

**ACURA 2004-2008 TL, 2005-2008 MDX, OR 2007-2009 RDX  
HANDS FREE LINK SETTLEMENT CLAIM FORM INSTRUCTIONS AND CLAIM FORM**

**INSTRUCTIONS**

To submit your claim for a Hands Free Link (“HFL”) Replacement Reimbursement (described below) or an HFL Disconnection Payment (described below), or both, please read the following instructions and submit the below Claim Form along with the necessary proof (described below) by email to [am\\_ahm\\_claims\\_administration@ahm.honda.com](mailto:am_ahm_claims_administration@ahm.honda.com) or via first class mail to Claims Settlement Administrator, P.O. Box 2718, Torrance, CA 90509. The Claim Form can be downloaded from [www.handsfreelinksettlement.com](http://www.handsfreelinksettlement.com) and printed. In order to be eligible for an HFL Replacement Reimbursement or HFL Disconnection Payment, you must submit this Claim Form along with the necessary proof by **May 30, 2024**. If you have any questions about your eligibility or the necessary proof, please call 888-888-3082.

Below are the two types of relief you may be entitled to and the necessary proof for each type of relief.

**(1) HFL Replacement Reimbursement**

Reimbursement for actual out of pocket payments for parts or labor (whether paid to an authorized Honda or Acura dealer or a third party) for an HFL replacement that occurred after the indication of excessive parasitic drain that you or someone on your behalf paid out of pocket for prior to the Vehicle reaching 10 years or 120,000 miles from original purchase, whichever occurs first. You will be entitled to recover up to \$500 per HFL replacement.

If you paid to have the HFL replaced in your vehicle on more than one occasion, you may be entitled to multiple HFL Replacement Reimbursements if you can submit the necessary proof (see below) for each HFL Replacement.

**Necessary Proof:** The proof you submit, must demonstrate the following:

- The HFL unit in your Acura 2004-2008 TL, 2005-2008 MDX, or 2007-2009 RDX (“Vehicle”) was replaced.
- Your Vehicle was diagnosed as having excessive parasitic drain before the HFL unit was replaced.
- You, or someone on your behalf, paid to have the HFL unit in your Vehicle replaced with a new HFL unit.
- The HFL unit was replaced prior to your Vehicle reaching 10 years or 120,000 miles from original purchase, whichever occurs first.

Such documentation or other proof can include, but is not limited to, repair orders, invoices, receipts, credit card records, bank account records, pictures etc.

Please note that in order to be eligible for more than one HFL Replacement Reimbursement, the Proof of HFL Replacement for any HFL Replacements after the first HFL Replacement must contain the Vehicle Identification Number (“VIN”).

**(2) HFL Disconnection Payment**

You are eligible for a one-time \$350 payment if your HFL Unit was disconnected from the HFL System in your Vehicle prior to the Vehicle reaching 10 years or 120,000 miles from original purchase, whichever occurs first. The documentation needed for this reimbursement must indicate (1) your HFL unit was disconnected prior to the Vehicle reaching 10 years or 120,000 miles, whichever occurs first, or (2) a diagnosis that the Vehicle was experiencing possible parasitic drain from the HFL Unit prior to the Vehicle reaching 10 years or 120,000 miles from original purchase, whichever occurs first, that was not corrected, replaced or disconnected.

**Necessary Proof:** The proof you submit, must demonstrate either of the following:

- You had the HFL unit in your Vehicle disconnected prior to your Vehicle reaching 10 years or 120,000 miles from original purchase, whichever occurs first or
- Your Vehicle suffered from excessive parasitic drain from the HFL unit that was not corrected or replaced prior to your vehicle reaching 10 years or 120,000 miles from original purchase, whichever occurs first.

Such documentation or other proof can include, but is not limited to, repair orders, invoices, receipts, credit card records, bank account records, pictures etc.

Please note that you will not be eligible for a Disconnection Payment if you are entitled to an HFL Replacement Reimbursement that occurred after an HFL Disconnection. In that event, you will receive the greater of \$350 Disconnection Payment or the HFL Replacement Reimbursement amount, but not both.

**ACURA 2004-2008 TL, 2005-2008 MDX, OR 2007-2009 RDX**  
**HANDS FREE LINK SETTLEMENT CLAIM FORM**

1. \_\_\_\_\_  
Name of Registered Owner of Vehicle (Current and Former Owners May Submit a Claim)

2. \_\_\_\_\_  
Email Address

3. \_\_\_\_\_  
Address: City, State, Zip Code

4. \_\_\_\_\_  
Telephone Number

5. \_\_\_\_\_  
Vehicle Identification Number (The VIN can be found on the metal plate at bottom of driver's side front windshield or on your lease or title documents)

6. The type of relief you are submitting a claim for and believe you are entitled to (you may be entitled to both):

**HFL Replacement Reimbursement**

Number of HFL Replacement Reimbursements you believe you are entitled to: \_\_\_\_\_.

Total amount you are requesting for each HFL Replacement Reimbursement (up to \$500 per HFL replacement):  
(1) \_\_\_\_\_; (2) \_\_\_\_\_; (3) \_\_\_\_\_.

**\$350 Disconnection Payment**

**If you are submitting a Claim(s), please sign the attestation below:**

I hereby attest to and affirm the authenticity of the proof provided to support my claim or claims and state that I actually incurred and was not previously reimbursed for these expenses.

Signature: \_\_\_\_\_ Print name: \_\_\_\_\_

**If you are submitting a Claim for a Disconnection Payment, please also sign below:**

I further attest that the HFL Unit was disconnected from the HFL System in my Acura 2004-2008 TL, 2005-2008 MDX, or 2007-2009 RDX prior to the vehicle reaching 10 years or 120,000 miles from original purchase, whichever occurs first.

Signature: \_\_\_\_\_ Print name: \_\_\_\_\_