefit equal to a pro rata share of the Settlement Fund after deducting attorneys' fees and costs and the incentive payment;

(iv) Honda will request the credit reporting agencies Equifax, Experian, TransUnion, and Innovis delete the reporting of Settlement Class Members' Honda accounts that are the subject of this Action in their entirety, which would include deletion of any delinquency reporting, any Deficiency Balance reporting, and any repossession reporting, by deleting the trade line for those accounts.

WHEREAS, Honda denies liability, but nevertheless desires to settle the Action on the

following terms and conditions, for the purpose of avoiding the burden, expense, and uncertainty

of continuing litigation;

NOW, THEREFORE, the Class Representative, the Settlement Class, and Honda agree to

the settlement of the Action, subject to Court approval, under the following terms and conditions.

## 1. **DEFINITIONS**

1.01. "Agreement" means this Settlement Agreement.

1.02. "Cash Refund Eligible Settlement Class Members" means Settlement Class Members whose accounts reflect Deficiency Payments in excess of five dollars and whose Class Notice is not returned as undeliverable.

1.03. "Class Counsel" means Bailey & Glasser LLP and the Law Offices of Steven R.
 Striffler.

1.04. "Class List" means a list of all Settlement Class Members, to be generated by Honda and provided to Class Counsel not more than 14 days after the Court enters a preliminary approval order, that includes each Settlement Class Member's name, address, whether he or she made any post-sale payments, and if so, how much was paid.

1.05. "Class Notice" or "Notice" means the notice attached to the Agreement as Exhibit
 B, subject to Court approval, which Honda will send by first-class mail to each Settlement Class
 Member.

1.06. "Class Representative" means Rachel Williams.

1.07. "Complaint" means the Amended Class Action Complaint filed in the Action on December 18, 2014 (Docket No. 30).

1.08. "Court" means the United States District Court for the District of Massachusetts.

1.09. "Deficiency Balance" for purposes of this settlement, means the account balance remaining after the repossession and disposition of a Settlement Class Member's vehicle, after crediting the Class Member's account with the sale price of the vehicle and including all accrued interest and other charges. The Parties agree that the Deficiency Balances for all Settlement Class Members are disputed.

#### Case 1:14-cv-12859-LTS Document 104-1 Filed 04/17/19 Page 5 of 40

1.10. "Deficiency Payment" means any payment to Honda towards the Deficiency Balance made by a Settlement Class Member.

1.11. "Distribution Date" means 15 days after the Effective Date.

1.12. "Effective Date" means the date the Court enters the Final Approval Order substantially in the form attached as Exhibit C; provided, however, that if any Settlement Class Member objects to approval of the Agreement, or the settlement is challenged by way of intervention or otherwise, the Effective Date means 35 days after the Final Approval Order is entered without any appeals being taken, or, if any appeals or requests for review have been taken, the day when orders affirming the judgment or denying review have been entered and no further appeal or request for rehearing is permitted by the relevant statutes or rules of court.

1.13. "Final Approval Order" means the order and judgment of the Court approving the settlement in a manner substantially consistent with the terms of the Settlement Agreement, and dismissing all claims in the Action with prejudice. A proposed Final Approval Order is attached as Exhibit C.

1.14. "Honda" means American Honda Finance Corporation.

1.15. "Honda's Counsel" means Eric S. Mattson of Sidley Austin LLP and Tracy M.Waugh of Wilson Elser Moskowitz Edelman & Dicker LLP.

1.16. "Opt-Out Deadline" or "Objections Deadline" means the date the Court establishes as the deadline by which Settlement Class Members must send (as evidenced by a postmark or similar proof) a notice of their intent to opt out of the settlement and by which objections to the settlement must be filed with the Court. The Parties will jointly request that this day shall be 45 days after the mailing of the Class Notice.

#### Case 1:14-cv-12859-LTS Document 104-1 Filed 04/17/19 Page 6 of 40

1.17. "Party" means either the Class Representative or Honda, and "Parties" means the Class Representative and Honda, collectively.

1.18. "Preliminary Approval" means that the Court has entered an order in the form attached as Exhibit A, conditionally certifying a Settlement Class and preliminarily approving the terms and conditions of this Agreement, including the manner of providing notice to the Settlement Class.

1.19. "Repossession Notice" means a notice of intent to dispose of a repossessed or surrendered motor vehicle, a post-sale notice, or any other repossession-related notice sent to any Settlement Class Member, including but not limited to the notices attached to the Amended Complaint as Exhibits B and C.

1.20. "Released Persons" means Honda and all of its officers, directors, affiliates, subsidiaries, parents, partners, insurers, employees, associates, trustees, agents, accountants, dealers, vendors, attorneys, predecessors (including, without limitation, any prior holders or servicers of the Settlement Class RISCs), successors, and assigns, and any other persons or entities involved in the issuance of the Repossession Notices.

1.21. "RISC" means a motor vehicle retail installment sales contract for the purchase of a motor vehicle in Massachusetts which is subject to Massachusetts law.

1.22. "Settlement Class" means all Massachusetts residents who, between April 4,2010, and July 26, 2018:

(a) had a RISC held by Honda;

(b) had their motor vehicle repossessed by Honda or its agents and were sent one or more Massachusetts Repossession Notices;

(c) have not obtained a discharge in bankruptcy applicable to any such RISC; and

(d) Honda has not obtained a deficiency judgment against such person.

 1.23. "Settlement Class Member" means any person falling within the definition of the Settlement Class. Honda represents that there are approximately 4,183 Settlement Class Members.

1.24. "Settlement Fund" means \$1,900,000.

1.25. The plural of any defined term includes the singular, and the singular of any defined term includes the plural.

1.26. Other terms are defined in the text of this Agreement and shall have the meaning given to those terms in the text. In all documents related to the settlement, capitalized terms shall have the meanings given to them in this Agreement.

## 2. CLASS CERTIFICATION FOR SETTLEMENT PURPOSES

2.01. For the purposes of this settlement only, the Parties agree that the Settlement Class shall be conditionally certified, that Rachel Williams shall be the Class Representative, and that her counsel, Elizabeth Ryan and John Roddy of Bailey & Glasser LLP and the Law Offices of Steven R. Striffler, shall be appointed as Class Counsel. The certification of the Settlement Class shall be binding only if the Final Approval Order is entered and the Effective Date occurs. If this Agreement terminates or the Final Approval Order is not entered or the Effective Date does not occur, the Settlement Class certification shall be vacated and this Action shall revert to its status as it existed before the execution of this Agreement.

2.02. Along with the motion for Preliminary Approval of this Agreement, Plaintiff shall seek conditional certification of the Settlement Class, together with an order appointing Plaintiff as the Class Representative and appointing her counsel of record as Class Counsel.

## **3. RELIEF FOR SETTLEMENT CLASS MEMBERS**

3.01. On or before the Distribution Date, Honda shall provide the following financial relief to Settlement Class Members:

a. The Deficiency Balance alleged to be owed by each Settlement Class Member shall be eliminated as a result of this Settlement Agreement. The elimination of the Deficiency Balances is an integral part of the resolution of the Parties' disputed claims, including claims for statutory damages. Further, Plaintiff has alleged that Honda violated the Massachusetts Motor Vehicle Retail Installment Sales Act and that Honda's deficiency claims are barred by operation of law. Honda denies Plaintiff's allegations.

b. After deducting Court-approved attorneys' fees and costs and any Courtapproved incentive payment to the Class Representative, Honda shall deposit the remaining Settlement Fund amount into a segregated account from which it will issue checks to Cash Refund Eligible Settlement Class Members. Honda shall provide confirmation to Class Counsel of the deposit. Honda shall mail checks to all Cash Refund Eligible Settlement Class Members, with only one check to be issued for each account. The check shall be in an amount equal to the Cash Refund Eligible Settlement Class Member's proportionate share of the Settlement Fund, after deducting Courtapproved attorneys' fees and costs and any incentive payment to the Class Representative. The proportionate share shall be equal to the ratio of the Cash Refund Eligible Settlement Class Member's Deficiency Payments to all Deficiency Payments by Settlement Class Members. In the case of accounts that list more than one person as a customer, debtor, or guarantor, the check will be made payable to the person listed in Honda's records as the primary account holder.

#### Case 1:14-cv-12859-LTS Document 104-1 Filed 04/17/19 Page 9 of 40

3.02. Honda represents that, to the best of its knowledge based on researching customer accounts, the Deficiency Balances owed by Settlement Class Members total \$19,844,278, and the amount of Deficiency Payments made by Settlement Class Members is \$1,521,590.

3.03. Subject to Court approval, Honda shall pay Plaintiff \$5,000 out of the Settlement Fund as an incentive award for her efforts in bringing this Action. This amount will be in addition to any relief she is entitled to as a Settlement Class Member. The payment shall be paid by check payable to Plaintiff and delivered to Class Counsel by the Distribution Date, provided that Plaintiff has provided Honda a properly completed W-9 form at least 7 days before the Distribution Date.

3.04. Within 30 days after the Effective Date, Honda shall transmit to Equifax, Experian, Transunion, and Innovis electronic media identifying all Settlement Class Members, requesting that they delete the subject accounts of all Settlement Class Members from their credit reporting (i.e., delete the "trade lines" for the relevant accounts). If after 42 days Class Counsel notifies Honda's Counsel in writing that one or more of the credit reporting agencies is still reporting the Settlement Class Member's account, Honda shall submit to the credit reporting agency or agencies another request to delete the trade line and will so repeat upon further written notice and request from Class Counsel until the account has been deleted. This is the sole remedy available to Settlement Class Members from Honda relating to credit reporting, and the Parties agree that Honda does not and cannot control the credit reporting agencies. Honda has no duty to communicate any other information to any credit reporting agency or take any other action relating to the accounts or trade lines of Settlement Class Members. Similarly, Honda cannot require any credit reporting agency to update their records or reporting, and Honda is expressly

#### Case 1:14-cv-12859-LTS Document 104-1 Filed 04/17/19 Page 10 of 40

released from all liability relating to any failure of any credit reporting agency to update its records or reporting.

3.05. The Parties understand that Class Counsel intends to apply for an award of attorneys' fees and expenses in the amount of \$950,000. Honda shall not object to this request for fees and expenses in this amount and will pay whatever amount is awarded by the Court, as long as that amount does not exceed \$950,000. Any attorneys' fees and expenses awarded by the Court shall not be payable unless and until the Effective Date occurs. Any attorneys' fees and expenses awarded shall be paid by Honda via a wire transfer within 14 days after the Effective Date provided that Class Counsel have provided Honda a properly completed W-9 form by no later than the Effective Date. The wire transfer will be made in accordance with wire instructions to be provided by Class Counsel and in accordance with Honda's wire transfer procedures. Any attorneys' fees and expenses so awarded shall be paid only from the Settlement Fund.

3.06. By entering into this Agreement, Honda is not admitting any liability to the Class Representative, the Settlement Class, or any other person or entity, and Honda expressly denies all such liability. No portion of this Agreement may be entered into evidence in any action, except as required to enforce this Agreement.

### 4. ADMINISTRATION OF THE SETTLEMENT

4.01. In addition to funding the Settlement Fund, Honda shall bear all costs of providing notice to the Settlement Class of the pendency and proposed settlement of the Action, and of administering this Agreement and making the calculations and payments required under this Agreement. Honda shall provide Class Counsel and the Court an affidavit accounting for the steps taken in the notice and distribution process and the results, including the number of notices mailed and the number returned and remailed. In addition, Honda shall provide information about the process to Class Counsel upon reasonable request. As used in this section, the word

#### Case 1:14-cv-12859-LTS Document 104-1 Filed 04/17/19 Page 11 of 40

"costs" includes payments to third parties assisting with the administration of this Agreement, if any. The costs described in this section shall be paid by Honda separately from and in addition to the Settlement Fund.

4.02. Honda shall establish a website to provide information to Settlement Class Members about the settlement, and a toll-free number to contact the administrator (i.e., Honda) and to report a change of address. The website shall also include contact information for Class Counsel, and Class Counsel shall respond to queries from Settlement Class Members about the Action and the settlement.

4.03. For Cash Refund Eligible Settlement Class Members whose checks are returned by the U.S. Postal Service for lack of current correct address, Honda shall seek an address correction via a Social Security number search through a reputable third-party vendor, and then re-send their checks to any subsequently obtained address that Honda reasonably believes to be valid. After one re-mailing, Honda shall have no further obligation to locate any particular Cash Refund Eligible Settlement Class Member.

4.04. Cash Refund Eligible Settlement Class Members who are not located or whose checks are not cashed within 90 days after the Distribution Date shall be automatically rendered ineligible for cash refunds and shall be ineligible to share in the cash distribution portion of the settlement. Honda may void any checks issued to such Settlement Class Members.

4.05. Honda shall notify Class Counsel in writing within 120 days after the Distribution Date of the number of Cash Refund Eligible Settlement Class Members who were sent checks, the number of Cash Refund Eligible Settlement Class Members who did not cash their checks, the total dollar amount of the checks distributed by Honda, and the total dollar amount of uncashed checks.

#### Case 1:14-cv-12859-LTS Document 104-1 Filed 04/17/19 Page 12 of 40

4.06. 150 days after the Distribution Date, the residue of the Settlement Fund, if any, of any uncashed checks shall be donated to one or more charitable organizations, with the approval of the Court. Each Party will nominate a charity for 50% of the residual. For the charity nominated by the Class Representative, Honda shall deliver the check, payable to the organization, to Class Counsel for distribution.

4.07. Within 45 days after the Distribution Date, Honda shall file a declaration certifying to the Court that the distributions and credit reporting agency notifications required by this Agreement have all been timely made.

4.08. Honda shall have the right to set aside or rescind this Agreement, in its sole discretion, if any of the following events occur:

a. More than five percent of the Settlement Class Members opt out of the settlement;

b. Any objections to the Agreement are sustained; or,

c. The Court makes any material modifications to the Settlement Agreement.

## 5. CLASS SETTLEMENT PROCEDURES

5.01. <u>Preliminary Approval</u>. Within 14 days after execution of this Agreement,

Plaintiff shall file a motion seeking the Court's Preliminary Approval of this Agreement and conditional certification of a Settlement Class. Honda will not object to this motion. The motion shall include a proposed Class Notice and a proposed Preliminary Approval Order. The Parties shall request that the Court schedule a final approval hearing no earlier than 120 days after the Preliminary Approval Order.

5.02. <u>Notice to Class, CAFA Notice</u>. Honda shall be responsible for giving notice of the proposed settlement to the Settlement Class.

#### Case 1:14-cv-12859-LTS Document 104-1 Filed 04/17/19 Page 13 of 40

5.03. Notice to the Settlement Class substantially in the form attached as Exhibit B shall be sent by Honda within 45 days after Preliminary Approval in the following manner: (a) Honda shall compile an address list for the Settlement Class Members and update the list with any new addresses obtained from Honda's records or data from IHS Markit/Polk; and (b) and the notice shall then be sent by first-class United States mail to the current addresses.

5.04. Honda shall send the notice required by the Class Action Fairness Act (28 U.S.C. § 1715) to the appropriate state and federal authorities within 10 days of the filing of thisAgreement with the Court and will provide a copy of the notices to Class Counsel and the Court.

5.05. <u>Requests for Exclusion (Opt Out)</u>. The Class Notice described in section 5.03 shall permit any Settlement Class Member to elect not to be part of the Settlement Class and not to be bound by this Agreement if, within the time ordered by the Court and contained in the Class Notice, which shall be no later than 45 days after the mailing of the Notices, the affected person sends (as evidenced by a postmark or similar proof) an appropriate opt-out notice, all as more fully described in the Notice attached as Exhibit B. At least 14 days before the final approval hearing described in section 5.07 of this Agreement, counsel for the Parties shall jointly prepare a list of the persons who have excluded themselves from the Settlement Class in a timely manner.

5.06. **Objections.** The Class Notice shall advise Settlement Class Members that they may object to the certification of the Settlement Class and to any aspect of the Agreement, including attorneys' fees and costs. The Notice shall provide that any objections shall be heard and any papers submitted in support shall be considered by the Court at the final approval hearing subject to the following requirements. The objection must be filed on or before a date to be specified in the Class Notice and Preliminary Approval Order. The objection must include the

#### Case 1:14-cv-12859-LTS Document 104-1 Filed 04/17/19 Page 14 of 40

objector's name, address, telephone number, and signature; and must state the basis for the objection, whether it applies only to the objector, to a specific subset of the class, or to the entire class. Copies of the objection must be served upon counsel for the Parties and filed with the Court on or before the date specified in the Notice, which shall be no later than 45 days after the mailing of the Notices.

5.07. **Final Approval.** At least 14 days before the final approval hearing, Plaintiff shall file a motion requesting that the Court grant Final Approval of the settlement and enter final judgment in accordance with this Agreement. The motion will seek an order approving this Agreement as final, fair, reasonable, adequate, and binding on all Settlement Class Members who have not excluded themselves, and ordering that the cash payments be made to the Cash Refund Eligible Settlement Class Members, ordering the award of attorneys' fees and expenses to Class Counsel, and ordering the payment of an incentive award to the Class Representative. The motion will seek dismissal of the Action with prejudice. The Class Representative's application for an award of attorneys' fees and expenses and incentive payment shall be handled through a separate motion filed at least 14 days before the final approval hearing.

5.08. At least 14 days before the final approval hearing, Honda shall prepare a suitable affidavit or declaration attesting that Notice was issued in accordance with this Agreement, stating the number of Notices mailed, the number of Notices re-mailed to a new address, the number of Notices undeliverable, and the number of exclusion requests received. A copy of the mailed Notice shall be attached to the affidavit or declaration.

5.09. This Agreement was entered into only for purposes of settlement. If the Effective Date does not occur for any reason, then no term or condition of this Agreement, or any draft of it, or of the discussion, negotiation, documentation, or other aspect of the Parties' settlement

#### Case 1:14-cv-12859-LTS Document 104-1 Filed 04/17/19 Page 15 of 40

discussions, shall have any effect, nor shall any such information be admissible for any purpose in this Action or in any other proceeding.

#### 6. **RELEASES**

6.01. Upon the Effective Date, the Class Representative and all Settlement Class Members on the one hand, and the Released Persons, on the other hand, shall mutually release and forever discharge each other from any and all claims, liens, demands, causes of action, obligations, damages, and liabilities, known or unknown, that the Class Representative or Settlement Class Members, on the one hand, and the Released Persons, on the other hand, have had in the past, or now have against each other, arising directly or indirectly out of the claims that were or could have been asserted based upon the facts alleged in the Action.

6.02. The Parties expressly understand and acknowledge that unknown losses or claims may exist or that present losses may have been underestimated in amount or severity. The Parties explicitly took that possibility into account in entering into this Agreement, and a portion of the consideration and the mutual covenants contained in this Agreement, having been bargained for with the knowledge of the possibility of such losses or claims, was given in exchange for a full accord and satisfaction, and discharge of all such losses or claims.

6.03. Upon the Effective Date, the Class Representative and the Settlement Class Members who have not timely excluded themselves shall be deemed to have agreed that (1) they shall be forever barred from instituting, maintaining, or prosecuting against any of the Released Persons any claim, demand, action, cause of action, or liability of any nature, whether known or unknown, which were or could have been brought based upon the facts alleged in the Action.

#### 7. MISCELLANEOUS PROVISIONS

7.01. <u>Parties to Use Best Efforts to Effectuate Settlement</u>. The Parties shall take all steps contemplated by this Agreement to effectuate the settlement on the stated terms and conditions and to obtain final approval of this Agreement.

7.02. This Agreement was entered only for purposes of settlement. If for any reason this Agreement is not approved or does not become final, this Agreement and the Settlement Class, and anything said or done pursuant to this Agreement, or as part of the negotiations leading to it, shall be null and void and shall not be used in the Action or any other proceeding for any purpose.

7.03. <u>No Admissions</u>. Neither this Agreement nor any documents referred to in it nor any action taken to carry out this Agreement is, or may be construed as, an admission or concession by or against Honda on any point of fact or law, or of any alleged fault, wrongdoing, or liability whatsoever.

7.04. <u>Public Statements</u>. Any public statements about the settlement shall be made only with joint approval of counsel for the Plaintiff and Honda, and such approval shall not be unreasonably withheld.

7.05. <u>Governing Law</u>. This Agreement is intended to and shall be governed by the laws of the Commonwealth of Massachusetts.

7.06. <u>Entire Agreement</u>. The terms and conditions set forth in this Agreement constitute the complete and exclusive statement of the agreement between the Parties relating to the subject matter of this Agreement, superseding all previous negotiations and understandings, and may not be contradicted by evidence of any prior or contemporaneous agreement. The Parties further intend that this Agreement constitutes the complete and exclusive statement of

#### Case 1:14-cv-12859-LTS Document 104-1 Filed 04/17/19 Page 17 of 40

these terms as between the Parties and that no extrinsic evidence whatsoever may be introduced in any judicial proceeding, if any, involving this Agreement. Any modification of the Agreement must be in writing signed by Class Counsel and Honda.

7.07. The person signing this Agreement on behalf of Honda is authorized to sign this Agreement on behalf of Honda.

7.08. <u>No Ambiguity To Be Construed In Favor of Either Party</u>. The determination of the terms of, and the drafting of, this Agreement has been by mutual agreement after negotiation, with consideration by and participation of all Parties. Accordingly, this Agreement shall be considered neutral and no ambiguity shall be construed in favor of or against any Party.

7.09. <u>Successors</u>. This Agreement shall be binding upon, and inure to the benefit of, the respective heirs, successors, and assigns of the Parties.

7.10. <u>Waivers</u>. The waiver by one party of any provision or breach of this Agreement shall not be deemed a waiver of any other provision or breach of this Agreement.

7.11. <u>Counterparts; Electronic or Facsimile Signatures Effective</u>. This Agreement shall become effective upon its execution by all of the undersigned. The Parties may execute this Agreement in counterparts, and execution of counterparts shall have the same effect as if all Parties had signed the same instrument. Signature pages exchanged by fax or by e-mail shall be as valid as originals.

7.12. <u>Retention of Jurisdiction</u>. The Court shall retain jurisdiction over the interpretation, effectuation, and implementation of this Agreement and all related orders. In any action or proceeding to enforce the terms of this Agreement or the Final Approval Order, the prevailing party shall be entitled to an award of reasonable attorneys' fees and costs.

The undersigned, being duly authorized, have caused this Agreement to be executed on the dates shown below.

AGREED TO AND ACCEPTED:

DATED:

U.W. lleams

Rachel Williams, Individually and as a Representative of the Class

DATED:

By:\_\_\_\_\_ Title: American Honda Finance Corporation

BAILEY & GLASSER LLP

2019 DATED: 4/15/

DATED: 4/12/19

LAW OFFICES OF STEVEN R. STRIFFLER LLP

Steven R. Striffler

izabeth Ryan

Attorneys for Class Representative Rachel Williams

DATED:

SIDLEY AUSTIN LLP

By: \_

Eric S. Mattson

DATED: \_\_\_\_\_

WILSON ELSER MOSKOWITZ EDELMAN & DICKER LLP

By: \_\_\_\_\_ Tracy Waugh

Attorneys for Defendant American Honda Finance Corporation

## AGREED TO AND ACCEPTED:

DATED:

DATED: 4/12/2019

Rachel Williams, Individually and as a Representative of the Class

more By: ¢

Title: <u>President</u> American Honda Finance Corporation

DATED:

BAILEY & GLASSER LLP

By: \_\_\_\_\_\_ Elizabeth Ryan

DATED:

LAW OFFICES OF STEVEN R. STRIFFLER LLP

By: \_

Steven R. Striffler

Attorneys for Class Representative Rachel Williams

DATED: 4/16/2019

- CMH

SIDLEY AUSTIN LLP

By: Eric S. Mattson

DATED: 4/15/2019

WILSON ELSER MOSKOWITZ EDELMAN & DICKER LLP

By: Mary Waugh

Attorneys for Defendant American Honda Finance Corporation

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# EXHIBIT A

# UNITED STATES DISTRICT COURT DISTRICT OF MASSACHUSETTS

RACHEL C. WILLIAMS, on behalf of herself and others similarly situated,

Plaintiff,

Civil Action No. 1:14-cv-12859-LTS

v.

AMERICAN HONDA FINANCE CORP.,

Defendant.

# ORDER PRELIMINARILY APPROVING SETTLEMENT

Upon consideration of the Parties' Settlement Agreement dated April 16, 2019 (the

"Agreement") and the papers and argument submitted in support of approval of the Agreement,

# IT IS HEREBY ORDERED AS FOLLOWS:

1. Capitalized terms in this Order shall, unless otherwise defined in it, have the same meaning as in the Agreement.

2. For purposes of the settlement, this Court provisionally certifies the following

Settlement Class:

all Massachusetts residents who, between April 4, 2010, and July 26, 2018:

(a) had a RISC held by Honda;

(b) had their motor vehicle repossessed by Honda or its agents and were sent one or more Massachusetts Repossession Notices;

(c) have not obtained a discharge in bankruptcy applicable to any such RISC; and

(d) Honda has not obtained a deficiency judgment against such person.

#### Case 1:14-cv-12859-LTS Document 104-1 Filed 04/17/19 Page 23 of 40

If, for any reason, the settlement is not approved or does not become effective, this provisional certification shall be null and void and shall not be used or referred to for any purpose in this Action or any other proceeding.

3. For settlement purposes only, and subject to further consideration at the final approval hearing described in Paragraph 14 below, the Court finds that the Settlement Class meets the requirements of Fed. R. Civ. P. 23(a) and (b)(3).

4. For settlement purposes only, and after considering the relevant factors in Fed. R. Civ. P. 23 and subject to further consideration at the final approval hearing, Rachel Williams is conditionally designated as representative of the Settlement Class and Class Counsel is conditionally appointed as counsel for the Settlement Class. The law firms and attorneys conditionally representing the Settlement Class are:

> Elizabeth A. Ryan John Roddy Bailey & Glasser LLP 99 High Street, Suite 304 Boston, MA 02110

Steven R. Striffler Law Offices of Steven R. Striffler National Consumer Law Center 21 McGrath Highway, Suite 301 Quincy, MA 02169

5. Pursuant to Fed. R. Civ. P. 23, the terms of the Settlement Agreement, and the settlement provided for in it, are preliminarily approved as (a) fair, reasonable, and adequate in light of the relevant factual, legal, practical, and procedural considerations of the Action, (b) free of collusion, and (c) within the range of possible final judicial approval, subject to further consideration at the final approval hearing described at Paragraph 14 of this Order. Accordingly,

#### Case 1:14-cv-12859-LTS Document 104-1 Filed 04/17/19 Page 24 of 40

the Agreement warrants the sending of notice to the Settlement Class and a full hearing on the proposed settlement.

6. Honda is hereby directed to follow the terms of the Agreement. Honda shall as reasonably required consult with Class Counsel in administering the settlement.

7. Within 45 days of the entry of this Order, and pursuant to the procedures detailed in the Agreement, Honda shall provide notice of the proposed settlement and the final approval hearing to each Settlement Class Member by mailing the Class Notice, substantially in the form attached to the Agreement as Exhibit B. Before mailing, Honda shall fill in all applicable deadlines to conform to the deadlines specified for those events in this Order. Honda shall also have discretion to format the Class Notice in a reasonable manner before mailing to minimize mailing or administration costs.

8. If any Class Notice is returned as undeliverable, Honda shall re-mail the Class Notice to the forwarding address, if any, provided on the face of the returned mail; and if no address is provided, Honda shall seek an updated address in accordance with the Settlement Agreement, Section 5.03.

9. The Court finds that the Agreement's plan for Class Notice is the best notice practicable under the circumstances and satisfies the requirements of due process and Fed. R. Civ. P. 23. That plan is approved and accepted. This Court further finds that the Class Notice complies with Fed. R. Civ. P. 23 and is appropriate as part of the notice plan and the settlement, and thus it is hereby approved and adopted. This Court further finds that no other notice, other than that identified in the Agreement, is reasonably necessary.

#### Case 1:14-cv-12859-LTS Document 104-1 Filed 04/17/19 Page 25 of 40

10. Honda shall send the notice required by the Class Action Fairness Act (28 U.S.C. § 1715) to the appropriate state and federal authorities within 10 days of filing the Agreement, and provide a copy of the notices to Class Counsel and the Court.

11. Any Settlement Class Member who wishes to be excluded from the Settlement Class must complete and mail a request for exclusion to Honda at the address contained in the Class Notice, postmarked no later than 45 days from date of mailing of the Class Notice and containing the information described in the notice. No person shall purport to exercise any exclusion rights of any other person; any such purported exclusion requests shall be void, and the Settlement Class Members who are the subject of the purported request shall be treated as a Settlement Class Member. Any Settlement Class Member who opts out will not have standing to object to the settlement and will not be entitled to any of the benefits of the settlement.

12. At least 14 days before the final approval hearing, Class Counsel and Counsel for Honda shall file with the Court a list of the people who validly and timely opted out of the settlement.

13. Any Settlement Class Member who does not opt out and who wishes to object to or comment on any aspect of the proposed settlement must mail or hand-deliver a written objection to the Court and mail it to Class Counsel and Counsel for Honda no later than 45 days from the date that Class Notice is sent (as evidenced by a postmark or similar proof). The objection must include the information required by the Class Notice. Objections that are untimely or otherwise invalid may not be considered by this Court unless the Court orders otherwise.

 14.
 The final approval hearing shall be held before the undersigned at \_\_\_\_\_\_

 a.m./p.m. on \_\_\_\_\_\_, 2019, in the United States District Court for the District of

#### Case 1:14-cv-12859-LTS Document 104-1 Filed 04/17/19 Page 26 of 40

Massachusetts, John Joseph Moakley U.S. Courthouse, Courtroom 13, 1 Courthouse Way, Boston, MA 02210, to determine, among other things, whether the proposed settlement should be approved as fair, reasonable, and adequate, in consideration of the factors in Rule 23(e)(2), whether the Action should be dismissed with prejudice pursuant to the terms of the Agreement, whether Settlement Class Members should be bound by the release set forth in the Agreement, whether Settlement Class Members should be subject to a permanent injunction that bars them from filing, commencing, prosecuting, intervening in, or participating in (as class members or otherwise) any lawsuit, claim, demand, or proceeding in any jurisdiction that is based on or related to matters within the scope of the release set forth in the Settlement Agreement, whether the Settlement Class Should be finally certified, the amount of attorneys' fees and costs to be awarded to Class Counsel, if any, and the amount to be awarded to the Class Representative for her service as class representative, if any. This hearing may be postponed by order of the Court without further written notice to the Settlement Class.

15. Memoranda in support of the settlement, application for attorneys' fees and costs, and applications for a class representative award to the Class Representative shall be filed with the Court no later than 14 days before the final approval hearing described in Paragraph 14 above.

16. Any Settlement Class Member who wishes to appear at the final approval hearing, whether pro se or through counsel, must file a notice of appearance in the Action, and send the notice to Class Counsel and Honda's Counsel no later than 30 days (as evidenced by a postmark or similar proof) before the final approval hearing described in Paragraph 14 above. No Settlement Class Member shall be permitted to raise matters at the final approval hearing that the Settlement Class Member could have raised in an objection but did not.

#### Case 1:14-cv-12859-LTS Document 104-1 Filed 04/17/19 Page 27 of 40

17. All other events contemplated by the Agreement to occur after this Order and before the final approval hearing, and all aspects of settlement administration during that time, shall be governed by the Agreement.

18. The Parties shall notify one another and work together to resolve any matters involved in settlement administration that materially affect the Settlement Class.

19. All proceedings in the Action, other than as necessary to carry out the Agreement, are stayed until further order of this Court.

20. If Final Approval of the settlement is not achieved, or if the settlement is terminated for any reason, the settlement and all related proceedings shall be without prejudice to the status quo ante rights of the Parties, and all Orders issued pursuant to the settlement will be void. If that happens, the settlement and all negotiations about it shall not be used or referred to in this Action for any purpose whatsoever. This Order shall be of no force or effect if Final Approval does not occur for any reason, and nothing in this Order shall be construed or used as an admission, concession, or declaration by or against Honda of any fault, wrongdoing, breach, or liability. Nor shall this Order be construed or used to show that certification of one or more classes would or would not be appropriate if the Action were to be litigated rather than settled.

21. Neither the settlement nor the Agreement constitutes an admission, concession, or indication by the Parties of the validity of any claims or defenses in the Action or of any wrongdoing, liability, or violation of law by Honda, which denies all of the claims and allegations raised in the Action.

22. At or after the final approval hearing, the Court may approve the settlement with such modifications, if any, as may be agreed to by Class Counsel and Counsel for Honda and without future notice to Settlement Class Members.

Deadline to serve CAFA notice	10 days from filing preliminary approval motion
Deadline to mail Class Notice	45 days from entry of Preliminary Approval Order
Deadline to Opt Out	45 days from date of mailing of Class Notice
Deadline to Object	45 days from date of mailing of Class Notice
Deadline to File List of Opt Outs	14 days prior to final approval hearing
Deadline to file Motion for Final Approval	14 days prior to final approval hearing
Deadline to file Motion for Attorneys' Fees and Costs and for Class Representative Award	14 days prior to final approval hearing
Final approval hearing	a.m./p.m, 2019
	(no earlier than 120 days from the Preliminary Approval Order)

# **DEADLINES**

SO ORDERED, on this, the \_\_\_\_\_ day of \_\_\_\_\_ 2019.

HONORABLE LEO T. SOROKIN UNITED STATES DISTRICT JUDGE .

EXHIBIT B

# **UNITED STATES DISTRICT COURT FOR THE DISTRICT OF MASSACHUSETTS**

If American Honda Finance Corporation repossessed your car, the amount you owe after repossession could be reduced to zero. And if you made payments after your car was repossessed and sold, you may get a payment from a class action settlement.

# A Federal Court Ordered this Notice — It is Not A Solicitation From a Lawyer.

- Honda's records identify you as a Settlement Class Member.
- A proposed settlement requires Honda to eliminate the debt (also called the "deficiency balance") of each Massachusetts Settlement Class Member whose car was repossessed and sold during certain time periods. Honda will also ask credit reporting agencies to delete the loan account from Settlement Class Members' credit reports. The total amount of deficiency balances to be eliminated is approximately \$19 million.
- In addition, Settlement Class Members who made payments after repossession may get a cash payment based on how much they paid after their cars were repossessed.

Tour Legar ragins ring options in this sectoment	
Do Nothing, Accept The Settlement Benefits, Release Claims	If you do nothing, and the Court approves the proposed settlement, you will automatically receive the settlement benefits, and you will be bound by the Court's final judgment and the release of the claims as explained in the Settlement Agreement.
Opt Out Of The Class	Get no settlement benefits. This is the only option that allows you to ever be part of any other lawsuit against Honda about the legal claims that were or could have been asserted based on the allegations in this case.
Object	Write to the Court and explain what you don't like about the settlement. You may also ask to speak in Court about the fairness of the settlement, but you do not have to appear in Court to object.

# Your Legal Rights And Options In This Settlement

• These rights and options – and the deadlines to exercise them – are explained in this notice.

Questions? Call 1-800-000-0000 Toll Free, Or Visit www.AHFCMassachusettsSettlement.com

## **Basic Information**

A class action lawsuit entitled *Williams v. American Honda Finance Corp.* is pending in the U.S. District Court for the District of Massachusetts, No. 14-cv-12859 (the "Action"). The complaint in the Action claims that notices Honda sent to certain Massachusetts customers after repossessing their cars did not comply with parts of the Uniform Commercial Code, the Motor Vehicle Retail Installment Sales Act, and the Massachusetts Consumer Protection Statute, because the notices stated that you would get credit for the proceeds of the sale, rather than stating you would get credit for the car's "fair market value" when calculating your deficiency balance. Honda denies the claims and contends that its notices complied with Massachusetts law and resulted in no harm to consumers.

The Court has not decided who is right or wrong in this lawsuit. Although no decision has been made about who is right and who is wrong, both sides have agreed to a proposed settlement. A settlement avoids the expense and delay of a trial and provides relief to Settlement Class Members quickly. The Class Representative and the attorneys for the class think the settlement is best for all Settlement Class Members.

The Action is called a "class action" because the Class Representative is suing on behalf of other people with similar claims, called "class members." The parties have agreed to treat the Action as a class action for settlement purposes only.

## Who Is In the Settlement Class?

You are a Settlement Class Member if you are a Massachusetts resident who, between April 4, 2010, and July 26, 2018:

(a) had a retail installment sales contract held by Honda;

(b) had your motor vehicle repossessed by Honda or its agents and were sent one or more Massachusetts Repossession Notices;

(c) you have not obtained a discharge in bankruptcy applicable to your sales contract with Honda; and

(d) Honda has not obtained a deficiency judgment against you.

Honda reviewed its records and identified 4,183 Settlement Class Members, whose deficiency balances currently total approximately \$19.8 million. Honda's records indicate that you are a Settlement Class Member.

# The Settlement Benefits – What You Can Get

If the proposed settlement is approved, then all Settlement Class Members will receive certain benefits. In addition, some Settlement Class Members will be eligible to receive partial cash refunds, as described below. If the settlement is not approved, then Settlement Class Members will not get any benefits of the settlement and the parties will go back to Court for further proceedings, possibly including a trial.

Questions? Call 1-800-000-0000 Toll Free, Or Visit www.AHFCMassachusettsSettlement.com

<u>Benefits For All Settlement Class Members</u>. Honda will eliminate the deficiency balance of each Settlement Class Member, setting it to zero. The deficiency balance is the amount Honda claims is still owed after the car was repossessed and sold. The deficiency balances are disputed debts, and they are being eliminated to resolve disputed claims in this litigation, including claims for statutory damages and for violations of the Massachusetts Motor Vehicle Retail Installment Sales Act. More than \$19.8 million in claimed deficiency balances will be eliminated, and Honda will request the deletion of these loan accounts from Settlement Class Members' credit reports.

<u>Cash Benefits for Settlement Class Members Who Made Payments After Their Car</u> <u>Was Sold</u>. Honda will create a Settlement Fund of \$1.9 million. If you paid more than \$5 on your account after your repossessed car was sold, then you will get a cash payment from the Settlement Fund. Your payment will be calculated by comparing what you paid Honda after your car was sold to the total of such payments Settlement Class Members made to Honda. It will also depend on how much money remains in the Settlement Fund after the payment of Courtapproved attorneys' fees and expenses and any incentive payment.

How Do I Know Whether Honda's Records Show I Made Payments After My Car Was Sold? If the box below is checked, then Honda's records indicate that you made a payment of more than \$5 after your repossessed car was sold.

# You do NOT need to do anything to receive these benefits.

<u>Attorneys' Fees and Incentive Payment</u>. Lawyers for the Settlement Class will seek attorneys' fees and expenses from the Settlement Fund of up to \$950,000, and an incentive payment for the Class Representative of up to \$5,000, subject to approval by the Court at the final approval hearing described below. If the Court approves the request, the fees and expenses and incentive payment will be paid from the Settlement Fund of \$1.9 million.

<u>**Tax Consequences of Settlement**</u>. Any benefits you receive may or may not be the subject of state or federal taxation, depending on your circumstances. Class Counsel are not tax attorneys and you are advised to seek separate advice on matters of taxation.

# Who Represents Me?

The Court has appointed the following lawyers and firms as Class Counsel to represent the interests of all Settlement Class Members:

Elizabeth Ryan John Roddy Bailey & Glasser LLP 99 High Street, Suite 304 Boston, MA 02110

Steven R. Striffler Law Offices of Steven R. Striffler

Questions? Call 1-800-000-0000 Toll Free, Or Visit www.AHFCMassachusettsSettlement.com
21 McGrath Highway, Suite 301 Quincy, MA 02169

These lawyers are called Class Counsel. You will not be charged for these lawyers; they will seek to be paid out of the Settlement Fund. If you want to be represented by your own lawyer, you may hire one at your own expense.

# The Settlement Release —What You Will Give Up

In exchange for the benefits described in this Notice, Settlement Class Members will give Honda a release and will agree to be bound by all court orders in the Action. You will be bound by the terms of the settlement, once it is final, unless you exclude yourself. A release means you can't sue or be part of any other lawsuit against Honda (or the other "Released Persons" as defined in the Settlement Agreement) for claims related to the repossession of your car, or the collection of a deficiency balance, or the reporting of a deficiency balance to a credit bureau, or any other claims that were or could have been brought based upon the facts alleged in the Action. For more information about the terms of the release, you may consult the Settlement Agreement, which is on file with the Court and can also be viewed at AHFCMassachusettsSettlement.com.

# Your Rights —Exclude Yourself

If you are a Settlement Class Member, then you are included in the settlement unless you ask to be excluded. If you stay in the Settlement Class and the settlement is approved by the Court, then you will be eligible to receive the benefits described above. If you do not want to participate in the settlement, you can exclude yourself or "opt out." If you do that, you will not receive any benefits from the settlement, but you also will not be bound by any judgment or release in this Action, and will keep your right to sue Honda on your own if you want. If you exclude yourself, you may not object to the settlement.

To exclude yourself from the settlement, send a request for exclusion to the administrator at the address listed at the end of this Notice. Your request for exclusion must be postmarked no later than \_\_\_\_\_ [45 days after the date of the Notice], and contain all of the following information: (1) the name of the Action, *Williams v. American Honda Finance Corp.*, (2) your full name, current address, and telephone number, (3) a statement that you want to exclude yourself from the settlement, (4) your signature and the date you signed it, and (5) the full name, address, and signature of any co-borrower on your account. If you do not follow these procedures, your rights will be determined in this Action if this settlement receives final judicial approval.

# Your Rights — Object to the Settlement

If you do not ask to be excluded, you may object to the settlement. You may not do both. To object, you must send a letter saying that you object to the settlement of *Williams v*. *American Honda Finance Corp.* to Settlement Class Counsel, Honda's Counsel, and the Court at the addresses provided at the end of this Notice. Be sure to include your name, address, telephone number, signature, and the specific reasons you object to the settlement, and whether the objection applies only to you, to a specific subset of the class, or to the entire class. Mail the Questions? Call 1-800-000-0000 Toll Free, Or Visit www.AHFCMassachusettsSettlement.com

objection to these three different places, postmarked no later than \_\_\_\_\_ [45 days after the date of the Notice].

# The Final Approval Hearing

The proposed settlement is subject to approval by the Court. The Court has set the Final Approval Hearing for \_\_\_\_\_\_ (subject to change by the Court without further notice), in the U.S. District Court for the District of Massachusetts, Courtroom 13, 1 Courthouse Way, Boston, Massachusetts, to determine whether the proposed settlement should be approved as fair, reasonable, and adequate, whether certification of the Settlement Class is proper, and whether the settlement and the attorneys' fees request should be approved.

You do not need to hire a lawyer, but may do so if you want to. You and the Settlement Class are already represented by Class Counsel listed below, at no out-of-pocket cost to you. The settlement will not take effect unless and until: (1) the Court approves the settlement, and (2) a Final Order and Judgment is entered by the Court and no longer subject to any appellate challenge. If the Court does not approve the settlement, then Settlement Class Members will not receive any benefits described in this Notice and the settlement will become void. It will be as if no settlement had been reached and no class established.

# **Further Information**

This Notice, which has been approved by the Court, is only a summary. You may visit the settlement website at www.AHFCMassachusettsSettlement.com for updates about hearing dates and the complete Settlement Agreement. If you have additional questions, you may contact Class Counsel at the address below. All of the records and other papers filed in the Action, including the Settlement Agreement, are on file with the Court and available to be inspected during regular business hours at the Clerk's Office. The Clerk of the Court is located at 1 Courthouse Way, Suite 2300, Boston, Massachusetts 02210. Please do not contact the Judge about this case.

Administrator:	Class Counsel: Elizabeth Ryan John Roddy Bailey & Glasser LLP 99 High Street, Suite 304 Boston, MA 02110 617-439-6730 Steven R. Striffler Law Offices of Steven R. Striffler 21 McGrath Highway, Suite 301 Quincy, MA 02169	Honda's Counsel:Eric S. MattsonSidley Austin LLPOne South Dearborn StreetChicago, IL 60603Tracy WaughWilson Elser MoskowitzEdelman & Dicker, LLP260 Franklin Street14th FloorBoston, MA 02110-3112
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# IMPORTANT ADDRESSES:

Questions? Call 1-800-000-0000 Toll Free, Or Visit www.AHFCMassachusettsSettlement.com

Court

U.S. District Court for the District of Massachusetts 1 Courthouse Way Boston, MA 02210 .

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**EXHIBIT C** 

## UNITED STATES DISTRICT COURT DISTRICT OF MASSACHUSETTS

RACHEL C. WILLIAMS, on behalf of herself and others similarly situated,

Plaintiff,

v.

AMERICAN HONDA FINANCE CORP.,

Defendant.

Civil Action No. 1:14-cv-12859-LTS

[PROPOSED] FINAL ORDER APPROVING CLASS ACTION SETTLEMENT, AND JUDGMENT OF DISMISSAL

Plaintiff Rachel Williams ("Plaintiff" or "Class Representative") has submitted an Unopposed Motion for Final Approval of Settlement Agreement (the "Final Approval Motion"), which seeks final approval of the Parties' Settlement Agreement (the "Agreement"). Class Counsel has also submitted their Unopposed Motion For Attorneys' Fees and Costs And Incentive Award.

This Court preliminarily approved the Agreement by order dated \_\_\_\_\_\_, 2019. Notice was then sent to all members of the Settlement Class.

This Court has reviewed the papers filed in support of the Final Approval Motion, including the Agreement, memoranda and arguments submitted on behalf of the Settlement Class, and supporting affidavits. The Court held a hearing on \_\_\_\_\_\_, 2019, at which the Parties and all other interested persons were heard with respect to the proposed settlement.

Based on the papers filed with the Court and the presentations made to the Court at the hearing, the Court finds that the Agreement is fair, adequate, and reasonable, in accordance with Rule 23(e)(2) of the Federal Rules of Civil Procedure, and in the best interests of the Settlement Class. Accordingly,

#### IT IS HEREBY ORDERED, ADJUDGED, AND DECREED:

1. This Final Order Approving Class Action Settlement and Judgment of Dismissal ("Final Approval Order") incorporates by reference all definitions in the Agreement, and all terms used in this order shall have the same meanings set forth in the Agreement.

2. The Court has jurisdiction over the subject matter of this Action and over all parties to this Action, including all Settlement Class Members.

3. Pursuant to Rule 23(b)(3), the Court certifies the following Settlement Class for purposes of settlement only:

all Massachusetts residents who, between April 4, 2010, and July 26, 2018:

(a) had a RISC held by Honda;

(b) had their motor vehicle repossessed by Honda or its agents and were sent one or more Massachusetts Repossession Notices;

(c) have not obtained a discharge in bankruptcy applicable to any such RISC; and

(d) Honda has not obtained a deficiency judgment against such person.

4. For settlement purposes only, this Court finds that the Settlement Class satisfies the applicable prerequisites for class action treatment under Rule 23, and more specifically that: (a) the Settlement Class as defined above is so numerous that joinder of all members is impracticable; (b) there are questions of law or fact common to the Settlement Class; (c) the claims of the Class Representative are typical of the claims of the Settlement Class; (d) the Class Representative will fairly and adequately protect the interests of the Settlement Class; (e) the questions of law or fact common to Settlement Class Members predominate over the questions affecting only individual members, and (f) certification of the Settlement Class is superior to other available methods for the fair and efficient adjudication of the controversy.

### Case 1:14-cv-12859-LTS Document 104-1 Filed 04/17/19 Page 39 of 40

5. Pursuant to the Court's Preliminary Approval Order, the approved Settlement Notice was mailed to the Settlement Class. The Court has determined that the notice given to members of the Settlement Class fully and accurately informed members of the Settlement Class of all material elements of the proposed settlement; constituted valid, due, and sufficient notice to all members of the Settlement Class; and fully complied with Rule 23(c)(2)(B).

6. The Court, having considered the relevant papers, including Plaintiff's Final Approval Motion and any objections filed by Settlement Class Members, finds that this settlement, on the terms and conditions set forth in the Settlement Agreement, is in all respects fair, reasonable, adequate, and in the best interests of the Settlement Class. The Court therefore grants final approval of the settlement of this Action in accordance with the terms of the Agreement.

7. The Court orders the Parties to perform their obligations under the Agreement.

8. The Court dismisses the Action, and all claims and causes of action asserted in it, on the merits and with prejudice. This dismissal is without costs to any Party, except as specifically provided in the Agreement.

9. This Final Approval Order is binding on all Settlement Class Members.

10. Plaintiff and Settlement Class Members are permanently barred and enjoined from asserting, commencing, prosecuting, or continuing any of the Released Claims described in the Agreement against any of the Released Parties.

11. The Class Representative and all Settlement Class Members shall, to the extent provided in the Agreement, be deemed to have released and discharged Honda and all other Released Persons from all Released Claims as provided in the Agreement.

# Case 1:14-cv-12859-LTS Document 104-1 Filed 04/17/19 Page 40 of 40

12. Without affecting the finality of this Final Approval Order in any way, the Court retains jurisdiction over implementation, interpretation, and enforcement of the Agreement

13. The Plaintiff and Class Counsel have moved for an award of attorneys' fees and costs in the amount of \$950,000. The Court approves Class Counsel's request for attorneys' fees, costs, and expenses in the amount of \$\_\_\_\_\_\_, finding that amount to be fair and reasonable. The Court directs Honda to disburse this amount to Class Counsel from the Settlement Fund as provided in the Agreement.

14. Neither this Final Approval Order nor the Agreement is an admission or concession by Honda of any fault, omission, liability, or wrongdoing. This Final Approval Order is not a finding of the validity or invalidity of any claims in this Action or a determination of any wrongdoing by Honda. The final approval of the Agreement does not constitute any opinion, position, or determination of this Court, one way or the other, as to the merits of the claims and defenses of the Settlement Class Members or Honda.

SO ORDERED, on this, the \_\_\_\_\_ day of \_\_\_\_\_ 2019.

HONORABLE LEO T. SOROKIN UNITED STATES DISTRICT JUDGE



### UNITED STATES DISTRICT COURT DISTRICT OF MASSACHUSETTS

**RACHEL C. WILLIAMS**, on behalf of herself and others similarly situated,

Plaintiff,

Civil Action No. 1:14-cv-12859-LTS

v.

AMERICAN HONDA FINANCE CORP.,

Defendant.

## DECLARATION OF ELIZABETH RYAN IN SUPPORT OF PLAINTIFF'S UNOPPOSED MOTION FOR PRELIMINARY APPROVAL OF CLASS ACTION SETTLEMENT

I, Elizabeth Ryan, affirm as follows:

1. I am one of the counsel for the Plaintiff in this case. I submit this declaration in

support of Plaintiff's Unopposed Motion for Preliminary Approval of Class Action Settlement.

2. The facts contained in this Declaration are within my personal knowledge, and I could testify to those facts if called to do so under oath.

3. I have been admitted to practice before the Massachusetts Supreme Judicial Court

since 1987, the District Court for the District of Massachusetts since 1996, and the First Circuit Court of Appeals since 1997.

4. I am a graduate of Catholic University Law School (J.D., 1985) and the College of the Holy Cross (B.A., 1981).

5. I have been in private practice since 1995, and virtually all of my practice has involved litigation on behalf of consumers, representing individuals and classes injured by predatory lending, abusive debt collection and other unfair and deceptive business practices.

#### Case 1:14-cv-12859-LTS Document 104-2 Filed 04/17/19 Page 3 of 10

6. I am a member of the National Association of Consumer Advocates and a former Consumer Law Fellow, National Consumer Law Center (1993). I am a contributing author of Repossession & Foreclosures (National Consumer Law Center, 4th ed.), and of Consumer Credit Law Manual (National Consumer Law Center and Matthew Bender).

7. I have been a panelist on consumer law trainings conducted by the National Consumer Law Center, Massachusetts Continuing Legal Education, the Boston Bar Association, and the Florida State Bar. I co-wrote several amicus curiae briefs submitted by the National Association of Consumer Advocates ("NACA"), in cases including *Botelho v. Citicorp*, CA No. 96-12279-EFH, *Beach v. Great Western Bank*, United States Supreme Court, No. 97-5310.

8. Until December 2011, I was a partner in the firm Roddy Klein & Ryan, which primarily represented consumers in class actions. I am currently a partner in the firm Bailey & Glasser LLP and have continued to practice in the area of consumer class actions.

9. My partner John Roddy, who is also working on this case, has been admitted to practice before the Massachusetts Supreme Judicial Court since 1980 and the District Court for the District of Massachusetts and the First Circuit Court of Appeals since 1981.

10. Mr. Roddy is also partner at Bailey & Glasser LLP. He has been in private practice since 1988, and virtually all of his practice has involved litigation on behalf of consumers, representing individuals and classes injured by predatory lending, abusive debt collection and other unfair and deceptive business practices.

11. Mr. Roddy is a graduate of Boston College Law School (J.D., cum laude, 1980) and the University of Massachusetts at Amherst (B.A., magna cum laude, 1976).

12. From 1980-1987 Mr. Roddy served as an Assistant Attorney General in the Massachusetts Attorney General's Office. From 1980-1985, as an attorney in the Consumer

#### Case 1:14-cv-12859-LTS Document 104-2 Filed 04/17/19 Page 4 of 10

Protection Division, he enforced state and federal consumer protection laws on behalf of Massachusetts consumers. During his tenure he litigated approximately thirty class action type lawsuits to successful conclusion. These lawsuits challenged unfair and deceptive business practices which harmed hundreds and sometimes thousands of consumers. From 1986-1987 he was Legislative Counsel to the Attorney General, in the office's Executive Bureau. Mr. Roddy has written and spoken extensively on consumer law and specifically on consumer class action litigation.

13. Mr. Roddy has written and spoken extensively on consumer law and specifically

on consumer class action litigation, including the following:

"HomeCorps ~ Federal Court Practice: Representing Homeowners in Economic Distress" (National Consumer Law Center, Jan. 2016);

"Food Labeling Litigation" (MBA Consumer Advocacy Symposium, Nov. 2015);

"Class Action Settlements: Innovative Approaches to Class Notice, Objector Litigation, and Mediation" (Boston Bar Association, May 2014);

"The Evolution of Arbitration" in *Consumer Financial Services Institute* (Practising Law Institute, Feb. 2010);

"Fallout From The Subprime Mortgage Crisis" U.S. Bankruptcy Court Foreclosure Mediation Symposium, June 2009);

"Foreclosure Avoidance Strategies" Suffolk University Law School, Center for Advanced Legal Studies, May 2008);

"A Brief History of Refund Anticipation Loan Litigation" in *Consumer Financial* Services Litigation Institute (Practising Law Institute, Mar. 2006);

"Class Actions In Bankruptcy Court: Jurisdiction and Remedial Issues" in *Consumer Financial Services Litigation* (Practising Law Institute, Apr. 2002);

"The Crossroads of Privacy and Credit: Class Liability Under the Fair Credit Reporting Act" in *Consumer Financial Services Litigation* (Practising Law Institute, Apr. 2001);

"Unrefunded Credit Insurance Premiums: A Multi-Million Dollar Constructive Trust" in *Consumer Financial Services Litigation* (Practising Law Institute, Apr. 2000);

"Measuring Liability for the Sale of Ancillary Products: Credit Insurance" in *Banking* and Consumer Financial Services Summit (Fulcrum Information Services, Nov. 1999);

"Remedies For Systemic Violations Of The Bankruptcy Discharge" in *Consumer Financial Services Litigation* (Practising Law Institute, Apr. 1999); "Deconstructing TILA" 14 Review of Banking and Financial Services 87 (May 1998);

"Reversing Field: Is There A Trend Toward Abrogating Truth in Lending?" in *Consumer* Financial Services Litigation (Practising Law Institute, May 1998);

"Reaffirmation Abuses: Class Remedies," in *Consumer Financial Services Litigation* (Practising Law Institute, Dec. 1997);

"Developments in Residential Mortgage Litigation," 13 Review of Banking and Financial Services 83 (Apr. 1997);

"Yield Spread Premium Upselling and Mortgage Payoff Fees," in *Consumer Financial* Services Litigation (Practising Law Institute, Apr. 1997);

Contributor, *Consumer Law Pleadings*, Volumes 9 (2003); 8 (2002); 5 (1999), 3 (1997) and 1 (1995), National Consumer Law Center (annual compendium of pleadings from significant consumer litigation nationwide);

"Residential *Mortgage* Litigation," in *Financial Services Litigation* (Practising Law Institute, 1996) (with Daniel A. Edelman);

Contributor, Truth in Lending, National Consumer Law Center (3d. Ed. 1995);

"Truth in Lending Rescission as Foreclosure Defense" in National Consumer Rights Litigation Conference (published materials, National Consumer Law Center, 1994).

14. In the past sixteen years, in conjunction with our law partners, Mr. Roddy and I

have obtained more than eight hundred million dollars in restitution and debt forgiveness for

consumers by successfully asserting state and federal consumer credit law claims on their behalf.

A partial listing of cases in which I and my firm (including my former firm, RKR) have been

appointed class counsel includes the following:

*Tadepalli v. Uber Technologies, Inc.*, Case 3:15-cv-04348 (N.D. Cal.) (100% refunds made in class action settlement for California Uber riders charged approximately \$2.2 million in "airport fee tolls" which Uber did not pay to California airports);

*Curry v. Fairbanks Capital Corp.*, 03-10875-DPW (D. Mass.) (\$55 million settlement of nationwide class action based on predatory loan servicing practices);

*In re Household Lending Litig.*, Case No. C 02-1240 CW (N.D. Cal.) (\$122 million settlement of nationwide class action based on predatory mortgage lending practices);

North Shore Auto Financing, Inc., DBA CNAC v. Block, Case No. CV-01-42793 (Cuyahoga County, Ohio) (summary judgment obtained on behalf of two certified classes of consumer car loan borrowers: for 100% refunds of usurious amounts charged by auto lender and voiding of entire amount owed by consumers for lender's violation of retail installment sales act, approximate value of \$5.5 million);

In re Ameriquest Mortgage Co. Mortgage Lending Practices Litig., CA No. 05-07097, MDL 1715 (N.D. Ill.) (\$22 million class action settlement in favor of nationwide class of Ameriquest mortgage borrowers alleging predatory lending practices);

*Griffin v. American Gen. Fin.*, Case CV 09 685562 (Cuyahoga County, Ohio) (class action settlement for Ohio borrowers regarding refunds of unearned credit insurance premiums);

*Conley v. Sears, Roebuck & Co.*, CA No. 97-11149-PBS (D. Mass.) and *Brioso v. Sears, Roebuck & Co.*, 97-1222-CJK (Bankr. Mass.) [MDL No. 1185] (100% refunds to class members in settlement in favor of nationwide class of bankruptcy debtors, \$165 million in cash provided);

*Mazola v. The May Dep't Stores Co.*, Civil No. 97-10872-NG (D. Mass.) (100% refunds to class members class action settlement in favor of nationwide class of bankruptcy debtors, \$17 million in cash provided);

*Fisher v. Gen. Electric Capital Corp.*, No. 97 C 3065 (N.D. Ill.) [MDL No. 1192] (100% refunds to class members class action settlement in favor of nationwide class of bankruptcy debtors, \$30 million in cash provided);

*Spence v. Cavalry Portfolio Services, LLC*, C.A. No. 1:14-cv-12655-PBS (D. Mass.) (class action settlement for interest charged on purchased credit card debt);

*Glover v. Bank of America, N.A.*, C.A. No. 13-40042-TSH (D. Mass.) (class action settlement for Massachusetts borrowers regarding late fees);

*Wieland v. Bring Care Home, Inc.*, C.A. No. ESCV2013-01380 (Essex County, Mass.) (class action settlement for failure to pay all hours worked);

*Powers v. Santander Consumer USA, Inc.*, Case No. 4:12-cv-11932-TSH (D. Mass.) (class action settlement on behalf of Massachusetts auto loan borrowers);

*Ross v. Citifinancial Auto Ltd.*, Case No. 12-1173-TJC (M.D. Fla.) (class action settlement in favor of state-wide class of borrowers denied consumer rights disclosures);

*Thomas v. Home Credit Corp., Inc.,* 11-CVS-1116 (Vance County, N.C.) (class action settlement in favor of state-wide class of borrowers denied consumer rights disclosures);

*Hall v. Capital One Auto Fin., Inc.*, Case No. 08-1181 (N.D. Ohio) (\$37 million statewide settlement on behalf of Ohio consumers deprived of rights under retail installment sales act);

*Brailsford v. Jackson Hewitt*, Case No. C 06-00700 CW (N.D. Cal.) (state-wide class action settlement on behalf of California purchasers of tax refund anticipation loans, coordinated with a complementary settlement obtained by the California Attorney General, encompassing broader claims concerning Jackson Hewitt's business practices);

*Mitchell v. Prestige Fin. Services*, CV2010-090395 (Maricopa County, Ariz.) (class action settlement in favor of state-wide class of borrowers denied consumer rights disclosures under Arizona UCC);

Aponte v. Empresas Berrios, C.A. No. 06-01865-ADC (D. P.R.) (class action settlement in favor of consumers subject to debt collection tactics prohibited by federal Fair Debt Collection Practices Act);

Sanders v. NCO, C.A. No. 06-11059-NMG (D. Mass.) (class action settlement in favor of consumers contacted by debt collector in violation of state and federal law);

*Jackson v. SAFCo*, Case No. 06-04561 (Broward County Ct., Fla.) (class action settlement in favor of state-wide class of borrowers whose cars were illegally repossessed);

*Grace v. Affiliated Fin.*, Case No. 05-017194 (Broward County Ct., Fla.) (class action settlement in favor of state-wide class of borrowers whose cars were illegally repossessed);

*Cummins v. H & R Block, Inc.*, Case No. 03-C-134 (Kanawha County Ct., W. Va.) (nationwide class action settlement on behalf of purchasers of tax refund anticipation loans);

*Stein, Stafford v. Schering-Plough Corp.*, Case No. 01-11923-MLW (D. Mass.) (\$56 million paid to settle civil portion of qui tam claims that Schering-Plough marketed drugs offlabel for uses that had not been approved by the Food & Drug Administration);

*United States ex rel. Constance Conrad v. Eon Labs, Inc.*, C.A. No. 02–11738–NG (D. Mass) (\$3.48 million qui tam settlement resolving claims that Eon misrepresented the Medicaid eligibility of its oral nitroglycerin products);

*Clague v. FirstMerit Bank*, Case No. 03 CVF 27720 (Cuyahoga County, Ohio) (\$18 million settlement on behalf of state-wide class of car owners subject to flawed repossession practices).

*Claudio v. Lance Acceptance Corp.*, Case No. 04 CVF 137406 (Lorain County, Ohio) (settlement on behalf of state-wide class of car owners subject to flawed repossession practices);

Sanborn v. Nicholas Fin., Inc., Case No. 04 CVI 6969 (Cleveland Municipal Ct., Ohio) (settlement on behalf of state-wide class of car owners subject to flawed repossession practices);

*Lowe v. Ford Motor Credit*, Case No. 99 CVF 15806 (Cuyahoga County, Ohio) (\$22 million class action settlement on behalf of state-wide class of borrowers whose cars were illegally repossessed);

*Cooley v. F.N.B. Corp.*, Case No. 10010 of 2003, C.A. (Lawrence County, Penn.) (certified class of consumers deprived of post-default rights, settlement for state-wide class);

*Malacky v. Huntington Nat'l Bank*, Case No. CV 03 491420 (Cuyahoga County Ct., Ohio) (class action settlement in favor of state-wide class of borrowers whose cars were illegally repossessed);

United States ex rel. Constance Conrad v. Forest Pharmaceuticals, Inc., C.A. No. 02–11738–NG (D. Mass.) (\$24.5 million paid to settle civil portion of qui tam claims that Forest sold unapproved thyroid drug);

United States ex rel. Constance Conrad v. Schwarz Pharma Inc., C.A. No. 02–11738– NG (D. Mass.) (\$22 million settlement resolving qui tam allegations that Schwarz and others submitted false quarterly reports to the government related to a pair of drugs);

*Mendez v. Island Fin. Corp.*, 03-1075-JAF (D. P.R.) (settlement of class action alleging violations of the Truth in Lending Act);

*Kent v. Western Massachusetts Electric Co.*, HAMPCV 2001-00232 (Mass. Super. Ct.) (settlement of consumer claims related to utility overcharge based on misclassification of billing rate);

*Dwyer v. NSTAR, Inc.,* No. SUCV2001-01817 (Mass. Super. Ct.) (settlement of consumer claims related to utility overcharge based on misclassification of billing rate);

*Brown v. Gibraltar Savings Bank,* No. L-710-99 (Superior Court of New Jersey, Law Division, Cumberland County) and *Carrasco v. Parkway Mortgage and Fidelity Security Life Ins. Co.*, No. No. L-00-4815-99, Superior Court of New Jersey, Law Division, Camden County (consolidated class action settlement in favor of statewide class of credit insurance purchasers refunding unearned premiums);

*Lewis v. Nat'l Grid [USA], Inc.*, Civil Action No. 01-0232 (Hampshire Super. Court, Mass.) (class action settlement in favor of regional class of utility customers);

*Torres v. Associates Fin. Services,* CN 03:2003 cv 01135 (D. P.R.) (class action settlement in favor of statewide class of Puerto Rico homeowners who received truth in lending disclosures which understated the cost of the loan);

*Heist v. Chase Manhattan Bank,* C-02-2380 (Frederick County Ct., Md.) (class action settlement in favor of statewide class of Chase borrowers assessed challenged inspection fees);

*Horowitz v. Boch Motor, Inc.*, Civ. No. 01-659 (Norfolk Super. Ct., Mass.) (settlement on behalf of statewide class of consumer car buyers for violations of law prohibiting certain practices in sale of ancillary theft deterrent products);

*Patton v. JB Robinson Jewelers, Inc.,* CA No. 97-C-4151 (N.D. Ill.) and *York v. Weisfields Jewelers, Inc.,* CA No. 98-C-5227 (N.D. Ill.) (class action settlement in favor of nationwide class of financed jewelry purchasers);

*Migut v. Tandy Corp.*, No. 97-C-4800 (N.D. Ill.) (class action settlement in favor of nationwide class of bankruptcy debtors);

*Donlevy v. First Commercial Mortgage Co., Inc.,* CA No. No. 96-11401-GAO (D. Mass.) (class action settlement in favor of nationwide class of consumer mortgage borrowers);

*Coppola v. Wendover Funding, Inc.,* CA No. 96-11458-PBS (D. Mass.) (class action settlement in favor of nationwide class of consumer mortgage borrowers);

*McKay v. ContiMortgage Corp.*, CA No. 96-10717-EFH (D. Mass.) (class action settlement in favor of nationwide class of consumer mortgage borrowers);

*Mogavero v. Matrix Fin. Services, Corp.,* CA No. 96-11149-GAO (D. Mass.) and [consolidated] *Limper v. Matrix Fin. Services, Corp.,* 96-CVH-022 (C.P., Ottawa County Ct., Ohio) (class action settlement in favor of national class of consumer mortgage borrowers);

*Davis v. GE Capital Mortgage Services, Inc.,* Civil No. 95-2043 (D. N.J.) (class action settlement in favor of national class of consumer mortgage borrowers);

*Dunmire v. Domestic Loan and Investment Bank, et al.*, CA No. 95-12617-JLT, (D. Mass.) (class action settlement in favor of regional class of consumer mortgage borrowers);

*Dwyer v. Barco Auto Leasing Corp., Barron Chevrolet, Inc., and Bernardi, Inc.,* CA No. 95 - 10888-WGY (D. Mass.) (class action settlement as to the defendants Barron and Bernardi in favor of statewide class of consumer lessees of motor vehicles);

#### Case 1:14-cv-12859-LTS Document 104-2 Filed 04/17/19 Page 9 of 10

*Black v. Mitsubishi Motors Credit of America, Inc.,* Civil Action No. 94C-3055, (N.D. Ill.) (class action settlement in favor of national class of consumer lessees of Mitsubishi motor vehicles);

Roach v. Colonial Nat'l Bank and Advanta Mortgage Corp., USA, No. 93-3542 (Suffolk Super. Ct., Mass.) (class action settlement in favor of statewide class of consumer mortgage borrowers);

*Coley v. Guarantee Trust Life Ins. Co.*, No. 99-006680 (Cir. Ct. of Cook County Ill., Chancery Div.) (class certified in favor of statewide class of credit insurance purchasers refunding unearned premiums);

*Hodo v. Fin. Enterprises Corp.*, No. 93-2861 (Suffolk Super. Ct., Mass.) (multi-plaintiff settlement in favor of elderly eastern Massachusetts consumer mortgage borrowers.

15. Co-counsel Steven R. Striffler is a principal in the Law Office of Steven R.

Striffler. His practice concentrates in the areas of consumer law and bankruptcy.

16. Class Counsel believe that the Settlement Agreement between the parties is fair and reasonable and in the best interests of the Settlement Class. Counsel's reasons for this belief are set forth in the Motion for Preliminary Approval.

17. Class Counsel conducted sufficient investigation and the litigation was

sufficiently advanced, allowing counsel to evaluate the merits of the case, and the value of potential recovery. The litigation has been pending for five years, and has included the formal and informal exchange of information, substantial written and deposition discovery, as well as the briefing of significant and novel legal issues.

18. Plaintiff also entered into settlement negotiations with substantial information about the nature and extent of the challenged practice, and the merits of the legal claims and factual allegations. The parties engaged in a substantive and productive discussion during a full day of mediation on February 26, 2019 with Bradley Honoroff of the Mediation Group, Inc.

19. The parties prepared memoranda in advance of the in-person session and the negotiations were productive, including discussions about the merits of Plaintiff's legal claims. Plaintiff and Plaintiff's counsel were confident in the strength of their case, including the

#### Case 1:14-cv-12859-LTS Document 104-2 Filed 04/17/19 Page 10 of 10

likelihood of certifying the class and succeeding on the merits, but understood the risks in any such litigation.

20. An agreement was reached the day of mediation. The duration of this litigation, result for the Settlement Class, use of an experienced mediator and the hard-fought, arm's-length negotiations between experienced, and experienced attorneys for both sides, are all testaments to the non-collusive nature of the settlement.

21. Records reflect that there are approximately 4,183 Settlement Class Members.

22. If the Court grants the requested attorneys' fees, litigation expenses, and incentive award, Ms. Williams estimates that each cash payment eligible Settlement Class Member will receive on average \$420, in total, approximately 60% of these Settlement Class Members' Deficiency Payments. In addition, all Settlement Class Members will have their alleged Deficiency Balances, which are disputed in this Action, eliminated. The average Deficiency Balance to be reduced to zero is \$4,744.

23. The Settlement Agreement provides monetary benefits directly to the Settlement Class, benefits that may not be available in the event of continued litigation.

Signed under the penalties of perjury this 17<sup>th</sup> day of April 2019.

<u>/s/ Elizabeth Ryan</u> Elizabeth Ryan

# UNITED STATES DISTRICT COURT DISTRICT OF MASSACHUSETTS

RACHEL C. WILLIAMS, on behalf of herself and others similarly situated, Plaintiff,

Civil Action No. 1:14-cv-12859-LTS

v.

AMERICAN HONDA FINANCE CORP.,

Defendant.

## PLAINTIFF'S MEMORANDUM IN SUPPORT OF UNOPPOSED MOTION FOR PRELIMINARY APPROVAL OF CLASS ACTION SETTLEMENT

# **TABLE OF CONTENTS**

# Page(s)

I.	Introduction1				
II.	Statement Of The Case				
III.	The Terms Of The Settlement				
IV.	The Settlement Agreement Should Be Preliminarily Approved As Fair, Reasonable, And Adequate				
	A.	Standa	dard And Process For Approval7		
	B. The Settler		ettlement Should Be Preliminarily Approved		
		1.	The Class Representative And Class Counsel Have Adequately Represented The Class		
		2.	The Proposal Was Negotiated at Arm's Length9		
		3.	The Relief Provided For The Class Is Adequate 10		
		4.	The Proposal Treats Settlement Class Members Equitably Relative To Each Other		
		5.	The Proposed Notice To Settlement Class Members Is Adequate		
		6.	The Factual Record Was Well Developed Through Independent Investigation And Discovery		
V.	The Class Should Be Certified For Settlement Purposes				
	A.	Rule 2	3(b)(3)15		
		1.	Numerosity 15		
		2.	Commonality15		
		3.	Typicality		
		4.	Adequacy Of Representation		
	B. Rule 2		3(b)(3)		
		1.	Predominance17		
		2.	Superiority 17		
VI.	Conclusion				

# **TABLE OF AUTHORITIES**

# Page(s)

# Cases

Amchem Products v. Windsor, 521 U.S. 591 (1997)9, 18
<i>Bezdek v. Vibram USA Inc.</i> , 79 F. Supp. 3d 324 (D. Mass.)
Cooley v. F.N.B. Corp., Case No. 10010, C.A. (Lawrence Cty., Pa.)
In re Credit Suisse–AOL Sec. Litig., 253 F.R.D. 17 (D. Mass. 2008)
<i>Cullen v. Whitman Med. Corp.</i> , 197 F.R.D. 136 (E.D. Pa. 2000)12
Duhaime v. John Hancock Mutual Life Ins. Co., 177 F.R.D. 54 (D. Mass. 1997)9, 17
<i>Follansbee v. Discover Fin. Servs., Inc.,</i> No. 99 C 3827, 2000 WL 804690 (N.D. Ill. June 21, 2000)12
Gorsey v. I.M. Simon & Co., 121 F.R.D. 135 (D. Mass. 1988)15
Grace v. Perception Technology, Inc., 128 F.R.D. 165 (D. Mass. 1989)
Hall v. Capital One Auto Fin., Inc., Case No. 08-1181 (N.D. Ohio)11
Hays v. Eaton Grp. Attorneys, LLC, No. CV 17-88, 2019 WL 427331 (M.D. La. Feb. 4, 2019)
Hochstadt v. Bos. Sci. Corp., 708 F. Supp. 2d 95 (D. Mass. 2010)
Mitchell v. Prestige Fin. Servs., CV2010-090395 (Maricopa Cty., Ariz.)11
Natchitoches Parish Hosp. Service Dist. v. Tyco Int'l, Ltd., 247 F.R.D. 253 (D. Mass. 2008)16

# Case 1:14-cv-12859-LTS Document 105 Filed 04/17/19 Page 4 of 25

# Case 1:14-cv-12859-LTS Document 105 Filed 04/17/19 Page 5 of 25

G.L. c. 255B, § 20B	3
G.L. c. 255B, § 20B(e)(1)	2
Rules	
Fed. R. Civ. P. 23	7
Fed. R. Civ. P. 23(a)	
Fed. R. Civ. P. 23(a)(2)	15
Fed. R. Civ. P. 23(a)(4)	16
Fed. R. Civ. P. 23(b)(3)	15, 17
Fed. R. Civ. P. 23(c)(2)	14
Fed. R. Civ. P. 23(e)	7, 14
Fed. R. Civ. P. 23(e)(1)	14, 15
Fed. R. Civ. P. 23(e)(2)	
Fed. R. Civ. P. 23(e)(2)(A)	
Fed. R. Civ. P. 23(e)(2)(B)	9, 10
Fed. R. Civ. P. 23(e)(2)(C)	10, 11, 12, 13
Fed. R. Civ. P. 23(e)(2)(C)(i)	12
Fed. R. Civ. P. 23(e)(2)(C)(ii)	13
Fed. R. Civ. P. 23(e)(2)(D)	13
Fed. R. Civ. P. 23(e)(3)	
Other Authorities	
Manual for Complex Litig. (Fourth)	15

#### I. Introduction

The Parties have reached a Settlement Agreement which will fully resolve this class action litigation. Plaintiff Rachel Williams now seeks preliminary approval of the Agreement, and an order directing notice to the Settlement Class and scheduling a final approval hearing. The Settlement Agreement is attached as Exhibit 1 to the Motion.<sup>1</sup>

The Agreement provides substantial benefits to the class of Massachusetts borrowers whose cars were repossessed by American Honda Finance Corp. ("Honda"). Under the settlement, Honda will eliminate almost \$20 million in outstanding deficiency balances and will establish a Settlement Fund of \$1.9 million to pay Settlement Class Members who made payments on their alleged deficiency balances, along with court-approved attorneys' fees and costs and an incentive payment. In addition, Honda will request that the credit reporting agencies remove negative credit reporting on Honda accounts subject to this Action. Settlement Class Members are not required to submit claim forms to obtain the benefits of the Agreement. Any funds which cannot be distributed to Settlement Class Members will be paid to an appropriate charitable organization approved by this Court, and will not revert to Honda.

The Agreement was negotiated at arm's length with the aid of an experienced mediator, after substantial discovery, dueling summary judgment motions, an appeal to the First Circuit, and the certification of novel issues of state law to the Supreme Judicial Court. Both Parties entered negotiations with more than sufficient knowledge as to the strengths and weaknesses of their claims. The Agreement negotiated by the Parties is fair, adequate, and reasonable, and

<sup>&</sup>lt;sup>1</sup> Exhibit A to the Settlement Agreement is a proposed Order providing for conditional certification of a settlement class, preliminary approval of the Settlement Agreement, issuance of notice to Settlement Class Members, as well as scheduling of deadlines and a date for a hearing on final approval. Exhibit B to the Settlement Agreement is the proposed Class Notice.

should be preliminarily approved. Honda does not oppose this motion.

#### II. Statement Of The Case

This class action challenges the notices Honda sent to Massachusetts borrowers after it repossessed their cars, and its calculation of deficiency balances.

Specifically, the Amended Complaint (ECF # 30) ("Complaint") alleged that Honda's form notices are defective because they tell consumers that their deficiency liability will be calculated and collected using the automobile's *sale price* obtained at auction, while Massachusetts law requires that the borrower be given credit for the car's *fair market value*. Massachusetts Retail Installment Sales Act ("MVRISA"), G.L. c. 255B, § 20B(e)(1). Ms. Williams's Complaint alleged Honda's notices violated the Massachusetts UCC, G.L. c. 106, §§ 9-614, 9-616 (which requires an accurate explanation of the deficiency), and Chapter 93A, in addition to the MVRISA. The Complaint further alleged that Honda's sales of repossessed cars did not yield fair market value. As a result, the Complaint alleged, Ms. Williams and the class were entitled to statutory damages, and were not liable for the claimed deficiency balances.

The facts of Ms. Williams's repossession and sale are representative. In September 2011 Honda repossessed Ms. Williams's car and sent her a post-repossession notice that advised her that Honda intended to sell the car at auction. The notice also described her deficiency liability as follows: "The money received from the sale (after paying our costs) will reduce the amount you owe. If the auction proceeds are less than what you owe, you will still owe us the difference." Ms. Williams's repossessed car was sold for \$8,900 at auction in late October 2011. Honda then sent her a second notice in early November 2011 that advised her of the sale and of her deficiency balance, which it calculated by subtracting the price obtained at auction from her outstanding loan balance and adding repossession and sale costs.

Ms. Williams filed this class action in 2014 in the Suffolk Superior Court; Honda then

#### Case 1:14-cv-12859-LTS Document 105 Filed 04/17/19 Page 8 of 25

removed the action to this Court. ECF # 1. Following discovery, both Parties moved for summary judgment, and Magistrate Judge Boal recommended granting summary judgment in favor of Honda. Judge Boal agreed with Ms. Williams that under G.L. c. 255B, § 20B, the deficiency must be calculated using the fair market value of the collateral, but held that Honda's notices complied with the UCC because Honda used the UCC "safe harbor" repossession notice, and because there was insufficient evidence that Honda sold the vehicle for less than its fair market value. This Court adopted the magistrate's recommendation and entered judgment in favor of Honda. *See Williams v. Am. Honda Fin. Corp.*, No. 1:14-CV-12859, 2016 WL 11507789 (D. Mass. Feb. 11, 2016), *aff'd in part, vacated in part, rev'd in part*, 907 F.3d 83 (1st Cir. 2018).

Ms. Williams appealed, arguing that the applicable statute required the use of the "fair market value" when describing the deficiency and how the deficiency was calculated, and that Honda's practices and notices were non-compliant on their face. Acknowledging that a resolution of Plaintiff's claims would require the First Circuit to reconcile the MVRISA, G.L. c. 255B, § 20B, with provisions of the Massachusetts UCC, the First Circuit certified three state law questions to the Massachusetts Supreme Judicial Court.<sup>2</sup> *See Williams v. Am. Honda Fin.* 

<sup>&</sup>lt;sup>2</sup> The First Circuit certified the following three questions:

<sup>(1)</sup> Whether the "fair market value" of collateral under Massachusetts General Laws chapter 255B, section 20B, is the fair market retail value of that collateral?

<sup>(2)</sup> Whether, and in what circumstances, a pre-sale notice is "sufficient" under UCC section 9-614(4) and (5), and "reasonable" under UCC section 9-611(b), where the notice does not describe the consumer's deficiency liability as the difference between what the consumer owes and the "fair market value" of the collateral, and the transaction is governed by MVRISA?

<sup>(3)</sup> Whether, and in what circumstances, a post-sale deficiency explanation is "sufficient" under UCC section 9-616 where the deficiency is not calculated based on the "fair market value" of the collateral, and the transaction is governed by MVRISA?

*Corp.*, 858 F.3d 700, 703 (1st Cir. 2017), *certified question answered*, 479 Mass. 656, 98 N.E.3d 169 (2018).

In June 2018, the Supreme Judicial Court issued an opinion that addressed the certified questions. *See Williams v. Am. Honda Fin. Corp.*, 479 Mass. 656, 98 N.E.3d 169 (2018). The court concluded that fair market value, not fair market *retail* value, is to be used when calculating a deficiency under the MVRISA. *Id.* at 176, 179–80.<sup>3</sup> The Supreme Judicial Court also concluded that the repossession notices required by UCC sections 9-614 and 9-616 "must describe the [debtor's] deficiency as the difference between the fair market value of the collateral and the debtor's outstanding balance." *Id.* at 179.

Applying these answers, the First Circuit reversed the district court's findings that Honda's notices complied with Massachusetts law, vacating the dismissal of Plaintiff's claims under chapter 93A and Massachusetts' version of the UCC. *See Williams v. Am. Honda Fin. Corp.*, 907 F.3d 83 (1st Cir. 2018).

After these developments, the Parties agreed to attempt to resolve this Action through mediation. Ms. Williams requested and was provided with detailed information concerning the size of the class. The Parties participated in a full day mediation with Bradley Honoroff of the Mediation Group in Brookline. Ms. Williams's counsel entered into settlement negotiations with substantial information about the nature and extent of the challenged practices and the merits of

<sup>&</sup>lt;sup>3</sup> The court further concluded that "the Legislature did not dictate the creditor's market choice in the first instance." The court instructed that, in disputed cases, the estimated retail value as provided in periodically published trade journals establishes a rebuttable evidentiary presumption that allows a debtor to put the fair market value as originally determined by the creditor to the test. *Id.* at 174. The court explained that, if contested, a court must determine the fair market value based on all the facts and circumstances, including the goods to be sold, the relevant markets, the means, methods, and markets used to sell the vehicle, the particular creditors and debtors and their interests, and the rebuttable presumption of estimated retail value as provided in periodically published trade journals. *Id.* at 174-75, 180.

the legal claims and factual allegations. Exhibit 2, Declaration of Elizabeth Ryan ("Ryan Dec.") ¶ 18.

The Parties' negotiations resulted in the Agreement presently before the Court. Based on their review and analysis of the relevant facts and legal principles, Ms. Williams and her counsel believe that the terms and conditions of the Agreement are fair, reasonable, and adequate, and in the best interests of the Plaintiff and the proposed Settlement Class. *Id.* ¶ 16. Honda denies all liability, but has agreed to the settlement to avoid continued costs and the risks of litigation.

### III. The Terms Of The Settlement

The material terms of the settlement include the following:

1. Settlement Class: The Settlement Class is composed of: (a) all Massachusetts

residents who, between April 4, 2010, and July 26, 2018; (b) had a RISC<sup>4</sup> held by Honda;

(c) had their motor vehicle repossessed by Honda or its agents and were sent one or more

Massachusetts Repossession Notices (as defined by the Agreement); (d) have not

obtained a discharge in bankruptcy applicable to any such RISC; and (e) Honda has not

obtained a deficiency judgment against such person.

- 2. *Relief for Settlement Class Members*: Following Final Approval:
  - (i) For all Settlement Class Members, the Parties agree that all alleged Deficiency Balances, which total approximately \$19,844,278, will be eliminated;
  - (ii) Honda will pay \$1,900,000 into a segregated account to be used to make payments to Settlement Class Members who made payments on their alleged Deficiency Balances, and to pay attorneys' fees and costs and an incentive payment of \$5,000 to the Class Representative, subject to Court approval;
  - (iii) Settlement Class Members whose vehicles were sold by Honda and who

<sup>&</sup>lt;sup>4</sup> Under the Settlement Agreement, "RISC" is defined as "a motor vehicle retail installment sales contract for the purchase of a motor vehicle in Massachusetts which is subject to Massachusetts statutes." Exhibit 1, Settlement Agreement, ¶ 1.21.

made payments to Honda of more than \$5 after repossession will be entitled to a cash benefit equal to a *pro rata* share of the Settlement Fund after deducting attorneys' fees and costs and the incentive payment;

- (iv) Honda will request that the credit reporting agencies Equifax, Experian, TransUnion, and Innovis delete the reporting of Settlement Class Members' Honda accounts that are the subject of this Action in their entirety, which would include deletion of any delinquency reporting, any Deficiency Balance reporting, and any repossession reporting, by deleting the trade line for those accounts;
- (v) Honda will pay the costs of class notice and administration of the Settlement Agreement.
- 3. *Notice and Administration*: Upon preliminary approval, the Settlement

Administrator shall send notice to Settlement Class Members by first class mail in accordance with the the Agreement and the schedule contained in the Preliminary Approval Order. Further information will be available on a dedicated website and from the Settlement Administrator and Class Counsel. A proposed Notice is attached to the Settlement Agreement as Exhibit B.

4. *Attorneys' Fees and Expenses*: The Settlement Agreement provides that Class Counsel intends to request that this Court award attorneys' fees and expenses in the amount of \$950,000. Settlement Agreement, ¶ 3.05. Honda has agreed not to oppose to this request, as long as the attorneys' fees and expenses awarded do not exceed \$950,000.

5. *Incentive Award*: The Settlement Agreement provides that Honda will not oppose payment of an incentive award of \$5,000 to Ms. Williams, to be paid from the Settlement Fund and subject to court approval.

6. *Identification of Settlement Class Members*: Honda has represented that to the best of its knowledge based on researching its accounts, the Settlement Class encompasses approximately 4,183 members.

7. *Release*: Settlement Class Members will release all claims that were or could have

been brought in the Action arising from the facts alleged in the Action.

## IV. The Settlement Agreement Should Be Preliminarily Approved As Fair, Reasonable, And Adequate

#### A. Standard And Process For Approval

Rule 23(e) requires court approval of a class action settlement. Approval typically involves a "two-stage procedure. First, the judge reviews the proposal preliminarily to determine whether it is sufficient to warrant public notice and a hearing. If so, the final decision on approval is made after the hearing." *Hochstadt v. Bos. Sci. Corp.*, 708 F. Supp. 2d 95, 106–07 (D. Mass. 2010). "[B]efore making a final decision on the 'approval' of a settlement, a court must first make a 'preliminary determination on the fairness, reasonableness, and adequacy of the settlement terms." *Id.* (citing *Nat'l Ass'n of Chain Drug Stores v. New England Carpenters Health Benefits Fund*, 582 F.3d 30, 44 (1st Cir. 2009), *and* Manual for Complex Litigation (Fourth) § 13.14).

The 2018 Amendments to Rule 23, effective December 1, 2018, provide additional guidance to federal courts considering whether to grant preliminary approval of a class action settlement. "[I]n weighing a grant of preliminary approval, district courts must determine whether 'giving notice is justified by the parties' showing that the court will likely be able to: (i) approve the proposal under Rule 23(e)(2); and (ii) certify the class for purposes of judgment on the proposal."" *In re Payment Card Interchange Fee & Merch. Disc. Antitrust Litig.*, No. 05MD1720, 2019 WL 359981, at \*12 (E.D.N.Y. Jan. 28, 2019) (citing Fed. R. Civ. P. 23(e)(1)(B)(i–ii)). Therefore, although the factors under Rule 23(e)(2) "apply to final approval, the Court looks to them to determine whether it will likely grant final approval based on the information currently before the Court"—those factors being as follows:

(A) the class representatives and class counsel have adequately represented the class;

(B) the proposal was negotiated at arm's length;

(C) the relief provided for the class is adequate, taking into account:

(i) the costs, risks, and delay of trial and appeal;

(ii) the effectiveness of any proposed method of distributing relief to the class, including the method of processing class-member claims;

(iii) the terms of any proposed award of attorney's fees, including timing of payment; and

(iv) any agreement required to be identified under Rule 23(e)(3); and

(D) the proposal treats class members equitably relative to each other.

Id. (citing Fed. R. Civ. P. 23(e)); accord Hays v. Eaton Grp. Attorneys, LLC, No. CV 17-88,

2019 WL 427331, at \*4 (M.D. La. Feb. 4, 2019).

In addition, the "public interest" continues to "strongly favor[] the voluntary settlement of class actions," which means a "presumption in favor of finding the settlement fair, reasonable and adequate" remains, when sufficient discovery has been provided and the parties have bargained at arm's length. *Id*.

#### B. The Settlement Should Be Preliminarily Approved

Here, consideration of all relevant factors demonstrates that the settlement is likely to be finally approved under Rule 23(e)(2). It should therefore be preliminarily approved and notice should be issued.

# 1. The Class Representative And Class Counsel Have Adequately Represented The Class

The adequacy determination under Rule 23(e)(2)(A) looks to whether the representative parties will "fairly and adequately protect the interests of the class" and whether class counsel is "qualified, experienced and able to vigorously conduct the proposed litigation." *In re Nexium (Esomeprazole) Antitrust Litig.*, 296 F.R.D. 47, 53 (D. Mass. 2013); *accord In re Payment Card Interchange Fee & Merch. Disc. Antitrust Litig.*, 2019 WL 359981, at \*15 (considering adequacy)

#### Case 1:14-cv-12859-LTS Document 105 Filed 04/17/19 Page 14 of 25

requirement of newly amended Rule 23(e)(2) by looking to the interpretation of adequacy under Rule 23(a)); *see Amchem Products v. Windsor*, 521 U.S. 591 (1997) (courts look at whether representatives' interest are antagonistic to those of the class members). Where, as here, the injuries allegedly suffered by the named plaintiff are the same as those the class allegedly suffered, the adequacy requirement is usually satisfied. *Duhaime v. John Hancock Mutual Life Ins. Co.*, 177 F.R.D. 54, 63 (D. Mass. 1997).

Ms. Williams has loyally and competently represented the putative class for the nearly five years of hard-fought litigation since this Action commenced. If she had not brought the case on behalf of others similarly situated, there would be no settlement benefits at all for the class. She has participated in the discovery process, including by providing written discovery responses. She has no interests that are antagonistic to or in conflict with the Settlement Class.

In addition, Class Counsel are well-qualified and have vigorously prosecuted this class action. They have engaged in substantial discovery, litigated dueling summary judgment motions, and litigated a successful appeal to the First Circuit on complex and novel issues germane to the class claims, that involved certified questions to the Supreme Judicial Court. Class Counsel are seasoned class action practitioners whose lengthy experience in consumer, debtor, and class action litigation is demonstrated by the declaration attached to this memorandum. Ryan Dec. ¶¶ 5-15.

The "adequacy of representation" factor of Rule 23(e)(2)(A) is met.

#### 2. The Proposal Was Negotiated at Arm's Length

Rule 23(e)(2)(B) instructs the court to consider whether the proposed settlement was negotiated at arm's length. There is typically an initial presumption that a settlement is fair and reasonable when it was the result of arm's length negotiations between experienced, capable counsel after meaningful discovery. *See, e.g., In re Payment Card Interchange Fee & Merch.* 

*Disc. Antitrust Litig.*, 2019 WL 359981, at \*19; *Bezdek v. Vibram USA Inc.*, 79 F. Supp. 3d 324, 343 (D. Mass.), *aff*<sup>\*</sup>*d*, 809 F.3d 78 (1st Cir. 2015) ("There is a presumption that a settlement is within the range of reasonableness when sufficient discovery has been provided and the parties have bargained at arms-length.").

Here, the Parties, through counsel, conducted arm's length negotiations to resolve this matter, after discovery, with the assistance of Bradley Honoroff, a highly experienced and well-respected mediator. Ryan Dec. ¶ 18. The Parties prepared memoranda in advance of the mediation, and the negotiations were productive and substantive, including discussions about the merits of Plaintiff's claims, and the repossession notices and damages calculations at issue. *Id.* ¶ 19.

The "arm's length negotiation" factor of Rule 23(e)(2)(B) weighs in favor of preliminary approval.

### 3. The Relief Provided For The Class Is Adequate

The proposed relief to the Settlement Class is also adequate. Rule 23(e)(2)(C) provides factors to guide what constitutes adequate relief:

(i) the costs, risks, and delay of trial and appeal;

(ii) the effectiveness of any proposed method of distributing relief to the class, including the method of processing class-member claims;

- (iii) the terms of any proposed award of attorney's fees, including timing of payment; and
- (iv) any agreement required to be identified under Rule 23(e)(3).

Rule 23(e)(2)(C). The proposed settlement here provides significant, meaningful and immediate

benefits to the Settlement Class, while avoiding potentially years of delays and the risks inherent

in all class action litigation if the case were to go to trial.

# • The Settlement Agreement provides significant benefits to the Settlement Class

The Settlement Agreement will, if approved, eliminate almost \$20 million in alleged

#### Case 1:14-cv-12859-LTS Document 105 Filed 04/17/19 Page 16 of 25

Deficiency Balances, representing 100% of the claimed Deficiency Balances challenged in this case. Honda will establish a Settlement Fund of \$1,900,000 to be used to pay refunds to eligible Settlement Class Members on a *pro rata* basis, after deduction for attorneys' fees, costs, and an incentive payment. Honda will also provide class-wide relief in the form of requesting removal of negative credit reporting on Honda accounts that are subject to this Action. The Settlement Fund is non-reversionary, ensuring that none of the money will be returned to Honda. If the Court approves counsel's requested fees, costs, and the incentive award, Ms. Williams estimates that each eligible Settlement Class Member (i.e., the 2,028 Settlement Class Members who paid at least \$5 towards their alleged Deficiency Balance) will receive on average approximately \$420, and in total approximately 60% of their deficiency payments. Ryan Dec. ¶ 22. And the average deficiency balance to be reduced to zero is \$4,744. *Id*.

The relief offered by the settlement is more than adequate, particularly taking into account other similar settlements,<sup>5</sup> as well as the costs, risks, and delay that could result from a trial and appeals.

# • The effectiveness of the proposed method of distributing relief to the class, including the method of processing class-member claims

Here, no claims forms are required. Instead, all Settlement Class Members will automatically have their alleged Deficiency Balances eliminated and checks will be

<sup>&</sup>lt;sup>5</sup> See, e.g., Hall v. Capital One Auto Fin., Inc., Case No. 08-1181 (N.D. Ohio) (settlement approved on behalf of Ohio consumers sent defective repossession notices of \$36 million in deficiency waivers and \$1.5 million cash; average cash payment to class member after deduction for attorneys' fees of \$285); *Mitchell v. Prestige Fin. Servs.*, CV2010-090395 (Maricopa Cty., Ariz.) (settlement approved for state-wide class of borrowers sent defective repossession notices; settlement involved waiver of deficiency balances and cash payments to class members averaging \$350); *Cooley v. F.N.B. Corp.*, Case No. 10010, C.A. (Lawrence Cty., Pa.) (settlement for class of consumers sent defective repossession notices approved for \$13 million in waiver of deficiency plus cash payments averaging \$254).

#### Case 1:14-cv-12859-LTS Document 105 Filed 04/17/19 Page 17 of 25

automatically mailed to Settlement Class Members who made payments in excess of \$5 towards their Deficiency balance. Settlement Agreement ¶ 3.01(b). The payment amount will be a *pro rata* share of the Settlement Fund after deduction for attorneys' fees and costs and any incentive payment. *Id.* In addition, because Honda will be updating addresses through IHS Markit/Polk, the Parties expect that the address list will be highly accurate.

This method of distributing relief is highly efficient and weighs in favor of granting settlement approval.

# • The terms of any proposed award of attorney's fees, including timing of payment

Here, Class Counsel will apply for court approval of an award of attorneys' fees and expenses at the time of the Final Approval Hearing in a separate motion. Settlement Agreement,  $\P$  5.07. Class Counsel intends to apply for an award of attorneys' fees and expenses in the amount of \$950,000. *Id.*  $\P$  3.05. This represents less than 5% of the total monetary benefits obtained for the Settlement Class including the alleged Deficiency Balances eliminated, \$19,844,278.<sup>6</sup>

## • The costs, risks, and delay of trial and appeal

Another factor in evaluating the adequacy of class relief is the costs, risks, and delay of trial and appeal. Rule 23(e)(2)(C)(i). This factor is particularly relevant here.

This case is legally complex and long-running. It involves a novel issue in Massachusetts courts – namely, how the notice provisions of the UCC interact with the repossession and

<sup>&</sup>lt;sup>6</sup> In valuing a settlement, courts routinely consider forgiveness of debt or account credits in addition to cash. *See, e.g., Cullen v. Whitman Med. Corp.*, 197 F.R.D. 136, 147 (E.D. Pa. 2000) (including cash and student loan debt forgiveness in valuing settlement for purposes of determining reasonable attorney's fees); *Follansbee v. Discover Fin. Servs., Inc.*, No. 99 C 3827, 2000 WL 804690, at \*2 (N.D. Ill. June 21, 2000) (valuing settlement to include debt forgiveness and account credits, and evaluating fee against that value).

#### Case 1:14-cv-12859-LTS Document 105 Filed 04/17/19 Page 18 of 25

deficiency limitations of the MVRISA. Although Plaintiff was confident in her claims, no Massachusetts court had ever addressed these issues in a reported decision. Over the course of almost five years of litigation, the Parties filed multiple motions and briefs, including a motion to remand, motions for summary judgment, an appeal to the First Circuit, and certified questions to the Massachusetts Supreme Judicial Court. The Parties exchanged substantial discovery and class data. Even if Plaintiff were to win class certification and prevail at trial, post-trial motions and the potential for appeal could prevent Settlement Class Members from obtaining any recovery for years, if at all.

Ultimately, if approved by this Court, Settlement Class Members will receive substantial benefits now, without the burden and risks of further litigation. The "adequate relief" factor of Rule 23(e)(2)(C) weighs in favor of preliminary approval.

# 4. The Proposal Treats Settlement Class Members Equitably Relative To Each Other

The final Rule 23(e)(2) consideration asks courts whether the proposed settlement treats "class members equitably relative to each other." Fed. R. Civ. P. 23(e)(2)(D).

Here, the proposed settlement treats all Settlement Class Members equally and fairly, and the process for receiving settlement funds is simple. *See* Fed. R. Civ. P. 23(e)(2)(C)(ii), (D). Every identified Settlement Class Member will be sent notice and an opportunity to opt out. Settlement Agreement, ¶¶ 5.02-5.06. All identified Settlement Class Members who do not opt out will have their alleged Deficiency Balances eliminated, and those who made payments will receive refunds on a *pro rata* basis, without the need to submit a claim form. *Id.* ¶ 3.01. If, after checks have been distributed, any amount remains in the Settlement Fund (due to uncashed checks), it will be donated to a charity. *Id.* ¶ 4.06. Accordingly, this factor supports granting preliminary approval.

#### 5. The Proposed Notice To Settlement Class Members Is Adequate

Settlement Class Members are entitled to notice of any proposed settlement and an opportunity to object or opt out before it is finally approved by the Court. *Manual for Complex Litig. (Fourth),* § 21.31. Under Rule 23(e)(1), when approving a class action settlement, the district court "must direct notice in a reasonable manner to all class members who would be bound by the proposal."

Here the proposed method of notification is patently adequate. The proposed Notice, attached as Exhibit B to the Settlement Agreement, is clear and straightforward, providing Settlement Class Members with enough information to evaluate whether to participate in the settlement, as well as directions to the settlement website which will include further information. Settlement Agreement ¶¶ 1.05, 4.02. The Settlement Administrator shall provide Notice to the Settlement Class within 45 days after Preliminary Approval in the following manner: (a) Honda shall compile an address list for the Settlement Class Members and update the list with any new addresses obtained from Honda's records or data from IHS Markit/Polk; and (b) the Notice shall then be sent by first class United States mail to the current addresses. *Id.* at ¶ 5.02. The Class Notice will advise Settlement Class Members of their rights to object and opt out and the requirements for doing so—consistent with the 2018 Amendments to Rule 23(e).

The proposed method of providing notice—direct first-class mail plus a settlement website—is more than adequate under Rule 23(c)(2). *See Phillips Petroleum Co. v. Shutts*, 472 U.S. 797, 811 (1985) (individual mailed notice which clearly describes the case and class members' rights meets due process requirements).

#### 6. The Factual Record Was Well Developed Through Independent Investigation And Discovery

Ultimately, to make a preliminary determination on the fairness of a proposed settlement

#### Case 1:14-cv-12859-LTS Document 105 Filed 04/17/19 Page 20 of 25

agreement, there must be sufficient information to evaluate it. *Manual for Complex Litig.* (*Fourth*), § 22.921; *Hays*, 2019 WL 427331, at \*10–11 (evaluating proposed settlement under newly amended federal rules).

Here, this litigation has been ongoing for almost five years, and the Parties have strongly tested the merits through discovery and summary judgment motions, resulting in specific First Circuit and Massachusetts Supreme Judicial Court guidance on the relevant issues. As recited above, substantial discovery has been conducted, including exchanging requests for production, interrogatories, and requests to admit, and the 30(b)(6) deposition of the Defendant. Class Counsel have reviewed voluminous documents. Honda's counsel has also provided supplemental information in the course of discussions leading up to the settlement negotiations, including information about the size of the class and class-wide damages.

## V. The Class Should Be Certified For Settlement Purposes

On a motion for preliminary approval, the parties must also show that the Court "will likely be able to ... certify the class for purposes of judgment on the proposal." Fed. R. Civ. P. 23(e)(1). The Settlement Class meets all of the requirements of Fed. R. Civ. P. 23(a) and (b)(3).

#### A. Rule 23(b)(3)

#### 1. Numerosity

The Settlement Class easily meets Rule 23(a)'s numerosity requirement. Honda has represented that the class definition encompasses approximately 4,183 Settlement Class Members. Joinder is a logistical impossibility. *See, e.g., Gorsey v. I.M. Simon & Co.*, 121 F.R.D. 135, 138 (D. Mass. 1988) (800 - 900 member class made joinder impracticable).

#### 2. Commonality

Rule 23(a) requires that the proposed class share common questions of law or fact. Fed. R. Civ. P. 23(a)(2). Commonality demands only the existence of a "single issue common to all

#### Case 1:14-cv-12859-LTS Document 105 Filed 04/17/19 Page 21 of 25

members of the class." *Natchitoches Parish Hosp. Service Dist. v. Tyco Int'l, Ltd.*, 247 F.R.D. 253, 264 (D. Mass. 2008).

Here, the questions of law and fact in this litigation are not only common, they are substantially identical among Settlement Class Members. Common legal issues include whether Honda's repossession and deficiency notices violate Massachusetts's UCC, consumer protection statutes under Chapters 93A and 93, and the MVRISA. And all material facts are the same. All Settlement Class Members entered into a motor vehicle retail installment sales contract that was held by Honda and was subject to Massachusetts law. Settlement Agreement, ¶¶ 1.21, 1.22. All Settlement Class Members had their motor vehicles repossessed by or on behalf of Honda and were sent one or more repossession notices. *E.g.*, Settlement Agreement, ¶ 1.22. Commonality is met.

#### 3. Typicality

Typicality requires that the class representative's "injuries arise from the same events or course of conduct as do the injuries of the class." *In re Credit Suisse–AOL Sec. Litig.*, 253 F.R.D. 17, 23 (D. Mass. 2008). For virtually the same reasons discussed in the preceding section, this element is also met.

Like all Settlement Class Members, Ms. Williams entered into a motor vehicle retail installment sales contract held by Honda; her vehicle was repossessed by or on behalf of Honda, and she was sent essentially the same repossession and deficiency notices. Rule 23(a)'s typicality requirement is plainly met.

#### 4. Adequacy Of Representation

Rule 23(a)(4) requires that "the representative parties will fairly and adequately protect the interests of the class." For the same reasons described in Section IV(B)(1) above, Ms. Williams and Class Counsel have and will adequately represent the Class.

#### B. Rule 23(b)(3)

Rule 23(b)(3) requires that "the questions of law or fact common to the members of the class predominate over any questions affecting only individual members, and that a class action be superior to other available methods for the fair and efficient resolution of the controversy."

### 1. Predominance

"The 'predominance inquiry tests whether proposed classes are sufficiently cohesive to warrant adjudication by representation." *Tyson Foods, Inc. v. Bouaphakeo*, 136 S. Ct. 1036, 1045 (2016) (quoting *Amchem Products, Inc. v. Windsor*, 521 U.S. 591, 623 (1997)). The inquiry boils down to "whether the common, aggregation-enabling, issues in the case are more prevalent or important than the non-common, aggregation defeating, individual issues." *Id.* (quoting W. Rubenstein, Newberg on Class Actions § 4:49 (5th ed. 2012)).

Courts have routinely found common questions predominate where the claims relate to a common course of conduct. *See, e.g., Waste Mgt. Holdings, Inc. v. Mowbray*, 208 F.3d 288, 296 (1st Cir. 2000) (predominance satisfied by "sufficient constellation of common issues [that] bind class members together" and "cannot be reduced to a mechanical, single-issue test"); *Duhaime*, 177 F.R.D. at 64 (requirement is "readily met" in consumer fraud cases where claim alleges single course of conduct).

The predominance prong has been met here because the claims of the Class Representative and the Settlement Class Members, and the circumstances under which these claims arise, are virtually identical. The questions of law and fact are the same. There are no significant individual issues.

#### 2. Superiority

In determining whether a class action is superior to individual litigation, Rule 23(b)(3) lists four factors: whether individuals have a strong interest in controlling potentially separate

#### Case 1:14-cv-12859-LTS Document 105 Filed 04/17/19 Page 23 of 25

actions; a class action's effect on competing litigation involving members of the class; whether resolution of the case in a single forum is desirable; and the potential difficulties that management of a class action presents. A class action is the superior method of resolving large scale claims if it will "achieve economies of time, effort, and expense, and promote … uniformity of decision as to persons similarly situated, without sacrificing procedural fairness or bringing about other undesirable results." *Amchem*, 521 U.S. at 615.

One reason that a class action is the superior method of proceeding in a case of this type is that it allows the plaintiff "to pool claims which would be uneconomical to litigate individually." *See Phillips Petroleum Co.*, 472 U.S. at 809. Here, each Settlement Class Member's claim is relatively small, making it uneconomic for individuals to pursue these claims on their own. *See Grace v. Perception Technology, Inc.*, 128 F.R.D. 165, 171 (D. Mass. 1989); *Randle v. SpecTran*, 129 F.R.D. 386, 393 (D. Mass. 1988); *Tardiff v. Knox Cty.*, 365 F.3d 1, 7 (1st Cir. 2004) (superiority met where class action is only "feasible" means for most of class recovery).

Finally, any possible difficulties of managing a class action are vitiated by the fact of the Settlement Agreement. When "confronted with a request for settlement-only class certification, a district court need not inquire whether the case, if tried, would present intractable management problems ... for the proposal is that there be no trial." *Amchem*, 521 U.S. at 620.

#### VI. Conclusion

The proposed Settlement Agreement is fair, reasonable, and adequate. Ms. Williams requests that this Court approve the Settlement Agreement on a preliminary basis, schedule appropriate deadlines for various settlement requirements as reflected in the accompanying motion, and schedule a hearing to consider final approval of the settlement.

Dated: April 17, 2019

Respectfully submitted,

# Plaintiff,

By her attorneys:

#### /s/ Elizabeth Ryan

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# **<u>Certificate Of Service</u>**

I hereby certify that this document filed through the ECF system will be sent electronically to the registered participants as identified on the Notice of Electronic File (NEF) on April 17, 2019.

<u>/s/ Elizabeth Ryan</u> Elizabeth Ryan